

BE | Deutsche Bank AG - Branch Belgium | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
April 1,2026	665	1159	3333	100%	100%	100%	0.00
April 2,2026	601	1215	3424	100%	100%	100%	0.00
April 3,2026	554	1130	3086	100%	100%	100%	0.00
April 4,2026	548	1235	3203	100%	100%	100%	0.00
April 5,2026	616	1226	0	100%	100%	100%	0.00
April 6,2026	515	966	2227	100%	100%	100%	0.00
April 7,2026	640	1129	2159	100%	100%	100%	0.00
April 8,2026	573	1108	3880	100%	100%	100%	0.00
April 9,2026	592	1041	0	100%	100%	100%	0.00
April 10,2026	563	1053	3394	100%	100%	100%	0.00
April 11,2026	556	1540	0	100%	100%	100%	0.00
April 12,2026	558	1485	0	100%	100%	100%	0.00
April 13,2026	548	1172	2883	100%	100%	100%	0.00
April 14,2026	672	1187	3267	100%	100%	100%	0.00
April 15,2026	628	1305	3687	100%	100%	100%	0.00
April 16,2026	543	1263	0	100%	100%	100%	0.00
April 17,2026	595	1192	0	100%	100%	100%	0.00
April 18,2026	569	1396	0	100%	100%	100%	0.00
April 19,2026	574	1348	0	100%	100%	100%	0.00
April 20,2026	644	1300	0	100%	100%	100%	0.00
April 21,2026	590	1261	0	100%	100%	100%	0.00
April 22,2026	605	1291	4450	100%	100%	100%	0.00
April 23,2026	633	1331	3995	100%	100%	100%	0.00
April 24,2026	608	1282	0	100%	100%	100%	0.00
April 25,2026	627	1343	0	100%	100%	100%	0.00
April 26,2026	595	1248	0	100%	100%	100%	0.00
April 27,2026	635	1253	3455	100%	100%	100%	0.00
April 28,2026	656	1262	4026	100%	100%	100%	0.00
April 29,2026	676	1295	3435	98%	98%	100%	0.20
April 30,2026	650	1259	4224	100%	100%	100%	0.00

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KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
May 1,2026	612	1180	2489	100%	100%	100%	0.00
May 2,2026	532	1341	0	100%	100%	100%	0.00
May 3,2026	576	1302	0	100%	100%	100%	0.00
May 4,2026	701	1106	3550	100%	100%	100%	0.00
May 5,2026	693	1161	0	100%	100%	100%	0.00
May 6,2026	759	1192	3219	100%	100%	100%	0.00
May 7,2026	732	1092	3643	98%	100%	100%	0.20
May 8,2026	714	1130	3339	100%	100%	100%	0.00
May 9,2026	648	1462	0	97%	97%	100%	0.30
May 10,2026	678	1342	0	85%	85%	100%	1.50
May 11,2026	741	1254	2734	100%	100%	100%	0.00
May 12,2026	780	1274	0	100%	100%	100%	0.00
May 13,2026	723	1299	0	100%	100%	100%	0.00
May 14,2026	708	1355	2829	100%	100%	100%	0.00
May 15,2026	724	1155	0	100%	100%	100%	0.00
May 16,2026	628	1280	0	100%	100%	100%	0.00
May 17,2026	691	1560	0	99%	100%	100%	0.10
May 18,2026	700	1333	1829	100%	100%	100%	0.00
May 19,2026	731	1078	0	100%	100%	100%	0.00
May 20,2026	801	1335	3749	100%	100%	100%	0.00
May 21,2026	783	1324	4198	100%	100%	100%	0.00
May 22,2026	759	1352	4751	100%	100%	100%	0.00
May 23,2026	658	1209	0	100%	100%	100%	0.00
May 24,2026	633	1685	0	100%	100%	100%	0.00
May 25,2026	629	1105	0	100%	100%	100%	0.00
May 26,2026	692	1148	0	100%	100%	100%	0.00
May 27,2026	717	1141	0	100%	100%	100%	0.00
May 28,2026	685	1202	3751	100%	100%	100%	0.00
May 29,2026	715	1149	0	100%	100%	100%	0.00
May 30,2026	629	1246	0	100%	100%	100%	0.00
May 31,2026	654	1090	4369	100%	100%	100%	0.00

