DE | norisbank GmbH | Noris

KPI & Statistics

Deutsche Bank

Payment Services Directive 2

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
April 1,2025	1023	409	523	100%	100%	100%	0.01
April 2,2025	1018	416	524	100%	100%	100%	0.04
April 3,2025	1016	422	500	100%	100%	100%	0.02
April 4,2025	1024	423	513	100%	100%	100%	0.01
April 5,2025	1005	412	495	100%	100%	100%	0.51
April 6,2025	1003	416	493	100%	100%	100%	0.01
April 7,2025	1040	412	521	100%	100%	100%	0.02
April 8,2025	1035	418	511	100%	100%	100%	0.01
April 9,2025	1023	406	504	100%	100%	100%	0.02
April 10,2025	1033	416	512	100%	100%	100%	0.01
April 11,2025	1039	412	556	100%	100%	100%	0.02
April 12,2025	997	410	502	100%	100%	100%	0.04
April 13,2025	998	400	481	100%	100%	100%	0.02
April 14,2025	1031	402	524	100%	100%	100%	0.02
April 15,2025	1029	406	505	100%	100%	100%	0.00
April 16,2025	1030	402	493	100%	100%	100%	0.03
April 17,2025	1017	415	522	98%	100%	100%	2.68
April 18,2025	988	382	473	100%	100%	100%	0.01
April 19,2025	1023	463	482	100%	100%	100%	0.02
April 20,2025	998	390	490	100%	100%	100%	0.00
April 21,2025	998	384	471	100%	100%	100%	0.01
April 22,2025	1013	402	531	100%	100%	100%	0.01
April 23,2025	1018	412	531	100%	100%	100%	0.03
April 24,2025	1012	404	514	100%	100%	100%	0.05
April 25,2025	1002	393	490	100%	100%	100%	2.05
April 26,2025	977	380	494	100%	100%	100%	0.00
April 27,2025	976	372	492	100%	100%	100%	0.01
April 28,2025	1013	410	520	100%	100%	100%	0.03
April 29,2025	1021	398	554	100%	100%	100%	0.01
April 30,2025	1023	401	527	100%	100%	100%	0.04

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

DE | norisbank GmbH | Noris

Deutsche Bank

Payment Services Directive 2

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
May 1,2025	998	379	505	100%	100%	100%	0.01
May 2,2025	1019	398	534	100%	100%	100%	0.01
May 3,2025	996	401	512	100%	100%	100%	0.02
May 4,2025	986	394	515	100%	100%	100%	0.01
May 5,2025	1038	425	537	100%	100%	100%	0.01
May 6,2025	1026	392	514	100%	100%	100%	0.02
May 7,2025	1030	399	503	100%	100%	100%	0.01
May 8,2025	1019	419	521	100%	100%	100%	0.03
May 9,2025	1021	398	538	100%	100%	100%	0.05
May 10,2025	991	387	526	100%	100%	100%	0.00
May 11,2025	989	400	572	100%	100%	100%	0.02
May 12,2025	1025	411	497	99%	99%	99%	0.03
May 13,2025	1019	395	489	100%	100%	100%	0.03
May 14,2025	1020	392	511	100%	100%	100%	0.00
May 15,2025	1031	398	548	100%	100%	100%	0.00
May 16,2025	1016	392	553	100%	100%	100%	0.01
May 17,2025	1002	401	645	100%	100%	100%	0.04
May 18,2025	990	391	510	100%	100%	100%	0.42
May 19,2025	1032	402	518	100%	100%	100%	0.02
May 20,2025	1022	393	547	100%	100%	100%	0.03
May 21,2025	1006	399	538	100%	100%	100%	0.07
May 22,2025	998	412	519	100%	100%	100%	0.02
May 23,2025	1012	377	618	100%	100%	100%	0.01
May 24,2025	96	240	379	85%	85%	85%	5.21
May 25,2025	93	232	391	85%	85%	85%	4.92
May 26,2025	576	595	1196	100%	100%	100%	0.01
May 27,2025	567	592	1115	100%	100%	100%	0.00
May 28,2025	564	592	1108	100%	100%	100%	0.01
May 29,2025	547	568	1065	100%	100%	100%	0.01
May 30,2025	583	601	1114	100%	100%	100%	0.02
May 31,2025	561	576	1064	100%	100%	100%	0.01

