

BE | Deutsche Bank AG - Branch Belgium | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
April 1,2025	717	1676	0	100%	100%	100%	0.00
April 2,2025	630	1318	2409	100%	100%	100%	0.00
April 3,2025	622	1199	2618	100%	100%	100%	0.00
April 4,2025	751	1328	2593	100%	100%	100%	0.00
April 5,2025	544	1228	2753	100%	100%	100%	1.23
April 6,2025	635	1463	0	100%	100%	100%	0.21
April 7,2025	662	1180	2363	100%	100%	100%	0.00
April 8,2025	665	1174	0	100%	100%	100%	0.00
April 9,2025	626	1168	2305	100%	100%	100%	0.00
April 10,2025	859	1169	2786	100%	100%	100%	0.00
April 11,2025	657	1107	0	100%	100%	100%	0.00
April 12,2025	609	1132	2299	100%	100%	100%	1.85
April 13,2025	627	1113	2336	100%	100%	100%	1.91
April 14,2025	651	1197	2691	100%	100%	100%	0.00
April 15,2025	766	1332	2455	100%	100%	100%	0.00
April 16,2025	692	1286	2892	100%	100%	100%	0.00
April 17,2025	674	1241	2728	100%	100%	100%	0.00
April 18,2025	629	1186	0	100%	100%	100%	0.00
April 19,2025	665	1243	2534	100%	100%	100%	0.00
April 20,2025	639	1318	1812	100%	100%	100%	0.00
April 21,2025	593	1263	2571	100%	100%	100%	0.00
April 22,2025	647	1241	2174	100%	100%	100%	0.00
April 23,2025	662	1337	2494	100%	100%	100%	0.00
April 24,2025	696	1455	2457	100%	100%	100%	0.00
April 25,2025	736	1408	0	100%	100%	100%	0.00
April 26,2025	627	1253	0	100%	100%	100%	0.00
April 27,2025	640	1235	2370	100%	100%	100%	2.45
April 28,2025	780	1366	2251	100%	100%	100%	0.00
April 29,2025	696	1177	2127	100%	100%	100%	0.00
April 30,2025	669	1086	2753	100%	100%	100%	0.00

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
May 1,2025	605	991	2670	100%	100%	100%	0.00
May 2,2025	637	1086	2174	100%	100%	100%	0.00
May 3,2025	897	1098	2523	100%	100%	100%	0.00
May 4,2025	664	1448	2740	100%	100%	100%	0.00
May 5,2025	695	1314	0	100%	100%	100%	0.00
May 6,2025	697	1279	2482	100%	100%	100%	0.00
May 7,2025	690	1329	2454	100%	100%	100%	0.00
May 8,2025	739	1414	2606	100%	100%	100%	0.00
May 9,2025	717	1390	2387	100%	100%	100%	0.00
May 10,2025	667	1348	2467	100%	100%	100%	0.00
May 11,2025	716	1283	2255	100%	100%	100%	2.28
May 12,2025	757	1321	2662	99%	99%	99%	0.00
May 13,2025	805	1441	2921	100%	100%	100%	0.00
May 14,2025	739	1424	2165	100%	100%	100%	0.00
May 15,2025	721	1534	2902	100%	100%	100%	0.00
May 16,2025	831	1511	2560	100%	100%	100%	0.00
May 17,2025	785	1402	0	100%	100%	100%	0.00
May 18,2025	695	1466	2765	100%	100%	100%	0.00
May 19,2025	800	1411	2542	100%	100%	100%	0.00
May 20,2025	710	1378	2622	100%	100%	100%	0.00
May 21,2025	722	1436	2643	100%	100%	100%	0.00
May 22,2025	653	1436	3014	100%	100%	100%	0.00
May 23,2025	731	1392	2759	100%	100%	100%	0.00
May 24,2025	631	1401	2990	100%	100%	100%	0.00
May 25,2025	597	1342	2310	100%	100%	100%	2.64
May 26,2025	731	1380	2686	100%	100%	100%	0.00
May 27,2025	764	1539	0	100%	100%	100%	0.00
May 28,2025	716	1406	2662	100%	100%	100%	0.00
May 29,2025	676	1341	0	100%	100%	100%	0.00
May 30,2025	705	1321	2838	100%	100%	100%	0.00
May 31,2025	708	1295	3186	100%	100%	100%	0.00

