

BE | Deutsche Bank AG - Branch Belgium | DB

# KPI & Statistics

## Q2 2021



Created Date: Tuesday, 13/07/2021





Dedicated Interface

April 2021	AIS Bal	AIS Tra	PIS Single
April 1	1252	3030	2573
April 2	1242	2259	1629
April 3	1205	2249	2158
April 4	1231	2351	0
April 5	1102	2046	3375
April 6	1997	3220	2095
April 7	1441	2288	2697
April 8	1506	2262	2736
April 9	1201	2844	2505
April 10	1174	2246	2038
April 11	1305	4635	1807
April 12	1487	2472	3324
April 13	1606	2268	2800
April 14	1395	2270	2851
April 15	1295	2699	0
April 16	1323	2586	0
April 17	1070	2532	1532
April 18	1078	2496	2328
April 19	1553	2685	4250
April 20	2663	5987	3528
April 21	1560	3019	0
April 22	1537	2953	3430
April 23	1502	2481	2575
April 24	1064	2083	2514
April 25	1273	2246	0
April 26	1323	2538	3310
April 27	1391	2442	0
April 28	1296	2971	2415
April 29	1521	2731	0
April 30	1370	2542	2392

Up (AIS)	Up (PIS)	Up (PIIS)
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All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.  
Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>



Dedicated Interface

May 2021	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
May 1	1137	2160	1796	100%	100%	100%
May 2	1121	2638	1711	100%	100%	100%
May 3	1117	2269	0	100%	100%	100%
May 4	1197	2174	1888	100%	100%	100%
May 5	1152	2009	2058	100%	100%	100%
May 6	1094	2100	1992	100%	100%	100%
May 7	1038	2176	1906	100%	100%	100%
May 8	1131	2097	0	100%	100%	100%
May 9	1115	2009	0	100%	100%	100%
May 10	1133	1985	1756	100%	100%	100%
May 11	1131	2398	1701	100%	100%	100%
May 12	1071	2083	0	100%	100%	100%
May 13	1168	2037	0	100%	100%	100%
May 14	1112	1889	1650	100%	100%	100%
May 15	1195	1997	0	100%	100%	100%
May 16	1054	2251	1678	100%	100%	100%
May 17	1277	2215	0	100%	100%	100%
May 18	1127	2092	1915	100%	100%	100%
May 19	1129	2052	1830	100%	100%	100%
May 20	1042	2005	1866	100%	100%	100%
May 21	1129	2810	1779	100%	100%	100%
May 22	1272	2354	0	100%	100%	100%
May 23	1097	2837	0	100%	100%	100%
May 24	1038	3422	2243	100%	100%	100%
May 25	1078	2146	1835	100%	100%	100%
May 26	1075	2067	1755	100%	100%	100%
May 27	1056	1994	1648	100%	100%	100%
May 28	1043	2091	2087	100%	100%	100%
May 29	1261	2677	1825	100%	100%	100%
May 30	1102	2501	0	100%	100%	100%
May 31	1372	2401	2031	100%	100%	100%

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**Dedicated Interface**

June 2021	AIS Bal	AIS Tra	PIS Single
June 1	1188	2400	1498
June 2	1297	2173	1905
June 3	1358	2695	2341
June 4	1129	2289	2101
June 5	1233	2674	0
June 6	1227	3442	2118
June 7	2268	4690	1915
June 8	1229	2314	2416
June 9	1308	2044	1886
June 10	2291	1942	2309
June 11	1199	1880	0
June 12	1149	2309	0
June 13	1194	2161	2067
June 14	1436	1918	2195
June 15	1572	3226	2323
June 16	1399	2766	2107
June 17	1316	2788	2175
June 18	1412	2707	0
June 19	1408	2834	2242
June 20	1318	3293	0
June 21	1377	2436	3353
June 22	1486	3009	2101
June 23	1254	2409	2385
June 24	1406	2444	2122
June 25	1342	3328	0
June 26	1343	2388	2489
June 27	1240	2481	7768
June 28	1222	2286	0
June 29	1317	2295	0
June 30	1279	4739	2097

Up (AIS)	Up (PIS)	Up (PIIS)
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Online Channel ("OnlineBankingBelgium")

April 2021	AIS Bal	AIS Tra	PIS Single
April 1	422	259	476
April 2	391	307	1886
April 3	365	233	120
April 4	386	243	323
April 5	381	282	1345
April 6	430	269	385
April 7	435	281	1008
April 8	434	293	1132
April 9	434	253	389
April 10	445	216	365
April 11	547	368	376
April 12	413	244	334
April 13	423	246	439
April 14	416	275	461
April 15	428	256	428
April 16	419	233	402
April 17	394	198	324
April 18	398	211	360
April 19	408	296	481
April 20	416	275	661
April 21	412	249	489
April 22	418	272	522
April 23	414	254	493
April 24	392	216	370
April 25	378	209	518
April 26	407	292	443
April 27	412	329	2008
April 28	419	250	450
April 29	418	275	726
April 30	415	256	559

