

Deutsche Bank

Payment Services Directive 2

ES | Deutsche Bank S.A.E | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
April 1,2025	302	331	1547	100%	100%	100%	0.94
April 2,2025	270	316	1520	100%	100%	100%	0.81
April 3,2025	273	322	1404	100%	100%	100%	1.04
April 4,2025	284	322	1417	100%	100%	100%	0.77
April 5,2025	262	327	1287	100%	100%	100%	0.79
April 6,2025	272	318	1209	100%	100%	100%	0.45
April 7,2025	271	322	1431	100%	100%	100%	0.93
April 8,2025	288	324	1448	100%	100%	100%	0.83
April 9,2025	274	333	1377	100%	100%	100%	1.01
April 10,2025	273	314	1444	100%	100%	100%	1.09
April 11,2025	280	316	1342	100%	100%	100%	0.68
April 12,2025	264	309	1354	100%	100%	100%	0.59
April 13,2025	263	328	1396	100%	100%	100%	0.51
April 14,2025	290	333	1386	100%	100%	100%	1.17
April 15,2025	279	345	1316	100%	100%	100%	0.81
April 16,2025	282	331	1388	100%	100%	100%	1.31
April 17,2025	273	314	1429	100%	100%	100%	0.57
April 18,2025	270	308	1883	100%	100%	100%	0.65
April 19,2025	261	875	1384	100%	100%	100%	0.45
April 20,2025	272	317	1430	100%	100%	100%	0.96
April 21,2025	261	316	1384	100%	100%	100%	0.43
April 22,2025	276	325	1643	100%	100%	100%	0.61
April 23,2025	285	339	1520	100%	100%	100%	0.63
April 24,2025	275	382	1512	100%	100%	100%	0.68
April 25,2025	280	320	1543	100%	100%	100%	0.37
April 26,2025	253	300	1648	100%	100%	100%	0.69
April 27,2025	260	303	1507	100%	100%	100%	0.82
April 28,2025	285	315	1592	100%	100%	100%	0.69
April 29,2025	284	318	1354	100%	100%	100%	0.59
April 30,2025	345	333	1360	100%	100%	100%	0.78

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KPI & Statistics

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
May 1,2025	266	322	1393	100%	100%	100%	1.07
May 2,2025	271	328	3063	100%	100%	100%	0.65
May 3,2025	251	349	1221	100%	100%	100%	0.01
May 4,2025	257	297	1352	100%	100%	100%	0.73
May 5,2025	296	350	1787	100%	100%	100%	0.75
May 6,2025	270	323	1519	100%	100%	100%	0.49
May 7,2025	270	319	1425	100%	100%	100%	0.51
May 8,2025	303	320	1388	100%	100%	100%	0.56
May 9,2025	275	327	1354	100%	100%	100%	0.64
May 10,2025	264	575	1254	100%	100%	100%	0.75
May 11,2025	267	307	1992	100%	100%	100%	0.91
May 12,2025	280	339	1459	99%	99%	99%	1.83
May 13,2025	278	328	2085	100%	100%	100%	0.57
May 14,2025	282	327	1254	100%	100%	100%	0.82
May 15,2025	286	377	1339	100%	100%	100%	0.73
May 16,2025	275	318	1371	100%	100%	100%	0.56
May 17,2025	276	314	1266	100%	100%	100%	0.95
May 18,2025	258	313	1422	100%	100%	100%	0.06
May 19,2025	272	377	1471	100%	100%	100%	0.26
May 20,2025	294	362	1334	100%	100%	100%	0.26
May 21,2025	267	321	1575	100%	100%	100%	0.32
May 22,2025	319	327	1549	100%	100%	100%	0.27
May 23,2025	292	320	1306	100%	100%	100%	0.25
May 24,2025	268	310	1315	100%	100%	100%	0.28
May 25,2025	257	309	1324	100%	100%	100%	0.29
May 26,2025	305	394	1320	100%	100%	100%	0.32
May 27,2025	278	341	1276	100%	100%	100%	0.19
May 28,2025	287	330	1318	100%	100%	100%	0.33
May 29,2025	273	318	1942	100%	100%	100%	0.21
May 30,2025	281	335	1212	100%	100%	100%	0.14
May 31,2025	266	303	1289	100%	100%	100%	0.22

