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KPI & Statistics

Q1 2021





Dedicated Interface

January 2021	AIS Bal	AIS Tra	PIS Single	PIIS	ERR	Up (AIS)	Up (PIS)	Up (PIIS)
January 1	1410	1872	2311	0	0%	100%	100%	100%
January 2	1342	1526	2404	0	0%	100%	100%	100%
January 3	1403	1906	2261	0	0%	100%	100%	100%
January 4	1343	1461	2887	0	0%	100%	100%	100%
January 5	1566	1464	2736	0	0%	100%	100%	100%
January 6	1285	1412	2398	0	0%	100%	100%	100%
January 7	1435	1590	2647	0	0%	100%	100%	100%
January 8	1413	1498	3154	0	0%	100%	100%	100%
January 9	1418	1357	2685	0	0%	100%	100%	100%
January 10	1318	1552	2447	0	0%	100%	100%	100%
January 11	1320	1320	2345	0	0%	100%	100%	100%
January 12	1488	1429	2648	0	0%	100%	100%	100%
January 13	1483	1396	3854	0	0%	100%	100%	100%
January 14	1423	1408	2346	0	0%	100%	100%	100%
January 15	1357	1341	2949	0	0%	100%	100%	100%
January 16	1213	1284	2512	0	0%	100%	100%	100%
January 17	1140	1271	3806	0	0%	100%	100%	100%
January 18	1344	1443	3043	0	0%	100%	100%	100%
January 19	1230	1444	2568	0	0%	100%	100%	100%
January 20	1364	1627	2153	0	0%	100%	100%	100%
January 21	1270	1364	2259	0	0%	100%	100%	100%
January 22	1265	1295	3828	0	0%	100%	100%	100%
January 23	1224	1477	6378	0	0%	100%	100%	100%
January 24	1274	1389	4882	0	0%	100%	100%	100%
January 25	1256	1514	4774	0	0%	100%	100%	100%
January 26	2051	1582	2992	0	0%	100%	100%	100%
January 27	2283	1963	3234	0	0%	100%	100%	100%
January 28	1390	1527	2938	0	0%	100%	100%	100%
January 29	1411	1391	10078	0	0%	100%	100%	100%
January 30	1286	1352	1783	0	0%	100%	100%	100%
January 31	1342	1345	1708	0	0%	100%	100%	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

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Online Channel ("LaMiaBanca")

January 2021	AIS Bal	AIS Tra	PIS Single	Up (%)
January 1	955	834	1066	98.69
January 2	934	848	1041	100.00
January 3	870	844	1061	100.00
January 4	851	1097	1248	98.26
January 5	940	944	1113	99.53
January 6	945	842	1067	99.41
January 7	988	928	1113	99.70
January 8	1058	966	1135	99.71
January 9	1030	1030	1150	98.69
January 10	1030	1030	1150	98.69
January 11	1046	963	1135	99.49
January 12	4348	986	1163	99.55
January 13	1326	1003	1135	99.41
January 14	1509	1074	1174	99.69
January 15	1459	1020	1143	99.64
January 16	1278	899	1100	99.62
January 17	1052	884	1073	100.00
January 18	993	1011	1151	99.75
January 19	1411	1030	1166	99.47
January 20	1374	995	1153	99.63
January 21	1246	976	1122	99.62
January 22	1512	1012	1125	99.48
January 23	2453	911	1088	99.60
January 24	1091	895	1067	100.00
January 25	1036	1019	1146	99.62
January 26	2476	1062	1153	99.69
January 27	1660	1041	1131	99.51
January 28	1299	1039	1134	99.50
January 29	1393	1024	1119	98.78
January 30	1472	909	1058	99.46
January 31	1093	920	1058	100.00

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Online Channel ("LaMiaBanca")

February 2021	AIS Bal	AIS Tra	PIS Single	Up (%)
February 1	990	1043	1156	99.59
February 2	3021	960	1145	99.69
February 3	1101	964	1144	98.55
February 4	1104	954	1169	99.65
February 5	1115	954	1145	99.58
February 6	1211	888	1116	99.64
February 7	954	897	1062	100.00
February 8	944	954	1112	99.92
February 9	1196	968	1139	99.65
February 10	1430	985	1171	99.58
February 11	1405	965	1159	99.74
February 12	1383	979	1162	99.84
February 13	1260	887	1081	99.52
February 14	1015	887	1066	100.00
February 15	994	1009	1128	99.61
February 16	1594	991	1158	99.58
February 17	1486	999	1162	99.51
February 18	1445	978	1136	99.72
February 19	1605	1016	1162	99.58
February 20	1108	899	1097	99.71
February 21	940	905	1071	92.69
February 22	911	991	1154	99.61
February 23	1226	1013	1133	99.94
February 24	1198	1033	1153	99.62
February 25	1130	1068	1181	99.72
February 26	1118	1094	1192	98.92
February 27	1150	960	1103	99.39
February 28	944	967	1081	100.00

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Online Channel ("LaMiaBanca")

