

Deutsche Bank

Payment Services Directive 2

BE | Deutsche Bank AG - Branch Belgium | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
July 1	1270	3326	10668	100%	100%	100%
July 2	1684	2159	3449	100%	100%	100%
July 3	1026	1967	4062	100%	100%	100%
July 4	1956	2178	3584	100%	100%	100%
July 5	1140	2423	1194	100%	100%	100%
July 6	1701	3241	1210	100%	100%	100%
July 7	1648	3340	3250	100%	100%	100%
July 8	1509	3981	7425	100%	100%	100%
July 9	1045	2392	2844	100%	100%	100%
July 10	1091	2014	3204	100%	100%	100%
July 11	1655	2423	2750	100%	100%	100%
July 12	1416	3579	2942	100%	100%	100%
July 13	2524	3163	6499	100%	100%	100%
July 14	2346	2606	3145	100%	100%	100%
July 15	1337	2380	4136	90%	90%	90%
July 16	1164	2090	1949	95%	95%	95%
July 17	1037	1983	3590	98%	98%	98%
July 18	1154	2039	6873	95%	95%	95%
July 19	1695	2248	2928	95%	95%	95%
July 20	1047	1837	3857	95%	95%	95%
July 21	1108	19599	3120	98%	98%	98%
July 22	1121	2410	3287	95%	95%	95%
July 23	1051	4433	4314	95%	95%	95%
July 24	1133	2229	1627	95%	95%	95%
July 25	1669	1878	3370	95%	95%	95%
July 26	1232	2369	3141	95%	95%	95%
July 27	1236	2026	2027	95%	95%	95%
July 28	1021	1877	4309	95%	95%	95%
July 29	1091	2112	2659	95%	95%	95%
July 30	1018	1901	2893	95%	95%	95%
July 31	1056	2035	5428	95%	95%	95%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
August 1	1554	1844	3650	95%	95%	95%
August 2	1065	1994	3936	95%	95%	95%
August 3	1010	1719	3965	95%	95%	95%
August 4	1141	2354	3328	95%	95%	95%
August 5	1076	1941	1962	95%	95%	95%
August 6	1018	1742	2838	95%	95%	95%
August 7	986	1781	2973	95%	95%	95%
August 8	1113	1754	2921	95%	95%	95%
August 9	1664	3206	2584	95%	95%	95%
August 10	2195	2925	3108	95%	95%	95%
August 11	1444	1931	1379	95%	95%	95%
August 12	1046	3035	3383	95%	95%	95%
August 13	1105	1973	2972	95%	95%	95%
August 14	1270	2396	2405	95%	95%	95%
August 15	1073	20404	1168	95%	95%	95%
August 16	1756	16102	2172	95%	95%	95%
August 17	2003	11868	3382	99%	99%	99%
August 18	2047	4718	3362	95%	95%	95%
August 19	1148	32553	2639	95%	95%	95%
August 20	1136	8348	1073	95%	95%	95%
August 21	992	16441	2336	95%	95%	95%
August 22	1469	15155	2275	95%	95%	95%
August 23	26597	14453	3389	95%	95%	95%
August 24	1608	8066	4604	95%	95%	95%
August 25	6212	16777	3930	95%	95%	95%
August 26	1181	16565	3649	95%	95%	95%
August 27	2031	11272	3410	95%	95%	95%
August 28	1049	18501	2088	95%	95%	95%
August 29	1683	3823	3207	95%	95%	95%
August 30	2263	3174	3632	95%	95%	95%
August 31	1177	22908	4518	95%	95%	95%

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
September 1	1089	3437	7442	95%	95%	95%
September 2	1133	2065	3249	95%	95%	95%
September 3	996	5014	2961	95%	95%	95%
September 4	1307	2000	2528	95%	95%	95%
September 5	1093	3251	5420	95%	95%	95%
September 6	1103	1737019	6680	95%	95%	95%
September 7	1964	2055	4097	95%	95%	95%
September 8	1259	2075	5666	95%	95%	95%
September 9	1027	1990	3743	95%	95%	95%
September 10	1153	1888	3521	100%	100%	100%
September 11	1077	2495	3051	100%	100%	100%
September 12	1086	1759	2441	100%	100%	100%
September 13	1071	1980	3291	100%	100%	100%
September 14	1133	2041	2792	100%	100%	100%
September 15	1085	2018	3499	100%	100%	100%
September 16	1158	2200	6667	100%	100%	100%
September 17	1023	1983	3941	100%	100%	100%
September 18	1041	1993	3140	100%	100%	100%
September 19	1849	2153	4076	100%	100%	100%
September 20	1189	1966	3473	100%	100%	100%
September 21	1039	2099	7961	100%	100%	100%
September 22	2883	1878	2936	100%	100%	100%
September 23	2200	1999	3797	100%	100%	100%
September 24	1065	2172	3256	100%	100%	100%
September 25	1091	1823	4038	100%	100%	100%
September 26	1330	1957	2845	100%	100%	100%
September 27	1219	2697	4347	100%	100%	100%
September 28	1107	2004	3393	100%	100%	100%
September 29	1784	1892	3752	100%	100%	100%
September 30	1466	2094	3712	100%	100%	100%