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

DE | norisbank GmbH | Noris

Deutsche Bank

Payment Services Directive 2

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
June 1,2025	563	579	1092	100%	100%	100%	0.01
June 2,2025	587	603	1125	100%	100%	100%	0.01
June 3,2025	614	629	1196	98%	98%	98%	2.78
June 4,2025	575	603	1115	100%	100%	100%	0.16
June 5,2025	571	598	1148	100%	100%	100%	0.01
June 6,2025	581	603	1139	100%	100%	100%	0.01
June 7,2025	560	584	1169	100%	100%	100%	0.16
June 8,2025	554	572	1137	100%	100%	100%	0.01
June 9,2025	566	585	1174	100%	100%	100%	0.01
June 10,2025	584	607	1146	100%	100%	100%	0.02
June 11,2025	591	624	1155	100%	100%	100%	0.02
June 12,2025	575	609	1194	97%	97%	97%	3.02
June 13,2025	569	589	1121	100%	100%	100%	0.19
June 14,2025	548	571	1097	100%	100%	100%	0.05
June 15,2025	551	566	1137	100%	100%	100%	0.02
June 16,2025	568	588	1142	100%	100%	100%	0.02
June 17,2025	570	594	1185	100%	100%	100%	0.01
June 18,2025	556	574	1111	100%	100%	100%	0.03
June 19,2025	559	576	1083	100%	100%	100%	0.01
June 20,2025	561	578	1072	100%	100%	100%	0.13
June 21,2025	547	558	1111	100%	100%	100%	0.02
June 22,2025	536	647	1163	95%	95%	95%	4.39
June 23,2025	562	575	1148	100%	100%	100%	0.07
June 24,2025	561	578	1136	100%	100%	100%	0.09
June 25,2025	573	584	1117	100%	100%	100%	0.16
June 26,2025	579	589	1131	100%	100%	100%	0.06
June 27,2025	580	598	1117	100%	100%	100%	0.01
June 28,2025	582	587	1119	100%	100%	100%	0.16
June 29,2025	566	580	1112	100%	100%	100%	0.01
June 30,2025	593	614	1112	100%	100%	100%	0.09

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

DE | norisbank GmbH | Noris

Deutsche Bank

Payment Services Directive 2

Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2025	2573	2763	2997	100%
April 2,2025	2451	2581	2973	100%
April 3,2025	2509	2716	2976	100%
April 4,2025	2482	2656	2978	100%
April 5,2025	2399	2493	3002	100%
April 6,2025	2411	2625	2962	100%
April 7,2025	2724	2628	2987	100%
April 8,2025	2549	2727	3002	100%
April 9,2025	2422	2386	2972	100%
April 10,2025	2082	2365	2946	100%
April 11,2025	2169	2332	2956	100%
April 12,2025	2091	2369	2966	100%
April 13,2025	2119	2271	2898	100%
April 14,2025	2217	2399	2940	100%
April 15,2025	2168	2397	2936	100%
April 16,2025	2233	2326	2935	100%
April 17,2025	2272	2415	2928	100%
April 18,2025	2073	2296	2893	100%
April 19,2025	2052	2331	2921	100%
April 20,2025	2237	2293	2896	100%
April 21,2025	2110	2319	2895	100%
April 22,2025	2232	2355	2949	100%
April 23,2025	2235	2387	2844	100%
April 24,2025	2451	2753	2954	100%
April 25,2025	2239	2365	2947	100%
April 26,2025	2989	2660	2896	100%
April 27,2025	2143	2287	2917	100%
April 28,2025	2198	2413	2952	100%
April 29,2025	2287	2498	2958	100%
April 30,2025	2152	2337	2948	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