March 2021	AIS Bal	AIS Tra	PIS Single	Up (%)
March 1	928	1054	1177	99.42
March 2	1213	996	1170	99.29
March 3	1134	1027	1194	99.68
March 4	1052	1074	1213	99.57
March 5	1050	1011	1163	99.64
March 6	1223	924	1087	93.14
March 7	912	1021	1094	98.11
March 8	907	1039	1172	99.68
March 9	1055	1063	1188	98.02
March 10	914	1041	1199	99.70
March 11	1121	995	1185	99.69
March 12	1165	986	1169	100.00
March 13	1080	921	1095	99.86
March 14	958	926	1091	100.00
March 15	895	1159	1256	100.00
March 16	1389	1143	1277	99.85
March 17	3499	1031	1178	99.57
March 18	1381	1031	1170	99.89
March 19	2424	1022	1147	99.75
March 20	984	939	1118	99.86
March 21	884	963	1092	100.00
March 22	857	1129	1202	99.90
March 23	1035	1123	1207	99.85
March 24	1015	1060	1194	99.85
March 25	931	1068	1176	99.93
March 26	923	1048	1157	100.00
March 27	864	952	1117	99.81
March 28	885	927	1075	100.00
March 29	871	1157	1225	99.96
March 30	1003	1088	1189	99.84
March 31	1011	1077	1165	90.41

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Mobile Channel ("LaMiaBanca")

January 2021	AIS Bal	AIS Tra	PIS Single	Up (%)
January 1	825	1095	1095	98.69
January 2	830	1067	1067	100.00
January 3	820	1100	1100	100.00
January 4	3443	1220	1220	99.48
January 5	868	1107	1107	99.61
January 6	832	1108	1108	99.46
January 7	870	1101	1101	99.70
January 8	875	1103	1103	99.57
January 9	807	1096	1096	98.48
January 10	807	1096	1096	98.48
January 11	884	1130	1130	99.60
January 12	882	1121	1121	99.55
January 13	910	1120	1120	99.42
January 14	918	1117	1117	99.60
January 15	919	1126	1126	99.58
January 16	879	1138	1138	99.60
January 17	875	1121	1121	100.00
January 18	912	1137	1137	99.51
January 19	905	1142	1142	99.47
January 20	906	1153	1153	99.53
January 21	911	1134	1134	99.58
January 22	938	1124	1124	99.52
January 23	902	1114	1114	99.53
January 24	902	1111	1111	100.00
January 25	939	1082	1082	99.65
January 26	946	1129	1129	99.51
January 27	956	1136	1136	99.58
January 28	952	1135	1135	99.55
January 29	964	1152	1152	98.80
January 30	912	1115	1115	99.39
January 31	924	1107	1107	100.00

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Mobile Channel ("LaMiaBanca")

February 2021	AIS Bal	AIS Tra	PIS Single	Up (%)
February 1	945	1155	1155	99.60
February 2	881	1145	1145	99.60
February 3	879	1137	1137	98.35
February 4	890	1186	1186	99.56
February 5	900	1160	1160	99.72
February 6	874	1152	1152	99.58
February 7	885	1112	1112	100.00
February 8	897	1123	1123	99.61
February 9	899	1141	1141	99.64
February 10	916	1187	1187	99.69
February 11	912	1175	1175	99.58
February 12	911	1161	1161	99.64
February 13	875	1110	1110	99.73
February 14	890	1107	1107	100.00
February 15	931	1144	1144	99.64
February 16	913	1156	1156	99.49
February 17	917	1165	1165	99.51
February 18	935	1164	1164	99.66
February 19	951	1179	1179	99.57
February 20	892	1131	1131	99.58
February 21	907	1120	1120	92.58
February 22	934	1159	1159	99.61
February 23	935	1149	1149	99.85
February 24	955	1171	1171	99.54
February 25	961	1209	1209	99.73
February 26	997	1200	1200	98.92
February 27	936	1154	1154	99.42
February 28	948	1130	1130	100.00

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March 2021	AIS Bal	AIS Tra	PIS Single	Up (%)
March 1	948	1147	1147	99.36
March 2	887	1153	1153	99.30
March 3	910	1175	1175	99.66
March 4	911	1126	1126	99.74
March 5	920	1159	1159	99.73
March 6	909	1156	1156	93.06
March 7	1021	1153	1153	98.67
March 8	926	1153	1153	99.59
March 9	930	1156	1156	97.90
March 10	939	1174	1174	99.57
March 11	931	1172	1172	99.54
March 12	933	1175	1175	99.87
March 13	930	1149	1149	99.83
March 14	928	1114	1114	100.00
March 15	959	1141	1141	100.00
March 16	937	1155	1155	99.83
March 17	969	1173	1173	99.39
March 18	953	1181	1181	99.84
March 19	946	1154	1154	99.81
March 20	931	1179	1179	99.86
March 21	975	1158	1158	100.00
March 22	961	1164	1164	100.00
March 23	979	1187	1187	99.88
March 24	975	1206	1206	100.00
March 25	985	1204	1204	99.81
March 26	984	1181	1181	99.84
March 27	957	1180	1180	99.85
March 28	925	1122	1122	100.00
March 29	974	1141	1141	99.89
March 30	973	1173	1173	99.88
March 31	1003	1150	1150	89.94

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