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KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
June 1,2026	701	1059	2812	100%	100%	100%	0.00
June 2,2026	719	1125	3748	100%	100%	100%	0.00
June 3,2026	667	1015	3448	100%	100%	100%	0.00
June 4,2026	680	1081	3288	100%	100%	100%	0.00
June 5,2026	698	1106	0	100%	100%	100%	0.00
June 6,2026	637	1258	2616	100%	100%	100%	0.00
June 7,2026	674	1347	1933	100%	100%	100%	0.00
June 8,2026	690	1236	3159	100%	100%	100%	0.00
June 9,2026	750	1298	3473	95%	95%	100%	0.50
June 10,2026	615	1054	2419	95%	95%	100%	0.50
June 11,2026	608	1046	1938	100%	100%	100%	0.00
June 12,2026	686	1072	0	100%	100%	100%	0.00
June 13,2026	603	1212	0	100%	100%	100%	0.00
June 14,2026	652	1342	4016	100%	100%	100%	0.00
June 15,2026	658	1169	3293	100%	100%	100%	0.00
June 16,2026	688	1094	0	100%	100%	100%	0.00
June 17,2026	695	1156	2621	100%	100%	100%	0.00
June 18,2026	727	1225	0	100%	100%	100%	0.00
June 19,2026	929	1114	3193	100%	100%	100%	0.00
June 20,2026	674	1221	3091	100%	100%	100%	0.00
June 21,2026	846	1585	0	100%	100%	100%	0.00
June 22,2026	859	1737	3972	100%	100%	100%	0.00
June 23,2026	821	1387	0	100%	100%	100%	0.00
June 24,2026	755	1202	0	100%	100%	100%	0.00
June 25,2026	740	1213	3658	100%	100%	100%	0.00
June 26,2026	744	1234	3432	100%	100%	100%	0.00
June 27,2026	696	1327	0	100%	100%	100%	0.00
June 28,2026	721	1470	2234	100%	100%	100%	0.00
June 29,2026	801	1483	0	100%	100%	100%	0.00
June 30,2026	800	1513	3473	100%	100%	100%	0.00

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KPI & Statistics

Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2026	3673	3028	5551	100%
April 2,2026	3650	2988	5565	100%
April 3,2026	3614	2920	5512	100%
April 4,2026	2282	2153	2942	100%
April 5,2026	3621	2910	5512	100%
April 6,2026	3610	2886	5505	100%
April 7,2026	3655	3015	5539	100%
April 8,2026	3666	2999	5547	100%
April 9,2026	3654	2958	5547	100%
April 10,2026	2182	2629	2886	100%
April 11,2026	2718	2827	2859	100%
April 12,2026	2209	2875	2944	100%
April 13,2026	2795	2759	2859	100%
April 14,2026	3658	3013	5530	100%
April 15,2026	3661	3040	5548	100%
April 16,2026	3649	3035	5538	100%
April 17,2026	3657	3039	5532	100%
April 18,2026	3616	2933	5497	100%
April 19,2026	3624	2937	5509	100%
April 20,2026	3657	3060	5528	100%
April 21,2026	3648	3035	5532	100%
April 22,2026	2969	2564	2914	100%
April 23,2026	3668	3055	5558	100%
April 24,2026	3663	3045	5556	100%
April 25,2026	3611	2930	5522	100%
April 26,2026	3614	2938	5533	100%
April 27,2026	3655	3042	5575	100%
April 28,2026	3663	3047	5581	100%
April 29,2026	3648	3039	5623	100%
April 30,2026	3645	3014	5568	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2026	3606	2940	5528	100%
May 2,2026	3589	2924	5518	100%
May 3,2026	3595	2937	5516	100%
May 4,2026	3634	3014	5552	100%
May 5,2026	3641	3008	5543	100%
May 6,2026	3668	3037	5577	100%
May 7,2026	3652	3160	6096	100%
May 8,2026	3667	3028	5673	100%
May 9,2026	3616	2960	5571	100%
May 10,2026	3603	2942	5531	100%
May 11,2026	3669	3084	5584	100%
May 12,2026	3655	3055	5588	100%
May 13,2026	3656	3067	5567	100%
May 14,2026	3635	2992	5622	100%
May 15,2026	3667	3064	5813	100%
May 16,2026	3646	3010	6179	100%
May 17,2026	3624	3042	5687	100%
May 18,2026	3668	3074	6119	100%
May 19,2026	3658	3030	5678	100%
May 20,2026	3690	3082	5578	100%
May 21,2026	3661	3053	5586	100%
May 22,2026	2868	2722	2917	100%
May 23,2026	2904	2075	2994	100%
May 24,2026	3602	3029	5497	100%
May 25,2026	3601	2910	5489	100%
May 26,2026	3647	2996	5525	100%
May 27,2026	3645	2981	5534	100%
May 28,2026	3640	2985	5539	100%
May 29,2026	3638	2962	5531	100%
May 30,2026	3599	2890	5494	100%
May 31,2026	3586	2877	5499	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2026	3624	2959	5532	100%
June 2,2026	3661	2959	5526	100%
June 3,2026	3627	2949	6855	100%
June 4,2026	3627	2921	5542	100%
June 5,2026	3619	2927	5546	100%
June 6,2026	3617	2891	5500	100%
June 7,2026	3599	2924	5510	100%
June 8,2026	3649	3021	5552	100%
June 9,2026	3632	2987	6485	100%
June 10,2026	3638	2998	6299	100%
June 11,2026	3626	2956	5537	100%
June 12,2026	3618	2959	5743	100%
June 13,2026	3600	2914	5545	100%
June 14,2026	3704	3652	5633	100%
June 15,2026	3612	3046	6501	100%
June 16,2026	3606	3021	6078	100%
June 17,2026	3640	2991	5551	100%
June 18,2026	3609	2966	5537	100%
June 19,2026	3622	2989	5805	100%
June 20,2026	3584	2874	5522	100%
June 21,2026	3589	2908	5551	100%
June 22,2026	3663	3010	5634	100%
June 23,2026	3667	2995	5600	100%
June 24,2026	3631	2969	6393	100%
June 25,2026	3650	2973	5565	100%
June 26,2026	3652	2978	5556	100%
June 27,2026	3589	2901	5522	100%
June 28,2026	3584	2987	5520	100%
June 29,2026	3626	3085	5572	100%
June 30,2026	3638	3119	5578	100%

