

Deutsche Bank

Payment Services Directive 2

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KPI & Statistics

## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
January 1	1025	2030	1394	100%	100%	100%
January 2	1364	2005	2876	100%	100%	100%
January 3	1219	2091	2076	100%	100%	100%
January 4	1160	2103	1300	100%	100%	100%
January 5	1026	1916	1717	100%	100%	100%
January 6	1162	2137	2654	100%	100%	100%
January 7	1171	2704	1128	100%	100%	100%
January 8	1059	2185	1934	100%	100%	100%
January 9	1217	1836	1553	100%	100%	100%
January 10	1396	2410	1585	100%	100%	100%
January 11	1482	2394	2712	100%	100%	100%
January 12	1192	2079	2212	100%	100%	100%
January 13	1092	1930	2380	100%	100%	100%
January 14	1957	2097	2733	100%	100%	100%
January 15	1027	2541	2751	100%	100%	100%
January 16	1003	1719	1847	100%	100%	100%
January 17	1059	1935	1024	100%	100%	100%
January 18	1098	1948	2674	100%	100%	100%
January 19	1141	1652	1413	100%	100%	100%
January 20	1056	1887	2886	100%	100%	100%
January 21	1060	1885	1398	100%	100%	100%
January 22	1006	1740	1402	100%	100%	100%
January 23	1020	1725	1379	100%	100%	100%
January 24	1333	2004	1710	100%	100%	100%
January 25	1220	1959	1808	100%	100%	100%
January 26	1213	1912	1083	100%	100%	100%
January 27	1181	1970	2819	100%	100%	100%
January 28	1420	1978	1342	100%	100%	100%
January 29	1116	1820	1705	100%	100%	100%
January 30	1082	3006	2381	100%	100%	100%
January 31	1538	2493	1399	100%	100%	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
February 1	1224	2249	2512	100%	100%	100%
February 2	1397	2270	1266	100%	100%	100%
February 3	1227	3541	1837	100%	100%	100%
February 4	1176	1820	2651	100%	100%	100%
February 5	1147	1640	1454	100%	100%	100%
February 6	1159	1769	2254	100%	100%	100%
February 7	1396	1896	2498	100%	100%	100%
February 8	1248	2046	1650	100%	100%	100%
February 9	1384	2535	2920	100%	100%	100%
February 10	1358	1995	1213	100%	100%	100%
February 11	1323	1905	2866	100%	100%	100%
February 12	1197	1822	1093	100%	100%	100%
February 13	1171	1784	2545	100%	100%	100%
February 14	1146	1827	2285	100%	100%	100%
February 15	1354	1864	2106	100%	100%	100%
February 16	1544	2612	1606	100%	100%	100%
February 17	1154	1863	1332	100%	100%	100%
February 18	1089	1660	2641	100%	100%	100%
February 19	1483	2943	2398	100%	100%	100%
February 20	1321	2180	1362	100%	100%	100%
February 21	1213	1911	2808	100%	100%	100%
February 22	1230	1969	2869	100%	100%	100%
February 23	1121	1847	2385	100%	100%	100%
February 24	1245	1983	1980	100%	100%	100%
February 25	1246	3033	2145	100%	100%	100%
February 26	1221	1931	1517	100%	100%	100%
February 27	1122	1871	2667	100%	100%	100%
February 28	1157	1918	2043	100%	100%	100%

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## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
March 1	1239	2282	2455	100%	100%	100%
March 2	1453	2830	1443	100%	100%	100%
March 3	1260	2020	1528	100%	100%	100%
March 4	1407	2069	2563	100%	100%	100%
March 5	1186	1774	2365	100%	100%	100%
March 6	1160	1908	1607	100%	100%	100%
March 7	1268	1891	2206	100%	100%	100%
March 8	1240	1916	2265	100%	100%	100%
March 9	1238	1999	2951	100%	100%	100%
March 10	1273	2035	1533	100%	100%	100%
March 11	1302	1936	2331	100%	100%	100%
March 12	1162	1806	2623	100%	100%	100%
March 13	1112	1830	1200	100%	100%	100%
March 14	1299	1945	2762	100%	100%	100%
March 15	1331	1969	1483	100%	100%	100%
March 16	1227	2638	1281	100%	100%	100%
March 17	1368	2140	1237	100%	100%	100%
March 18	1231	2512	2342	100%	100%	100%
March 19	1150	2150	2182	100%	100%	100%
March 20	1040	2529	1683	100%	100%	100%
March 21	1374	2579	1757	100%	100%	100%
March 22	2084	2342	1618	100%	100%	100%
March 23	2141	2912	1126	100%	100%	100%
March 24	2143	2594	2524	100%	100%	100%
March 25	1220	2449	2321	100%	100%	100%
March 26	1234	2067	1424	100%	100%	100%
March 27	1820	2397	2966	100%	100%	100%
March 28	1956	2801	2999	100%	100%	100%
March 29	1143	2434	2488	100%	100%	100%
March 30	1170	3451	2155	100%	100%	100%
March 31	1469	2409	2510	100%	100%	100%

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### Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which were added to the KPIs shown in the previous page:

#### Online Channel

AIS Bal: 1788 ms

AIS Tra: 1956 ms

PIS Single: 2724 ms

#### Mobile Channel

AIS Bal: 2654 ms

AIS Tra: 2789 ms

PIS Single: 1459 ms