Deutsche Bank Payment Services Directive 2

IT | Deutsche Bank S.p.A. | DB

KPI & Statistics Q1 2021





Created Date: Friday, 07/05/2021

Payment Services Directive 2

Dedicated Interface

January 2021	AIS Bal	AIS Tra	PIS Single	PIIS
January 1	1410	1872	2311	0
January 2	1342	1526	2404	0
January 3	1403	1906	2261	0
January 4	1343	1461	2887	0
January 5	1566	1464	2736	0
January 6	1285	1412	2398	0
January 7	1435	1590	2647	0
January 8	1413	1498	3154	0
January 9	1418	1357	2685	0
January 10	1318	1552	2447	0
January 11	1320	1320	2345	0
January 12	1488	1429	2648	0
January 13	1483	1396	3854	0
January 14	1423	1408	2346	0
January 15	1357	1341	2949	0
January 16	1213	1284	2512	0
January 17	1140	1271	3806	0
January 18	1344	1443	3043	0
January 19	1230	1444	2568	0
January 20	1364	1627	2153	0
January 21	1270	1364	2259	0
January 22	1265	1295	3828	0
January 23	1224	1477	6378	0
January 24	1274	1389	4882	0
January 25	1256	1514	4774	0
January 26	2051	1582	2992	0
January 27	2283	1963	3234	0
January 28	1390	1527	2938	0
January 29	1411	1391	10078	0
January 30	1286	1352	1783	0
January 31	1342	1345	1708	0

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All figures are shown as a montly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

KPI & Statistics

Payment Services Directive 2

Dedicated Interface

February 1 1881 1308 2519 0 February 2 1347 1334 2537 0 February 3 1336 1379 2461 0 February 4 1168 1266 2502 0 February 5 1352 1371 2379 0 February 6 1229 1297 2263 0 February 7 3074 1269 2679 0
February 3 1336 1379 2461 0 February 4 1168 1266 2502 0 February 5 1352 1371 2379 0 February 6 1229 1297 2263 0
February 4 1168 1266 2502 0 February 5 1352 1371 2379 0 February 6 1229 1297 2263 0
February 5 1352 1371 2379 0 February 6 1229 1297 2263 0
February 6 1229 1297 2263 0
February 7 3074 1269 2679 0
February 8 1632 1345 2382 0
February 9 1491 1403 2265 0
February 10 1713 1471 0 0
February 11 1587 1498 2427 0
February 12 1781 1461 2613 0
February 13 1451 1380 2920 0
February 14 1848 1835 2711 0
February 15 1459 1314 2562 0
February 16 1318 1840 0 0
February 17 1373 1447 5518 0
February 18 1676 1575 2368 0
February 19 1383 1455 3099 0
February 20 1263 1325 0 0
February 21 1471 1466 3224 0
February 22 2183 1447 0 0
February 23 1294 1398 2204 0
February 24 1438 1315 2193 0
February 25 1266 1309 3101 0
February 26 1276 1300 0 0
February 27 1685 1457 2066 0
February 28 1445 1311 2888 0

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ERR 0%

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KPI & Statistics



Payment Services Directive 2

Dedicated Interface Μ

larch 2021	AIS Bal	AIS Tra	PIS Single	PIIS
March 1	1271	1416	2155	0
March 2	1293	1405	2587	0
March 3	1291	1417	2339	0
March 4	1276	1375	3239	0
March 5	1445	1617	4045	0
March 6	1577	1370	2485	0
March 7	1272	1454	2611	0
March 8	1587	1339	2292	0
March 9	1437	1329	2841	0
March 10	1449	1276	2326	0
March 11	1467	1433	2610	0
March 12	1428	1293	2580	0
March 13	1227	1263	2102	0
March 14	0	0	0	0
March 15	2097	2499	2555	0
March 16	1636	1736	2521	0
March 17	2115	1466	3344	0
March 18	1417	1372	2040	0
March 19	1858	1279	2615	0
March 20	1360	1315	2012	0
March 21	1320	1358	4787	0
March 22	1662	2061	2120	0
March 23	1475	1486	3459	0
March 24	1468	1399	2476	0
March 25	2362	1492	2700	0
March 26	0	0	0	0
March 27	0	0	0	0
March 28	0	0	0	0
March 29	0	0	0	0
March 30	1643	1927	4170	0
March 31	1707	1779	3141	0