DE | norisbank GmbH | Noris

Deutsche Bank

Payment Services Directive 2

Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2025	2077	2375	2908	100%
May 2,2025	2142	2335	2937	100%
May 3,2025	2075	2352	2964	100%
May 4,2025	2102	2316	2953	100%
May 5,2025	2239	2413	2975	100%
May 6,2025	2144	2316	2951	100%
May 7,2025	2186	2418	2937	100%
May 8,2025	2268	2509	2951	100%
May 9,2025	2123	2283	2933	99%
May 10,2025	2982	2249	2935	100%
May 11,2025	2045	2313	2908	100%
May 12,2025	2232	2436	2968	100%
May 13,2025	2464	2480	2949	100%
May 14,2025	2188	2319	2944	100%
May 15,2025	2114	2312	2948	100%
May 16,2025	2193	2398	2933	100%
May 17,2025	2109	2281	2963	100%
May 18,2025	2133	2273	2924	99%
May 19,2025	2150	2346	2954	100%
May 20,2025	2129	2267	2944	100%
May 21,2025	2419	2604	2951	100%
May 22,2025	2276	2457	2948	100%
May 23,2025	2106	2247	2941	99%
May 24,2025	2749	2426	2852	100%
May 25,2025	1911	2643	2915	100%
May 26,2025	1905	2432	2913	100%
May 27,2025	1917	2092	2902	100%
May 28,2025	1905	2424	2900	100%
May 29,2025	1917	2806	2908	100%
May 30,2025	1908	2863	2905	100%
May 31,2025	1905	2633	2910	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

DE | norisbank GmbH | Noris

Deutsche Bank

Payment Services Directive 2

Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2025	1914	2305	2917	100%
June 2,2025	1914	2782	2926	100%
June 3,2025	1911	2711	2921	100%
June 4,2025	1914	2598	2928	100%
June 5,2025	1914	2803	2922	100%
June 6,2025	1908	2391	2914	100%
June 7,2025	1905	2123	2905	100%
June 8,2025	1905	2149	2917	100%
June 9,2025	1908	2762	2915	100%
June 10,2025	1914	2788	2915	100%
June 11,2025	1914	2227	2928	100%
June 12,2025	1917	2991	2901	100%
June 13,2025	1911	2928	2893	100%
June 14,2025	1905	2345	2903	100%
June 15,2025	1905	2893	2908	100%
June 16,2025	1914	2853	2915	100%
June 17,2025	1914	2442	2913	100%
June 18,2025	1911	2491	2910	100%
June 19,2025	1908	2515	2901	100%
June 20,2025	1908	2420	2922	100%
June 21,2025	1923	2901	3017	100%
June 22,2025	1941	2297	2940	100%
June 23,2025	1923	2838	2907	100%
June 24,2025	1911	2378	2910	100%
June 25,2025	1911	2816	2911	100%
June 26,2025	1914	2500	2914	100%
June 27,2025	1917	2428	2916	100%
June 28,2025	1911	2574	2913	100%
June 29,2025	1908	2893	2906	100%
June 30,2025	1917	2603	2911	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

DE | norisbank GmbH | Noris

Deutsche Bank

Payment Services Directive 2

Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2025	2734	2844	1568	100%
April 2,2025	2733	2848	1554	100%
April 3,2025	2745	2849	1558	100%
April 4,2025	2725	2989	1549	100%
April 5,2025	2733	2843	1587	100%
April 6,2025	2753	2839	1570	99%
April 7,2025	3584	2852	1578	100%
April 8,2025	2781	2854	1588	100%
April 9,2025	2849	2847	1570	100%
April 10,2025	2828	2846	1545	100%
April 11,2025	2907	2955	1555	100%
April 12,2025	2731	2878	1571	100%
April 13,2025	2731	2837	1518	100%
April 14,2025	2745	2849	1544	100%
April 15,2025	2754	2850	1539	100%
April 16,2025	2746	2882	1544	100%
April 17,2025	2745	2837	1535	100%
April 18,2025	2726	2816	1524	100%
April 19,2025	2732	2823	1547	100%
April 20,2025	2739	2815	1530	100%
April 21,2025	2726	2815	1528	100%
April 22,2025	2742	2846	1560	100%
April 23,2025	2871	2843	1550	100%
April 24,2025	2749	2832	1537	100%
April 25,2025	2815	2823	1556	100%
April 26,2025	2769	2948	1976	100%
April 27,2025	2722	2802	1533	99%
April 28,2025	2733	2838	1540	100%
April 29,2025	2734	2843	1550	100%
April 30,2025	2731	2847	1536	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics
DE | norisbank GmbH | Noris