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
June 1,2025	725	1379	3210	100%	100%	100%	1.64
June 2,2025	866	1539	3122	100%	100%	100%	0.00
June 3,2025	886	1564	3245	98%	98%	98%	0.00
June 4,2025	854	1568	3321	100%	100%	100%	0.18
June 5,2025	852	1377	3588	100%	100%	100%	0.00
June 6,2025	768	1585	3436	100%	100%	100%	0.00
June 7,2025	752	1516	2923	100%	100%	100%	0.86
June 8,2025	698	1448	0	100%	100%	100%	6.86
June 9,2025	631	1971	3384	100%	100%	100%	0.00
June 10,2025	693	1537	3531	100%	100%	100%	0.19
June 11,2025	738	1437	3199	100%	100%	100%	0.00
June 12,2025	690	1291	3580	97%	97%	97%	0.00
June 13,2025	731	1334	2804	100%	100%	100%	0.00
June 14,2025	645	1301	0	100%	100%	100%	0.00
June 15,2025	565	1306	2032	100%	100%	100%	0.00
June 16,2025	688	1269	2759	100%	100%	100%	0.00
June 17,2025	680	1234	0	100%	100%	100%	0.00
June 18,2025	717	1279	2309	100%	100%	100%	0.00
June 19,2025	689	1328	0	100%	100%	100%	0.39
June 20,2025	692	1327	2637	100%	100%	100%	0.00
June 21,2025	787	1474	2767	100%	100%	100%	0.00
June 22,2025	722	1730	3067	95%	95%	95%	2.88
June 23,2025	731	1552	3326	100%	100%	100%	0.00
June 24,2025	679	1380	2214	100%	100%	100%	0.00
June 25,2025	695	1400	2885	100%	100%	100%	0.00
June 26,2025	684	1519	2886	100%	100%	100%	0.00
June 27,2025	678	1377	2248	100%	100%	100%	0.00
June 28,2025	669	1421	2401	100%	100%	100%	0.16
June 29,2025	648	1285	0	100%	100%	100%	0.00
June 30,2025	824	1389	0	100%	100%	100%	0.00