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KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
June 1,2025	261	296	1359	100%	100%	100%	0.09
June 2,2025	298	352	1527	100%	100%	100%	0.16
June 3,2025	275	330	1371	98%	98%	98%	2.04
June 4,2025	274	322	1438	100%	100%	100%	0.06
June 5,2025	272	314	1723	100%	100%	100%	0.11
June 6,2025	269	317	1436	100%	100%	100%	0.16
June 7,2025	285	311	1350	100%	100%	100%	0.14
June 8,2025	261	294	1416	100%	100%	100%	0.26
June 9,2025	265	308	1317	100%	100%	100%	0.21
June 10,2025	280	316	1254	100%	100%	100%	0.23
June 11,2025	281	336	1594	100%	100%	100%	0.32
June 12,2025	287	315	1202	97%	97%	97%	3.21
June 13,2025	288	305	1366	100%	100%	100%	0.17
June 14,2025	268	292	1389	100%	100%	100%	0.28
June 15,2025	306	303	1251	100%	100%	100%	0.18
June 16,2025	275	304	1579	100%	100%	100%	0.16
June 17,2025	267	307	1416	100%	100%	100%	0.20
June 18,2025	265	331	1532	100%	100%	100%	0.20
June 19,2025	257	289	1246	100%	100%	100%	0.18
June 20,2025	257	292	1502	100%	100%	100%	0.05
June 21,2025	249	282	1247	100%	100%	100%	0.05
June 22,2025	352	607	1209	95%	95%	95%	4.39
June 23,2025	260	468	1424	100%	100%	100%	0.05
June 24,2025	258	300	1347	100%	100%	100%	0.15
June 25,2025	257	293	1283	100%	100%	100%	0.19
June 26,2025	274	306	1237	100%	100%	100%	0.12
June 27,2025	269	318	1291	100%	100%	100%	0.14
June 28,2025	292	293	1192	100%	100%	100%	0.12
June 29,2025	265	290	1196	100%	100%	100%	0.10
June 30,2025	278	313	1216	100%	100%	100%	0.14