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KPI & Statistics

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up		
July 1	2214	2174	3195	100%		
July 2	2238	2167	3204	100%		
July 3	2191	2325	3187	100%		
July 4	2208	2167	3256	100%		
July 5	2219	2175	3182	100%		
July 6	2181	2344	3820	100%		
July 7	2218	2184	3212	100%		
July 8	2220	2193	3259	100%		
July 9	2205	2180	3441	100%		
July 10	2247	2188	3207	100%		
July 11	2175	2180	3218	100%		
July 12	2188	2182	3255	100%		
July 13	2181	2187	3163	100%		
July 14	2189	2185	3335	100%		
July 15	2201	2184	3185	100%		
July 16	2194	2143	3175	100%		
July 17	2183	2246	3202	100%		
July 18	2197	2226	3185	100%		
July 19	2198	2252	3188	100%		
July 20	2216	2251	3185	100%		
July 21	2229	2278	3208	100%		
July 22	2267	2188	3207	100%		
July 23	2284	2397	3351	100%		
July 24	2189	2189	3203	100%		
July 25	2180	2179	3192	100%		
July 26	2181	2187	3163	100%		
July 27	2183	2178	3169	100%		
July 28	2176	2260	3261	100%		
July 29	2175	2180	3218	100%		
July 30	2188	2182	3255	100%		
July 31	2159	2189	3203	100%		

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up		
August 1	2229	2208	3208	100%		
August 2	2247	2188	3207	100%		
August 3	2231	2184	3212	100%		
August 4	2220	2193	3359	100%		
August 5	2205	2180	3441	100%		
August 6	2182	2154	3149	100%		
August 7	2312	2320	3154	100%		
August 8	2197	2426	3175	100%		
August 9	2188	2202	3248	100%		
August 10	2184	2169	3220	100%		
August 11	2186	2235	3229	100%		
August 12	2188	2245	3270	100%		
August 13	2192	2206	3039	100%		
August 14	2184	2172	3036	100%		
August 15	2168	2209	3083	100%		
August 16	2177	2184	3038	100%		
August 17	2180	2197	3027	100%		
August 18	2187	2321	3017	100%		
August 19	2190	2209	3061	100%		
August 20	2186	2206	3043	100%		
August 21	2171	2171	3054	100%		
August 22	2152	2174	3061	100%		
August 23	2176	2201	3050	100%		
August 24	2185	2213	3059	100%		
August 25	2184	2205	3055	100%		
August 26	2182	2189	3069	100%		
August 27	2185	2187	3051	100%		
August 28	2172	2167	3060	100%		
August 29	2159	2174	3069	100%		
August 30	2183	2192	3042	100%		
August 31	2186	2201	3047	100%		

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up		
September 1	2200	2298	3027	100%		
September 2	2193	2251	3029	100%		
September 3	2193	2235	3632	100%		
September 4	3327	2455	3337	100%		
September 5	3271	2509	3336	100%		
September 6	3386	2452	3320	100%		
September 7	3497	2529	3438	100%		
September 8	3365	2468	3428	100%		
September 9	3359	2456	3318	100%		
September 10	3353	2555	3834	100%		
September 11	3280	2405	3650	100%		
September 12	3347	2569	3734	100%		
September 13	3353	2515	3734	100%		
September 14	3341	2564	3799	100%		
September 15	3336	2404	3713	100%		
September 16	3388	2409	3786	100%		
September 17	3274	2422	3683	100%		
September 18	3314	2442	3704	100%		
September 19	3308	2475	3721	100%		
September 20	3328	2531	3718	100%		
September 21	3414	2511	3671	100%		
September 22	3588	2379	3684	100%		
September 23	3612	2454	3825	100%		
September 24	3372	2383	3717	100%		
September 25	3383	2515	3734	100%		
September 26	3390	2535	3817	100%		
September 27	3353	2555	3834	100%		
September 28	3303	2553	3908	100%		
September 29	3363	2732	4916	100%		
September 30	3320	2553	4673	100%		

