

IT | Deutsche Bank S.p.A. | DB

KPI & Statistics
Q2 2021



Created Date: Monday, 12/07/2021





Online Channel ("LaMiaBanca")

April 2021	AIS Bal	AIS Tra	PIS Single
April 1	1017	1017	1161
April 2	971	971	1130
April 3	873	873	1082
April 4	872	872	1087
April 5	846	846	1078
April 6	1040	1040	1176
April 7	1056	1056	1174
April 8	1066	1066	1180
April 9	1019	1019	1143
April 10	900	900	1073
April 11	876	876	1004
April 12	1001	1001	1063
April 13	1059	1059	1121
April 14	1095	1095	1132
April 15	1081	1081	1146
April 16	1000	1000	1087
April 17	873	873	1024
April 18	885	885	1000
April 19	1026	1026	1108
April 20	1040	1040	1126
April 21	1052	1052	1158
April 22	1038	1038	1109
April 23	1041	1041	1099
April 24	883	883	1014
April 25	859	859	1014
April 26	1042	1042	1104
April 27	1174	1174	1134
April 28	1028	1028	1111
April 29	1032	1032	1138
April 30	1591	1591	1685

Up		
99.27%		
100.00%		
100.00%		
100.00%		
100.00%		
100.00%		
98.20%		
99.13%		
99.77%		
99.52%		
100.00%		
100.00%		
99.61%		
99.80%		
99.88%		
99.61%		
99.36%		
93.86%		
100.00%		
99.58%		
99.51%		
100.00%		
99.68%		
100.00%		
100.00%		
99.89%		
99.78%		
99.57%		
99.70%		
96.49%		

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

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Online Channel ("LaMiaBanca")

May 2021	AIS Bal	AIS Tra	PIS Single
May 1	849	849	1036
May 2	867	867	1019
May 3	1024	1024	1146
May 4	969	969	1096
May 5	996	996	1136
May 6	1042	1042	1172
May 7	950	950	1085
May 8	855	855	1045
May 9	816	816	1014
May 10	942	942	1060
May 11	1256	1256	1103
May 12	937	937	1049
May 13	952	952	1058
May 14	968	968	1066
May 15	857	857	1047
May 16	826	826	1004
May 17	993	993	1064
May 18	970	970	1055
May 19	972	972	1068
May 20	975	975	1072
May 21	963	963	1047
May 22	887	887	1038
May 23	847	847	1037
May 24	983	983	1059
May 25	994	994	1055
May 26	987	987	1068
May 27	941	941	1099
May 28	930	930	1015
May 29	862	862	1007
May 30	855	855	1040
May 31	965	965	1024

Up		
99.57%		
100.00%		
100.00%		
100.00%		
99.52%		
99.74%		
99.80%		
99.42%		
98.53%		
99.81%		
99.87%		
99.92%		
100.00%		
99.63%		
99.71%		
100.00%		
99.75%		
99.54%		
100.00%		
99.78%		
100.00%		
96.61%		
100.00%		
99.73%		
99.77%		
99.65%		
99.61%		
100.00%		
98.09%		
99.96%		
100.00%		

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Online Channel ("LaMiaBanca")

June 2021	AIS Bal	AIS Tra	PIS Single
June 1	887	887	1015
June 2	808	808	1002
June 3	876	876	1022
June 4	873	873	1029
June 5	838	838	1022
June 6	806	806	1119
June 7	915	915	1052
June 8	919	919	1070
June 9	896	896	1021
June 10	908	908	1022
June 11	900	900	1012
June 12	837	837	1011
June 13	819	819	1001
June 14	921	921	1002
June 15	1131	1131	1084
June 16	925	925	1026
June 17	913	913	1006
June 18	910	910	1029
June 19	851	851	1009
June 20	836	836	1016
June 21	934	934	1013
June 22	933	933	1024
June 23	931	931	1018
June 24	927	927	1010
June 25	932	932	1003
June 26	871	871	966
June 27	861	861	1006
June 28	950	950	992
June 29	956	956	997
June 30	962	962	1000

Up		
97.05%		
99.42%		
100.00%		
98.02%		
100.00%		
99.96%		
100.00%		
100.00%		
99.74%		
99.81%		
99.74%		
98.41%		
100.00%		
99.93%		
99.48%		
98.58%		
99.72%		
100.00%		
78.14%		
100.00%		
99.73%		
99.61%		
99.44%		
99.59%		
93.91%		
93.65%		
100.00%		
99.84%		
99.56%		
97.83%		

