

Deutsche Bank

Payment Services Directive 2

DE | Deutsche Bank AG | Postbank

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
January 1	1290	814	827	100%	100%	100%
January 2	778	880	857	100%	100%	100%
January 3	894	1036	1079	100%	100%	100%
January 4	871	1012	1055	100%	100%	100%
January 5	776	909	934	100%	100%	100%
January 6	803	937	950	100%	100%	100%
January 7	927	1074	1513	100%	100%	100%
January 8	786	934	1200	100%	100%	100%
January 9	745	874	889	100%	100%	100%
January 10	915	1056	1123	100%	100%	100%
January 11	816	945	965	100%	100%	100%
January 12	775	904	913	100%	100%	100%
January 13	739	843	819	100%	100%	100%
January 14	786	894	838	100%	100%	100%
January 15	781	898	1091	100%	100%	100%
January 16	632	736	723	100%	100%	100%
January 17	716	831	838	100%	100%	100%
January 18	691	799	830	100%	100%	100%
January 19	704	815	898	100%	100%	100%
January 20	718	1782	957	100%	100%	100%
January 21	725	824	1018	100%	100%	100%
January 22	664	770	827	100%	100%	100%
January 23	656	755	850	100%	100%	100%
January 24	799	910	1128	100%	100%	100%
January 25	753	859	919	100%	100%	100%
January 26	742	850	927	100%	100%	100%
January 27	790	904	1051	100%	100%	100%
January 28	859	992	1083	100%	100%	100%
January 29	706	809	789	100%	100%	100%
January 30	677	775	777	100%	100%	100%
January 31	1004	1129	1328	100%	100%	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
February 1	1014	1159	1277	100%	100%	100%
February 2	1190	1344	1673	100%	100%	100%
February 3	1146	1239	1883	100%	100%	100%
February 4	793	923	840	100%	100%	100%
February 5	799	1209	882	100%	100%	100%
February 6	870	995	971	100%	100%	100%
February 7	1006	1131	1151	100%	100%	100%
February 8	1008	1142	1128	100%	100%	100%
February 9	1471	1678	1792	100%	100%	100%
February 10	936	1052	1049	100%	100%	100%
February 11	924	1393	1069	100%	100%	100%
February 12	744	860	869	100%	100%	100%
February 13	703	811	797	100%	100%	100%
February 14	767	882	942	100%	100%	100%
February 15	856	969	921	100%	100%	100%
February 16	868	988	1033	100%	100%	100%
February 17	790	903	889	100%	100%	100%
February 18	781	896	1113	100%	100%	100%
February 19	738	849	1191	100%	100%	100%
February 20	704	806	765	100%	100%	100%
February 21	800	906	891	100%	100%	100%
February 22	799	924	860	100%	100%	100%
February 23	784	890	889	100%	100%	100%
February 24	812	926	913	100%	100%	100%
February 25	1163	1317	1409	100%	100%	100%
February 26	815	917	832	100%	100%	100%
February 27	734	830	773	100%	100%	100%
February 28	914	1028	1041	100%	100%	100%