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up		
July 1	2874	3282	1706	100%		
July 2	2837	3191	1657	100%		
July 3	2863	3253	1695	100%		
July 4	2853	3251	1685	100%		
July 5	2862	3243	1683	100%		
July 6	2849	3236	1661	100%		
July 7	2862	3237	1685	100%		
July 8	2858	3240	1682	100%		
July 9	2843	3214	1671	100%		
July 10	2831	3170	1654	100%		
July 11	2857	3245	1711	100%		
July 12	2874	3301	1768	100%		
July 13	2873	3315	1757	100%		
July 14	2870	3296	1765	100%		
July 15	2863	3284	1745	100%		
July 16	2836	3219	1700	100%		
July 17	2841	3266	1735	100%		
July 18	2827	3179	1742	100%		
July 19	2827	3177	1746	100%		
July 20	2835	3194	1730	100%		
July 21	2833	3185	1664	100%		
July 22	2831	3170	1654	100%		
July 23	3020	3198	1653	100%		
July 24	2820	3171	1653	100%		
July 25	2874	3332	1779	100%		
July 26	2873	3315	1757	100%		
July 27	2868	3282	1735	100%		
July 28	2859	3258	1725	100%		
July 29	2857	3245	1711	100%		
July 30	2874	3201	1668	100%		
July 31	2820	3171	1653	100%		

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KPI & Statistics

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up		
August 1	2833	3185	1664	100%		
August 2	2831	3170	1654	100%		
August 3	2852	3237	1685	100%		
August 4	2858	3240	1682	100%		
August 5	2843	3214	1671	100%		
August 6	2824	3167	1647	100%		
August 7	2839	3304	1701	100%		
August 8	2827	3179	1642	100%		
August 9	2827	3177	1646	100%		
August 10	2821	3178	1674	100%		
August 11	2831	3197	1662	100%		
August 12	2836	3195	1655	100%		
August 13	2890	3305	1724	100%		
August 14	2868	3233	1663	100%		
August 15	2848	3244	1658	100%		
August 16	2832	3214	1653	100%		
August 17	2842	3221	1656	100%		
August 18	2846	3232	1663	100%		
August 19	2844	3228	1658	100%		
August 20	2845	3242	1661	100%		
August 21	2839	3232	1667	100%		
August 22	2828	3237	1658	100%		
August 23	2829	3228	1654	100%		
August 24	2846	3244	1654	100%		
August 25	2843	3248	1656	100%		
August 26	2847	3241	1652	100%		
August 27	2849	3256	1655	100%		
August 28	2836	3233	1654	100%		
August 29	2828	3247	1649	100%		
August 30	2834	3247	1651	100%		
August 31	2845	3229	1654	100%		

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up		
September 1	2860	3255	1661	100%		
September 2	2850	3237	1659	100%		
September 3	2853	3248	1664	100%		
September 4	2845	3232	1657	100%		
September 5	2835	3247	1657	100%		
September 6	2844	3247	1658	100%		
September 7	2849	3230	1659	100%		
September 8	2854	3233	1652	100%		
September 9	2847	3238	1659	100%		
September 10	2851	3207	1672	100%		
September 11	2822	3176	1658	100%		
September 12	2862	3267	1725	100%		
September 13	2851	3237	1702	100%		
September 14	2859	3258	1725	100%		
September 15	2857	3245	1711	100%		
September 16	2874	3201	1668	100%		
September 17	2820	3171	1653	100%		
September 18	2820	3176	1650	100%		
September 19	2829	3179	1650	100%		
September 20	2835	3188	1670	100%		
September 21	2836	3187	1666	100%		
September 22	2837	3191	1657	100%		
September 23	2839	3203	1677	100%		
September 24	2821	3178	1674	100%		
September 25	2831	3197	1662	100%		
September 26	2836	3195	1655	100%		
September 27	2851	3207	1672	100%		
September 28	2847	3213	1684	100%		
September 29	2849	3236	1661	100%		
September 30	2872	3301	1733	100%		

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which were added to the KPIs shown in the previous page:

Online Channel

AIS Bal: 1788 ms

AIS Tra: 1956 ms

PIS Single: 2724 ms

Mobile Channel

AIS Bal: 2654 ms

AIS Tra: 2789 ms

PIS Single: 1459 ms