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Deutsche Bank

Payment Services Directive 2

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2025	147	253	903	100%
April 2,2025	135	201	866	100%
April 3,2025	132	202	852	100%
April 4,2025	131	212	850	100%
April 5,2025	125	208	695	100%
April 6,2025	133	207	906	100%
April 7,2025	160	253	902	100%
April 8,2025	131	195	927	100%
April 9,2025	135	205	907	100%
April 10,2025	130	203	865	100%
April 11,2025	130	201	886	100%
April 12,2025	124	290	815	100%
April 13,2025	135	196	805	100%
April 14,2025	127	202	917	100%
April 15,2025	132	196	904	100%
April 16,2025	176	190	842	100%
April 17,2025	129	218	835	100%
April 18,2025	126	180	971	100%
April 19,2025	131	188	847	100%
April 20,2025	127	192	784	100%
April 21,2025	124	202	826	100%
April 22,2025	129	198	850	100%
April 23,2025	129	211	850	100%
April 24,2025	129	213	882	100%
April 25,2025	133	212	903	100%
April 26,2025	128	196	856	100%
April 27,2025	123	207	857	100%
April 28,2025	134	222	1062	100%
April 29,2025	231	332	1223	100%
April 30,2025	137	211	862	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2025	127	192	819	100%
May 2,2025	130	213	818	100%
May 3,2025	128	193	817	100%
May 4,2025	127	204	785	100%
May 5,2025	132	219	894	100%
May 6,2025	134	239	913	100%
May 7,2025	130	222	819	100%
May 8,2025	131	202	854	100%
May 9,2025	135	242	843	100%
May 10,2025	130	226	812	100%
May 11,2025	135	211	805	100%
May 12,2025	131	213	1028	100%
May 13,2025	145	213	879	100%
May 14,2025	135	226	895	100%
May 15,2025	132	201	994	100%
May 16,2025	185	222	904	100%
May 17,2025	132	205	867	100%
May 18,2025	132	220	867	100%
May 19,2025	131	219	904	100%
May 20,2025	134	192	873	100%
May 21,2025	131	212	924	100%
May 22,2025	129	211	866	100%
May 23,2025	133	204	886	100%
May 24,2025	129	204	816	100%
May 25,2025	129	224	876	100%
May 26,2025	136	213	922	100%
May 27,2025	132	225	880	100%
May 28,2025	133	211	868	100%
May 29,2025	128	219	773	100%
May 30,2025	132	211	872	100%
May 31,2025	128	201	810	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2025	123	193	771	100%
June 2,2025	139	219	956	100%
June 3,2025	132	230	976	100%
June 4,2025	128	195	1006	100%
June 5,2025	132	205	898	100%
June 6,2025	130	204	856	100%
June 7,2025	129	195	897	100%
June 8,2025	128	187	827	100%
June 9,2025	129	210	842	100%
June 10,2025	131	205	869	100%
June 11,2025	132	197	850	100%
June 12,2025	129	210	863	100%
June 13,2025	137	212	910	100%
June 14,2025	127	214	876	100%
June 15,2025	130	219	919	100%
June 16,2025	130	200	827	100%
June 17,2025	132	217	855	100%
June 18,2025	132	229	838	100%
June 19,2025	131	214	801	100%
June 20,2025	134	196	847	100%
June 21,2025	136	211	929	100%
June 22,2025	129	209	842	100%
June 23,2025	137	207	892	100%
June 24,2025	132	202	794	100%
June 25,2025	133	204	793	100%
June 26,2025	134	209	782	100%
June 27,2025	127	193	819	100%
June 28,2025	128	193	767	100%
June 29,2025	124	233	807	100%
June 30,2025	135	206	814	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2025	113	80	344	100%
April 2,2025	109	78	329	100%
April 3,2025	111	75	326	100%
April 4,2025	107	74	324	100%
April 5,2025	102	70	1941	100%
April 6,2025	101	72	316	100%
April 7,2025	107	76	348	100%
April 8,2025	109	76	347	100%
April 9,2025	107	76	331	100%
April 10,2025	107	76	336	100%
April 11,2025	106	79	354	100%
April 12,2025	104	73	339	100%
April 13,2025	149	73	807	100%
April 14,2025	105	76	308	100%
April 15,2025	108	77	300	100%
April 16,2025	136	78	345	100%
April 17,2025	106	76	298	100%
April 18,2025	102	70	297	100%
April 19,2025	112	73	299	100%
April 20,2025	104	71	290	100%
April 21,2025	101	71	320	100%
April 22,2025	106	76	294	100%
April 23,2025	109	78	326	100%
April 24,2025	109	77	313	100%
April 25,2025	110	90	308	100%
April 26,2025	104	75	298	100%
April 27,2025	104	72	311	100%
April 28,2025	107	78	324	100%
April 29,2025	112	81	311	100%
April 30,2025	114	82	328	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2025	102	71	292	100%
May 2,2025	108	78	307	100%
May 3,2025	103	72	282	100%
May 4,2025	103	71	296	100%
May 5,2025	111	80	317	100%
May 6,2025	111	80	388	100%
May 7,2025	128	77	340	100%
May 8,2025	119	78	337	100%
May 9,2025	114	82	313	100%
May 10,2025	104	74	310	100%
May 11,2025	105	74	292	100%
May 12,2025	144	84	416	100%
May 13,2025	125	81	350	100%
May 14,2025	129	81	351	100%
May 15,2025	117	79	367	100%
May 16,2025	172	81	370	100%
May 17,2025	106	78	314	100%
May 18,2025	104	76	309	100%
May 19,2025	131	83	394	100%
May 20,2025	114	86	334	100%
May 21,2025	122	83	368	100%
May 22,2025	116	82	352	100%
May 23,2025	117	84	353	100%
May 24,2025	104	76	307	100%
May 25,2025	103	75	349	100%
May 26,2025	176	89	522	100%
May 27,2025	117	88	359	100%
May 28,2025	130	89	376	100%
May 29,2025	106	81	314	100%
May 30,2025	171	93	490	100%
May 31,2025	102	80	354	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2025	100	75	293	100%
June 2,2025	1562	112	3223	100%
June 3,2025	442	100	1024	100%
June 4,2025	212	87	534	100%
June 5,2025	233	91	575	100%
June 6,2025	161	93	505	100%
June 7,2025	104	84	336	100%
June 8,2025	104	79	317	100%
June 9,2025	130	82	369	100%
June 10,2025	126	85	398	100%
June 11,2025	120	87	355	100%
June 12,2025	120	84	369	100%
June 13,2025	124	84	374	100%
June 14,2025	107	78	330	100%
June 15,2025	122	78	330	100%
June 16,2025	188	82	443	100%
June 17,2025	133	83	339	100%
June 18,2025	131	81	347	100%
June 19,2025	111	81	278	100%
June 20,2025	120	82	305	100%
June 21,2025	115	81	289	100%
June 22,2025	102	76	377	100%
June 23,2025	133	81	440	100%
June 24,2025	114	80	330	100%
June 25,2025	211	82	487	100%
June 26,2025	354	86	705	100%
June 27,2025	853	87	1512	100%
June 28,2025	101	76	280	100%
June 29,2025	100	76	281	100%
June 30,2025	110	84	340	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4. This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which leads to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.