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
March 1	1164	1333	1429	100%	100%	100%
March 2	938	1068	979	100%	100%	100%
March 3	974	1082	1042	100%	100%	100%
March 4	959	1049	1030	100%	100%	100%
March 5	827	935	864	100%	100%	100%
March 6	753	844	799	100%	100%	100%
March 7	871	970	937	100%	100%	100%
March 8	961	1046	938	100%	100%	100%
March 9	910	1016	968	100%	100%	100%
March 10	892	984	909	100%	100%	100%
March 11	969	1075	1049	100%	100%	100%
March 12	795	878	845	100%	100%	100%
March 13	745	825	801	100%	100%	100%
March 14	950	1040	1003	100%	100%	100%
March 15	1007	1100	1059	100%	100%	100%
March 16	1015	1135	1061	100%	100%	100%
March 17	1075	1179	1171	100%	100%	100%
March 18	1018	1121	1109	100%	100%	100%
March 19	917	984	1097	100%	100%	100%
March 20	883	945	1083	100%	100%	100%
March 21	1187	1265	1455	100%	100%	100%
March 22	1829	2137	1667	100%	100%	100%
March 23	3077	3650	3682	100%	100%	100%
March 24	3521	4120	3115	100%	100%	100%
March 25	1035	1126	1102	100%	100%	100%
March 26	1004	1812	1011	100%	100%	100%
March 27	727	795	855	100%	100%	100%
March 28	1045	1107	1224	100%	100%	100%
March 29	1217	1336	1441	100%	100%	100%
March 30	1328	1438	1835	100%	100%	100%
March 31	1431	1429	1971	100%	100%	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up		
January 1	1287	1220	1394	99%		
January 2	1248	1173	1359	99%		
January 3	1371	1317	1457	99%		
January 4	1348	1299	1448	99%		
January 5	1333	1298	1436	99%		
January 6	1329	1282	1425	99%		
January 7	1337	1293	1437	99%		
January 8	1312	1243	1407	99%		
January 9	1280	1179	1372	99%		
January 10	1344	1302	1449	99%		
January 11	1346	1308	1448	99%		
January 12	1385	1375	1490	99%		
January 13	1323	1279	1435	99%		
January 14	1312	1290	1440	99%		
January 15	1310	1235	1409	99%		
January 16	1269	1172	1373	99%		
January 17	3630	1327	1463	99%		
January 18	1328	1290	1445	99%		
January 19	1327	1287	1433	99%		
January 20	1316	1271	1428	99%		
January 21	1310	1266	1422	99%		
January 22	1303	1234	1415	99%		
January 23	1265	1166	1366	99%		
January 24	1334	1295	1439	99%		
January 25	1327	1293	1438	99%		
January 26	1332	1289	1443	99%		
January 27	1310	1273	1433	99%		
January 28	1303	1275	1436	99%		
January 29	1308	1232	1414	99%		
January 30	1259	1159	1365	99%		
January 31	1319	1283	1451	99%		

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up		
February 1	1337	1298	1448	99%		
February 2	1366	1317	1465	99%		
February 3	1332	1282	1435	99%		
February 4	1334	1290	1434	99%		
February 5	1326	1256	1420	99%		
February 6	1279	1171	1363	99%		
February 7	1345	1283	1431	99%		
February 8	1369	1314	1464	99%		
February 9	1363	1310	1453	99%		
February 10	1349	1260	1433	99%		
February 11	1346	1297	1452	99%		
February 12	1330	1244	1426	99%		
February 13	1271	1191	1378	99%		
February 14	1342	1283	1443	99%		
February 15	1337	1281	1448	99%		
February 16	1352	1304	1451	99%		
February 17	1348	1283	1442	99%		
February 18	1331	1274	1430	99%		
February 19	1317	1237	1414	99%		
February 20	1259	1138	1363	99%		
February 21	1334	1248	1434	99%		
February 22	1336	1254	1439	99%		
February 23	1333	1252	1439	99%		
February 24	1309	1231	1428	99%		
February 25	1299	1227	1431	99%		
February 26	1276	1179	1401	99%		
February 27	1244	1131	1358	99%		
February 28	1349	1263	1479	99%		

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up		
March 1	1366	1252	1445	99%		
March 2	1330	1242	1432	99%		
March 3	1325	1230	1425	99%		
March 4	1323	1238	1429	99%		
March 5	1329	1234	1434	99%		
March 6	1254	1142	1359	99%		
March 7	1337	1243	1433	99%		
March 8	1343	1241	1438	99%		
March 9	1329	1238	1431	99%		
March 10	1318	1232	1427	99%		
March 11	1323	1227	1425	99%		
March 12	1305	1185	1409	99%		
March 13	1250	1133	1366	99%		
March 14	1306	1233	1436	99%		
March 15	1317	1238	1432	99%		
March 16	1320	1233	1435	99%		
March 17	1313	1219	1424	99%		
March 18	1304	1229	1425	99%		
March 19	1333	1184	1419	99%		
March 20	1295	1163	1394	99%		
March 21	1361	1257	1446	99%		
March 22	1352	1249	1436	99%		
March 23	1346	1306	1436	99%		
March 24	1332	1237	1426	99%		
March 25	1304	1224	1426	99%		
March 26	1342	1236	1452	99%		
March 27	1299	1138	1368	99%		
March 28	1320	1234	1431	99%		
March 29	1337	1240	1433	99%		
March 30	1333	1244	1444	99%		
March 31	1337	1230	1469	99%		

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which were added to the KPIs shown in the previous page:

Online Channel

AIS Bal: 800 ms

AIS Tra: 800 ms

PIS Single: 900 ms

Mobile Channel

AIS Bal: 800 ms

AIS Tra: 800 ms

PIS Single: 900 ms