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2025	3519	2688	5598	100%
April 2,2025	3485	2652	5613	100%
April 3,2025	3523	2691	5604	100%
April 4,2025	3586	2757	5568	100%
April 5,2025	3567	2737	5787	100%
April 6,2025	3476	2643	5998	100%
April 7,2025	3579	2750	5557	100%
April 8,2025	3538	2707	5568	100%
April 9,2025	3532	2701	5568	100%
April 10,2025	3596	2767	5571	100%
April 11,2025	3559	2728	5826	100%
April 12,2025	3611	2782	5546	100%
April 13,2025	3475	2642	5556	100%
April 14,2025	3516	2684	5556	100%
April 15,2025	3533	2701	5598	100%
April 16,2025	3517	2685	5696	100%
April 17,2025	3868	2921	5615	100%
April 18,2025	3472	2639	5563	100%
April 19,2025	3432	2597	5557	100%
April 20,2025	3457	2623	5568	100%
April 21,2025	3470	2638	5566	100%
April 22,2025	3510	2678	5614	100%
April 23,2025	3594	2766	5592	100%
April 24,2025	3503	2671	5582	100%
April 25,2025	3510	2676	5586	100%
April 26,2025	3519	2687	5550	100%
April 27,2025	3473	2635	5570	100%
April 28,2025	3503	2670	5593	100%
April 29,2025	3523	2691	5596	100%
April 30,2025	3531	2699	5559	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2025	3482	2648	5521	100%
May 2,2025	3517	2684	5545	100%
May 3,2025	3456	2622	5513	100%
May 4,2025	3580	2752	5558	100%
May 5,2025	3640	2815	5623	100%
May 6,2025	3728	2907	5586	100%
May 7,2025	3625	2798	5560	100%
May 8,2025	3553	2723	5577	100%
May 9,2025	3538	2706	5583	100%
May 10,2025	3494	2661	5545	100%
May 11,2025	3631	2804	5555	100%
May 12,2025	3453	2619	5597	100%
May 13,2025	3542	2710	5603	100%
May 14,2025	3540	2708	5607	100%
May 15,2025	3519	2686	5616	100%
May 16,2025	3522	2688	5592	100%
May 17,2025	3533	2701	5544	100%
May 18,2025	3469	2635	5561	100%
May 19,2025	3528	2695	5720	100%
May 20,2025	3511	2678	5585	100%
May 21,2025	3514	2680	5574	100%
May 22,2025	3562	2732	5607	100%
May 23,2025	3534	2702	5615	100%
May 24,2025	3504	2672	5539	100%
May 25,2025	3463	2630	5552	100%
May 26,2025	3507	2675	5605	100%
May 27,2025	3497	2664	5615	100%
May 28,2025	3529	2697	5603	100%
May 29,2025	3512	2678	5560	100%
May 30,2025	3507	2674	5569	100%
May 31,2025	3478	2644	5555	100%

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	AIS Bal	AIS Tra	PIS Single	Up
June 1,2025	3501	2669	5615	100%
June 2,2025	3600	2772	5635	100%
June 3,2025	3514	2680	5673	100%
June 4,2025	3507	2673	5660	100%
June 5,2025	3508	2674	5646	100%
June 6,2025	3562	2731	5656	100%
June 7,2025	3490	2657	5597	100%
June 8,2025	3494	2661	5567	100%
June 9,2025	3494	2661	5554	100%
June 10,2025	3509	2676	5589	100%
June 11,2025	3521	2688	5572	100%
June 12,2025	3541	2710	5572	100%
June 13,2025	3501	2667	5575	100%
June 14,2025	3469	2634	5544	100%
June 15,2025	3450	2616	5553	100%
June 16,2025	3505	2672	5579	100%
June 17,2025	3513	2680	5568	100%
June 18,2025	3532	2700	5584	100%
June 19,2025	3605	2776	5566	100%
June 20,2025	3605	2776	5566	100%
June 21,2025	3510	2677	5537	100%
June 22,2025	3598	2895	5552	100%
June 23,2025	3637	2995	5583	100%
June 24,2025	3646	2966	5581	100%
June 25,2025	3637	2977	5582	100%
June 26,2025	3664	3003	5579	100%
June 27,2025	3642	2987	5589	100%
June 28,2025	3615	2929	5591	100%
June 29,2025	3601	2925	5555	100%
June 30,2025	3642	3036	5649	100%

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2025	6249	4861	6276	100%
April 2,2025	6249	4852	6269	100%
April 3,2025	6248	4871	6273	100%
April 4,2025	6267	5009	6303	100%
April 5,2025	6513	4864	6302	100%
April 6,2025	6207	4815	6253	100%
April 7,2025	6247	4859	6271	100%
April 8,2025	6238	4882	6272	100%
April 9,2025	6254	4879	6275	100%
April 10,2025	6267	4853	6282	100%
April 11,2025	6239	4849	6271	100%
April 12,2025	6221	4848	6265	100%
April 13,2025	6209	4822	6254	100%
April 14,2025	6234	4905	6265	100%
April 15,2025	6245	4866	6275	100%
April 16,2025	6263	4850	6265	100%
April 17,2025	6264	4881	6278	100%
April 18,2025	6227	4874	6265	100%
April 19,2025	6214	4810	6264	100%
April 20,2025	6205	4810	6259	100%
April 21,2025	6204	4826	6255	100%
April 22,2025	6251	4894	6281	100%
April 23,2025	6247	4876	6279	100%
April 24,2025	6244	4922	6272	100%
April 25,2025	6241	4889	6277	100%
April 26,2025	6219	4825	6261	100%
April 27,2025	6207	4817	6260	100%
April 28,2025	6239	4864	6268	100%
April 29,2025	6265	4870	6277	100%
April 30,2025	6241	4903	6275	100%