ERR	Up (AIS)
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Up (PIIS)

100%

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Payment Services Directive 2

Ζ

Up (%) 98.69 100.00 100.00 98.26 99.53 99.41 99.70 99.71 98.69 98.69 99.49 99.55 99.41 99.69 99.64 99.62 100.00 99.75 99.47 99.63 99.62 99.48 99.60 100.00 99.62 99.69 99.51 99.50 98.78 99.46 100.00

Online Channel ("LaMia	Banca")		
January 2021	AIS Bal	AIS Tra	PIS Single
January 1	955	834	1066
January 2	934	848	1041
January 3	870	844	1061
January 4	851	1097	1248
January 5	940	944	1113
January 6	945	842	1067
January 7	988	928	1113
January 8	1058	966	1135
January 9	1030	1030	1150
January 10	1030	1030	1150
January 11	1046	963	1135
January 12	4348	986	1163
January 13	1326	1003	1135
January 14	1509	1074	1174
January 15	1459	1020	1143
January 16	1278	899	1100
January 17	1052	884	1073
January 18	993	1011	1151
January 19	1411	1030	1166
January 20	1374	995	1153
January 21	1246	976	1122
January 22	1512	1012	1125
January 23	2453	911	1088
January 24	1091	895	1067
January 25	1036	1019	1146
January 26	2476	1062	1153
January 27	1660	1041	1131
January 28	1299	1039	1134
January 29	1393	1024	1119
January 30	1472	909	1058
January 31	1093	920	1058

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KPI & Statistics

Payment Services Directive 2

Ζ

Online Channel ("LaMiaBanca")

February 2021	AIS Bal	AIS Tra	PIS Single
February 1	990	1043	1156
February 2	3021	960	1145
February 3	1101	964	1144
February 4	1104	954	1169
February 5	1115	954	1145
February 6	1211	888	1116
February 7	954	897	1062
February 8	944	954	1112
February 9	1196	968	1139
February 10	1430	985	1171
February 11	1405	965	1159
February 12	1383	979	1162
February 13	1260	887	1081
February 14	1015	887	1066
February 15	994	1009	1128
February 16	1594	991	1158
February 17	1486	999	1162
February 18	1445	978	1136
February 19	1605	1016	1162
February 20	1108	899	1097
February 21	940	905	1071
February 22	911	991	1154
February 23	1226	1013	1133
February 24	1198	1033	1153
February 25	1130	1068	1181
February 26	1118	1094	1192
February 27	1150	960	1103
February 28	944	967	1081

Up (%)	
99.59	
99.69	
98.55	
99.65	
99.58	
99.64	
100.00	
99.92	
99.65	
99.58	
99.74	1
99.84	1
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99.58	
99.51	
99.72	
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All figures are shown as a montly average time (in milliseconds) resp. percentage (in %) value.

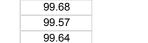
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KPI & Statistics

Payment Services Directive 2

Online Channel ("LaMiaBanca")

March 2021	AIS Bal	AIS Tra	PIS Single
March 1	928	1054	1177
March 2	1213	996	1170
March 3	1134	1027	1194
March 4	1052	1074	1213
March 5	1050	1011	1163
March 6	1223	924	1087
March 7	912	1021	1094
March 8	907	1039	1172
March 9	1055	1063	1188
March 10	914	1041	1199
March 11	1121	995	1185
March 12	1165	986	1169
March 13	1080	921	1095
March 14	958	926	1091
March 15	895	1159	1256
March 16	1389	1143	1277
March 17	3499	1031	1178
March 18	1381	1031	1170
March 19	2424	1022	1147
March 20	984	939	1118
March 21	884	963	1092
March 22	857	1129	1202
March 23	1035	1123	1207
March 24	1015	1060	1194
March 25	931	1068	1176
March 26	923	1048	1157
March 27	864	952	1117
March 28	885	927	1075
March 29	871	1157	1225
March 30	1003	1088	1189
March 31	1011	1077	1165



Up (%) 99.42 99.29

93.14 98.11 99.68 98.02 99.70 99.69 100.00 99.86 100.00 100.00 99.85 99.57 99.89 99.75 99.86 100.00 99.90 99.85 99.85 99.93 100.00 99.81 100.00 99.96 99.84 90.41

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KPI & Statistics

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Payment Services Directive 2