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2026	6424	4921	6399	100%
April 2,2026	6411	4840	6369	100%
April 3,2026	6326	4785	6323	100%
April 4,2026	2945	3005	3381	100%
April 5,2026	6329	4784	6317	100%
April 6,2026	6307	4773	6310	100%
April 7,2026	6393	4838	6366	100%
April 8,2026	6418	4836	6404	100%
April 9,2026	6384	4813	6367	100%
April 10,2026	2715	3392	3214	100%
April 11,2026	2867	3186	3035	100%
April 12,2026	2700	2848	3220	100%
April 13,2026	3025	3300	2922	100%
April 14,2026	6430	4816	6343	100%
April 15,2026	6454	4846	6373	100%
April 16,2026	6403	4865	6345	100%
April 17,2026	6409	4833	6371	100%
April 18,2026	6408	4792	6328	100%
April 19,2026	6349	4799	6322	100%
April 20,2026	6412	4840	6383	100%
April 21,2026	6410	4822	6374	100%
April 22,2026	3446	3000	3248	100%
April 23,2026	6436	4859	6376	100%
April 24,2026	6416	4802	6372	100%
April 25,2026	6328	4768	6323	100%
April 26,2026	6340	4763	6340	100%
April 27,2026	6403	4806	6351	100%
April 28,2026	6419	4806	6356	100%
April 29,2026	6414	4912	6353	100%
April 30,2026	6411	4809	6358	100%

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2026	6340	4767	6325	100%
May 2,2026	6408	4757	6320	100%
May 3,2026	6360	4769	6368	100%
May 4,2026	6401	4795	6354	100%
May 5,2026	6413	4798	6364	100%
May 6,2026	6430	4915	6403	100%
May 7,2026	6413	4899	6376	100%
May 8,2026	6445	4797	6373	100%
May 9,2026	6375	4757	6328	100%
May 10,2026	6378	4760	6319	100%
May 11,2026	6476	4803	6381	100%
May 12,2026	6426	4801	6367	100%
May 13,2026	6430	4803	6351	100%
May 14,2026	6413	4779	6339	100%
May 15,2026	6420	4812	6357	100%
May 16,2026	6389	4796	6348	100%
May 17,2026	6405	4777	6325	100%
May 18,2026	6494	4806	6370	100%
May 19,2026	6406	4792	6387	100%
May 20,2026	6463	4914	6397	100%
May 21,2026	6438	4801	6366	100%
May 22,2026	2777	2860	3349	100%
May 23,2026	2972	3214	3470	100%
May 24,2026	6326	4745	6311	100%
May 25,2026	6300	4740	6309	100%
May 26,2026	6379	4779	6362	100%
May 27,2026	6371	4773	6341	100%
May 28,2026	6384	4782	6354	100%
May 29,2026	6393	4772	6336	100%
May 30,2026	6311	4747	6315	100%
May 31,2026	6318	4742	6309	100%

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Mobile Channel (MyBank)

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2026	6409	4882	6381	100%
June 2,2026	6542	4807	6420	100%
June 3,2026	6383	4783	6369	100%
June 4,2026	6367	4770	6336	100%
June 5,2026	6364	4774	6384	100%
June 6,2026	6317	4739	6318	100%
June 7,2026	6326	4739	6305	100%
June 8,2026	6426	4807	6376	100%
June 9,2026	6389	4795	6346	100%
June 10,2026	6374	4887	6358	100%
June 11,2026	6387	4768	6367	100%
June 12,2026	6379	4777	6365	100%
June 13,2026	6313	4742	6308	100%
June 14,2026	6434	4760	6322	100%
June 15,2026	6398	4762	6316	100%
June 16,2026	6369	4774	6410	100%
June 17,2026	6441	4871	6369	100%
June 18,2026	6384	4774	6325	100%
June 19,2026	6391	4771	6324	100%
June 20,2026	6301	4736	6306	100%
June 21,2026	6329	4733	6301	100%
June 22,2026	6379	4761	6331	100%
June 23,2026	6467	4788	6355	100%
June 24,2026	6469	4800	6362	100%
June 25,2026	6378	4778	6345	100%
June 26,2026	6368	4775	6343	100%
June 27,2026	6307	4741	6311	100%
June 28,2026	6592	4748	6340	100%
June 29,2026	6809	4911	6351	100%
June 30,2026	6842	4817	6354	100%

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KPI & Statistics

Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which where added to the KPIs shown in the previous page:

Online Channel
AIS Bal: 1788 ms
AIS Tra: 1956 ms
PIS Single: 2724 ms

Mobile Channel
AIS Bal: 2654 ms
AIS Tra: 2789 ms
PIS Single: 2848 ms