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2025	6226	4820	6260	100%
May 2,2025	6244	4872	6275	100%
May 3,2025	6218	4900	6272	100%
May 4,2025	6231	4891	6260	100%
May 5,2025	6243	4917	6273	100%
May 6,2025	6265	4908	6275	100%
May 7,2025	6250	4861	6268	100%
May 8,2025	6250	4855	6281	100%
May 9,2025	6247	4862	6275	100%
May 10,2025	6261	4852	6262	100%
May 11,2025	6214	4814	6254	100%
May 12,2025	6244	4859	6267	100%
May 13,2025	6269	4914	6276	100%
May 14,2025	6258	4869	6280	100%
May 15,2025	6236	4854	6271	100%
May 16,2025	6258	4927	6272	100%
May 17,2025	6239	4856	6266	100%
May 18,2025	6222	4852	6257	100%
May 19,2025	6286	5004	6284	100%
May 20,2025	6262	4857	6267	100%
May 21,2025	6244	4877	6273	100%
May 22,2025	6239	4878	6278	100%
May 23,2025	6249	4910	6283	100%
May 24,2025	6232	4823	6261	100%
May 25,2025	6239	4830	6255	100%
May 26,2025	6243	4875	6272	100%
May 27,2025	6244	4861	6273	100%
May 28,2025	6260	4872	6286	100%
May 29,2025	6248	4853	6274	100%
May 30,2025	6235	4853	6270	100%
May 31,2025	6237	4846	6270	100%

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2025	6209	4838	6255	100%
June 2,2025	6239	4887	6269	100%
June 3,2025	6240	4921	6270	100%
June 4,2025	6257	4852	6277	100%
June 5,2025	6250	4849	6275	100%
June 6,2025	6252	4850	6275	100%
June 7,2025	6242	4836	6303	100%
June 8,2025	6227	4870	6258	100%
June 9,2025	6228	4869	6256	100%
June 10,2025	6246	4846	6266	100%
June 11,2025	6230	4833	6266	100%
June 12,2025	6243	4839	6270	100%
June 13,2025	6238	4847	6270	100%
June 14,2025	6245	4877	6258	100%
June 15,2025	6218	4820	6258	100%
June 16,2025	6270	4917	6282	100%
June 17,2025	6244	4847	6274	100%
June 18,2025	6237	4852	6271	100%
June 19,2025	6237	4852	6271	100%
June 20,2025	6255	5020	6281	100%
June 21,2025	6241	5018	6278	100%
June 22,2025	6220	4857	6261	100%
June 23,2025	6287	5002	6275	100%
June 24,2025	6289	5114	6278	100%
June 25,2025	6289	4937	6278	100%
June 26,2025	6320	4903	6288	100%
June 27,2025	6277	4928	6279	100%
June 28,2025	6261	5003	6266	100%
June 29,2025	6214	4833	6256	100%
June 30,2025	6288	5046	6287	100%

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ANNEX: NON COMPARABILITY OF CLIENT CHANNEL FUNCTIONALITY

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4. This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach. Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which where added to the KPIs shown in the previous page:

Online Channel
AIS Bal: 1788 ms
AIS Tra: 1956 ms
PIS Single: 2724 ms

Mobile Channel
AIS Bal: 2654 ms
AIS Tra: 2789 ms
PIS Single: 2848 ms