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Mobile Channel ("LaMiaBanca")

April 2021	AIS Bal	AIS Tra	PIS Single
April 1	890	890	1143
April 2	879	879	1136
April 3	851	851	1106
April 4	876	876	1135
April 5	837	837	1122
April 6	914	914	1135
April 7	906	906	1120
April 8	907	907	1116
April 9	919	919	1122
April 10	881	881	1092
April 11	873	873	1012
April 12	912	912	1019
April 13	909	909	1061
April 14	908	908	1027
April 15	915	915	1051
April 16	902	902	1063
April 17	860	860	1029
April 18	878	878	1019
April 19	917	917	1074
April 20	918	918	1081
April 21	915	915	1102
April 22	926	926	1074
April 23	934	934	1059
April 24	873	873	1022
April 25	863	863	1016
April 26	942	942	1080
April 27	1085	1085	1102
April 28	941	941	1092
April 29	941	941	1105
April 30	1533	1533	1636

Up		
99.10%		
100.00%		
99.76%		
100.00%		
100.00%		
100.00%		
97.99%		
99.20%		
99.85%		
99.41%		
100.00%		
99.77%		
99.54%		
99.73%		
99.66%		
99.55%		
99.28%		
93.94%		
99.88%		
99.72%		
99.60%		
99.90%		
99.61%		
100.00%		
100.00%		
99.86%		
99.77%		
99.61%		
99.55%		
96.56%		

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Mobile Channel ("LaMiaBanca")

May 2021	AIS Bal	AIS Tra	PIS Single
May 1	822	822	1044
May 2	850	850	1014
May 3	882	882	1065
May 4	869	869	1053
May 5	877	877	1084
May 6	875	875	1086
May 7	874	874	1066
May 8	841	841	1064
May 9	797	797	1044
May 10	853	853	1025
May 11	1147	1147	1059
May 12	853	853	1018
May 13	857	857	1023
May 14	858	858	1020
May 15	827	827	1054
May 16	810	810	1025
May 17	889	889	1035
May 18	876	876	1017
May 19	875	875	1041
May 20	876	876	1046
May 21	887	887	1031
May 22	856	856	1057
May 23	841	841	1060
May 24	895	895	1020
May 25	894	894	1015
May 26	895	895	1033
May 27	905	905	1116
May 28	894	894	1018
May 29	858	858	1027
May 30	851	851	1040
May 31	925	925	1035

Up		
99.26%		
100.00%		
99.89%		
99.76%		
99.47%		
99.70%		
100.00%		
99.35%		
100.00%		
100.00%		
99.78%		
100.00%		
99.90%		
99.68%		
100.00%		
100.00%		
99.91%		
99.62%		
99.81%		
99.72%		
100.00%		
96.53%		
100.00%		
99.74%		
99.77%		
99.69%		
99.62%		
99.69%		
98.31%		
100.00%		
99.76%		

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Mobile Channel ("LaMiaBanca")

June 2021	AIS Bal	AIS Tra	PIS Single
June 1	843	843	1016
June 2	787	787	1015
June 3	838	838	1027
June 4	831	831	1042
June 5	810	810	1032
June 6	789	789	1135
June 7	857	857	1035
June 8	854	854	1073
June 9	851	851	1003
June 10	863	863	1026
June 11	858	858	1021
June 12	828	828	1029
June 13	811	811	1014
June 14	882	882	1001
June 15	1056	1056	1063
June 16	899	899	1037
June 17	883	883	1010
June 18	880	880	1022
June 19	849	849	1014
June 20	836	836	1043
June 21	898	898	1022
June 22	898	898	1029
June 23	907	907	1034
June 24	901	901	1027
June 25	906	906	1018
June 26	867	867	991
June 27	864	864	1023
June 28	920	920	991
June 29	924	924	997
June 30	933	933	994

Up		
97.03%		
99.28%		
100.00%		
97.99%		
99.68%		
100.00%		
99.84%		
100.00%		
100.00%		
99.78%		
99.62%		
97.89%		
100.00%		
99.84%		
99.48%		
98.74%		
99.73%		
99.71%		
78.16%		
100.00%		
100.00%		
99.59%		
99.53%		
99.57%		
93.23%		
93.48%		
100.00%		
99.87%		
99.76%		
97.76%		

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