Deutsche Bank

Payment Services Directive 2

Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2025	2723	2821	1517	100%
May 2,2025	2737	2839	1547	100%
May 3,2025	2981	2937	1566	100%
May 4,2025	2725	2818	1549	100%
May 5,2025	2742	2843	1556	100%
May 6,2025	2728	2848	1545	100%
May 7,2025	2731	2843	1536	100%
May 8,2025	2731	2836	1539	100%
May 9,2025	2733	2830	1541	99%
May 10,2025	2823	2819	1548	100%
May 11,2025	2726	2814	1512	100%
May 12,2025	2774	2826	1533	100%
May 13,2025	2730	2826	1539	100%
May 14,2025	2726	2951	1545	100%
May 15,2025	2990	2895	1548	100%
May 16,2025	2724	2823	1543	100%
May 17,2025	2770	2841	1582	100%
May 18,2025	2732	2809	1535	99%
May 19,2025	2743	2829	1535	100%
May 20,2025	2884	2864	1555	100%
May 21,2025	2732	2832	1553	100%
May 22,2025	2728	2833	1540	100%
May 23,2025	2988	2857	1542	99%
May 24,2025	2688	2953	2719	100%
May 25,2025	2875	2998	1880	100%
May 26,2025	2815	2840	2791	100%
May 27,2025	2905	2966	1903	100%
May 28,2025	2710	2914	2769	100%
May 29,2025	2855	2838	2212	100%
May 30,2025	2920	2879	2691	100%
May 31,2025	2751	2978	2253	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

DE | norisbank GmbH | Noris

Deutsche Bank

Payment Services Directive 2

Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2025	2818	2850	1853	100%
June 2,2025	2954	2841	1628	100%
June 3,2025	2820	2807	1502	100%
June 4,2025	2856	2966	1521	100%
June 5,2025	2821	2889	2805	100%
June 6,2025	2820	2822	2424	100%
June 7,2025	2711	2982	1672	100%
June 8,2025	2745	2822	2868	100%
June 9,2025	2977	2871	1901	100%
June 10,2025	2886	2826	2320	100%
June 11,2025	2874	2830	2931	100%
June 12,2025	2706	2871	1654	100%
June 13,2025	2781	2849	2097	100%
June 14,2025	2705	2944	2882	100%
June 15,2025	2985	2969	2533	100%
June 16,2025	2881	2889	1605	100%
June 17,2025	2909	2832	1787	100%
June 18,2025	2976	2909	2217	100%
June 19,2025	2740	2804	2637	100%
June 20,2025	2819	2902	1980	100%
June 21,2025	2799	2846	2483	100%
June 22,2025	2776	2902	2467	100%
June 23,2025	2825	2951	2048	100%
June 24,2025	2760	2973	2558	100%
June 25,2025	2751	2895	2274	100%
June 26,2025	2779	2854	1519	100%
June 27,2025	2733	2918	2818	100%
June 28,2025	2755	2858	1849	100%
June 29,2025	2833	2900	2403	100%
June 30,2025	2917	2932	2491	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

DE | norisbank GmbH | Noris

Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.
Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable.Several random tests considering different users and accounts have been carried out, resulting in the following average load times which where added to the KPIs shown in the previous page:

Online Channel
AIS Bal: 1794 ms
AIS Tra: 1949 ms
PIS Single: 2738 ms

Mobile Channel
AIS Bal: 2684 ms
AIS Tra: 2717 ms
PIS Single: 1404 ms