Up (%)

98.69 100.00 100.00 99.48 99.61 99.46 99.70 99.57 98.48 98.48 99.60 99.55 99.42 99.60 99.58 99.60 100.00 99.51 99.47 99.53 99.58 99.52 99.53 100.00 99.65 99.51 99.58 99.55 98.80 99.39 100.00

Mobile Channel ("LaMiaBanca")

laillei (Lawiabalica)				
January 2021	AIS Bal	AIS Tra	PIS Single	
January 1	825	1095	1095	
January 2	830	1067	1067	
January 3	820	1100	1100	
January 4	3443	1220	1220	
January 5	868	1107	1107	
January 6	832	1108	1108	
January 7	870	1101	1101	
January 8	875	1103	1103	
January 9	807	1096	1096	
January 10	807	1096	1096	
January 11	884	1130	1130	
January 12	882	1121	1121	
January 13	910	1120	1120	
January 14	918	1117	1117	
January 15	919	1126	1126	
January 16	879	1138	1138	
January 17	875	1121	1121	
January 18	912	1137	1137	
January 19	905	1142	1142	
January 20	906	1153	1153	
January 21	911	1134	1134	
January 22	938	1124	1124	
January 23	902	1114	1114	
January 24	902	1111	1111	
January 25	939	1082	1082	
January 26	946	1129	1129	
January 27	956	1136	1136	
January 28	952	1135	1135	
January 29	964	1152	1152	
January 30	912	1115	1115	
January 31	924	1107	1107	

All figures are shown as a montly average time (in milliseconds) resp. percentage (in %) value.

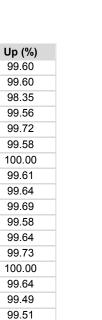
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KPI & Statistics

Payment Services Directive 2

Mobile Channel ("LaMiaBanca")

February 2021	AIS Bal	AIS Tra	PIS Single
February 1	945	1155	1155
February 2	881	1145	1145
February 3	879	1137	1137
February 4	890	1186	1186
February 5	900	1160	1160
February 6	874	1152	1152
February 7	885	1112	1112
February 8	897	1123	1123
February 9	899	1141	1141
February 10	916	1187	1187
February 11	912	1175	1175
February 12	911	1161	1161
February 13	875	1110	1110
February 14	890	1107	1107
February 15	931	1144	1144
February 16	913	1156	1156
February 17	917	1165	1165
February 18	935	1164	1164
February 19	951	1179	1179
February 20	892	1131	1131
February 21	907	1120	1120
February 22	934	1159	1159
February 23	935	1149	1149
February 24	955	1171	1171
February 25	961	1209	1209
February 26	997	1200	1200
February 27	936	1154	1154
February 28	948	1130	1130



99.66 99.57 99.58 99.61 99.61 99.73 99.73 98.92 99.42 100.00 All figures are shown as a montly average time (in milliseconds) resp. percentage (in %) value.

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KPI & Statistics

Payment Services Directive 2

Mobile Channel ("LaMiaBanca")

March 2021	AIS Bal	AIS Tra	PIS Single
March 1	948	1147	1147
March 2	887	1153	1153
March 3	910	1175	1175
March 4	911	1126	1126
March 5	920	1159	1159
March 6	909	1156	1156
March 7	1021	1153	1153
March 8	926	1153	1153
March 9	930	1156	1156
March 10	939	1174	1174
March 11	931	1172	1172
March 12	933	1175	1175
March 13	930	1149	1149
March 14	928	1114	1114
March 15	959	1141	1141
March 16	937	1155	1155
March 17	969	1173	1173
March 18	953	1181	1181
March 19	946	1154	1154
March 20	931	1179	1179
March 21	975	1158	1158
March 22	961	1164	1164
March 23	979	1187	1187
March 24	975	1206	1206
March 25	985	1204	1204
March 26	984	1181	1181
March 27	957	1180	1180
March 28	925	1122	1122
March 29	974	1141	1141
March 30	973	1173	1173
March 31	1003	1150	1150



Up (%) 99.36 99.30 99.66 99.74 99.73 93.06 98.67 99.59 97.90 99.57 99.54 99.87 99.83 100.00 100.00 99.83 99.39 99.84 99.81 99.86 100.00 100.00 99.88 100.00 99.81 99.84 99.85 100.00 99.89 99.88 89.94

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