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Online Channel ("OnlineBankingBelgium")

May 2021	AIS Bal	AIS Tra	PIS Single
May 1	393	235	399
May 2	381	217	355
May 3	402	227	323
May 4	441	258	351
May 5	425	259	345
May 6	423	258	332
May 7	441	283	335
May 8	479	360	328
May 9	395	272	377
May 10	420	235	328
May 11	422	259	326
May 12	419	233	322
May 13	411	267	329
May 14	405	238	308
May 15	401	226	311
May 16	380	218	366
May 17	415	217	345
May 18	428	231	350
May 19	411	229	342
May 20	414	231	355
May 21	424	258	350
May 22	395	1116	323
May 23	415	672	345
May 24	420	239	541
May 25	423	248	332
May 26	442	256	323
May 27	414	237	308
May 28	421	227	312
May 29	399	221	309
May 30	379	232	403
May 31	397	243	311

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Online Channel ("OnlineBankingBelgium")

June 2021	AIS Bal	AIS Tra	PIS Single
June 1	490	400	332
June 2	425	255	322
June 3	422	239	326
June 4	428	226	329
June 5	434	236	335
June 6	609	1092	436
June 7	409	242	455
June 8	426	288	777
June 9	740	335	333
June 10	420	246	337
June 11	425	252	377
June 12	390	291	345
June 13	381	264	326
June 14	800	275	378
June 15	422	251	401
June 16	416	266	406
June 17	418	240	397
June 18	423	250	390
June 19	388	216	389
June 20	373	198	326
June 21	422	238	401
June 22	441	258	351
June 23	489	263	329
June 24	416	239	303
June 25	427	246	307
June 26	394	245	353
June 27	383	310	299
June 28	423	244	296
June 29	426	271	320
June 30	423	251	349

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**Mobile Channel ("MyBank")**

April 2021	AIS Bal	AIS Tra	PIS Single
April 1	233	456	211
April 2	192	411	200
April 3	186	401	205
April 4	226	528	243
April 5	207	471	237
April 6	258	548	231
April 7	242	461	240
April 8	268	513	291
April 9	264	512	280
April 10	221	470	249
April 11	216	495	247
April 12	212	445	206
April 13	229	457	231
April 14	237	485	234
April 15	264	534	228
April 16	220	448	212
April 17	192	440	206
April 18	222	551	299
April 19	248	512	248
April 20	237	485	234
April 21	210	451	212
April 22	214	452	213
April 23	222	447	209
April 24	198	442	206
April 25	191	467	196
April 26	214	460	209
April 27	217	445	213
April 28	232	463	212
April 29	223	435	199
April 30	216	444	206

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Mobile Channel ("MyBank")

May 2021	AIS Bal	AIS Tra	PIS Single
May 1	210	449	209
May 2	189	431	188
May 3	203	431	202
May 4	211	432	201
May 5	220	435	203
May 6	218	440	203
May 7	241	487	236
May 8	325	609	287
May 9	208	461	230
May 10	214	469	220
May 11	233	466	211
May 12	260	548	212
May 13	265	628	236
May 14	213	503	259
May 15	248	512	248
May 16	212	527	249
May 17	243	531	234
May 18	262	520	238
May 19	253	498	266
May 20	231	470	237
May 21	255	508	263
May 22	203	450	233
May 23	243	571	284
May 24	275	605	337
May 25	298	600	303
May 26	309	562	284
May 27	247	522	271
May 28	254	534	275
May 29	234	488	244
May 30	202	462	231
May 31	227	488	238

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Deutsche Bank  
 Payment Services Directive 2



Mobile Channel ("MyBank")

June 2021	AIS Bal	AIS Tra	PIS Single
June 1	294	599	373
June 2	282	578	329
June 3	285	569	315
June 4	294	499	239
June 5	355	482	251
June 6	247	578	319
June 7	308	623	376
June 8	319	596	371
June 9	283	577	300
June 10	209	441	204
June 11	234	486	230
June 12	205	448	200
June 13	177	427	186
June 14	214	472	222
June 15	238	505	252
June 16	265	526	274
June 17	214	524	269
June 18	258	472	217
June 19	223	499	239
June 20	215	498	217
June 21	248	546	264
June 22	211	532	271
June 23	428	545	290
June 24	276	589	319
June 25	246	535	277
June 26	235	545	291
June 27	203	521	222
June 28	213	486	207
June 29	250	515	273
June 30	219	456	218

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