

Deutsche Bank

Payment Services Directive 2

DE | Deutsche Bank AG | Postbank

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
April 1	1687	1949	2172	100%	100%	100%
April 2	2061	2127	2626	100%	100%	100%
April 3	1309	1379	1698	100%	100%	100%
April 4	1434	1534	1848	100%	100%	100%
April 5	1248	2193	2172	100%	100%	100%
April 6	1051	1175	1237	100%	100%	100%
April 7	996	1054	1206	100%	100%	100%
April 8	1221	1429	1551	100%	100%	100%
April 9	796	891	944	100%	100%	100%
April 10	720	803	806	100%	100%	100%
April 11	812	899	924	100%	100%	100%
April 12	841	931	988	100%	100%	100%
April 13	924	1025	1106	100%	100%	100%
April 14	911	1005	1156	100%	100%	100%
April 15	753	829	896	100%	100%	100%
April 16	750	821	897	100%	100%	100%
April 17	760	835	855	100%	100%	100%
April 18	741	810	828	100%	100%	100%
April 19	826	897	968	100%	100%	100%
April 20	989	1098	1069	100%	100%	100%
April 21	1233	1250	1153	100%	100%	100%
April 22	1334	1131	990	100%	100%	100%
April 23	1447	1605	821	100%	100%	100%
April 24	1205	1346	894	100%	100%	100%
April 25	867	952	1021	100%	100%	100%
April 26	838	924	1098	100%	100%	100%
April 27	890	992	1094	100%	100%	100%
April 28	887	981	1022	100%	100%	100%
April 29	950	1067	1228	100%	100%	100%
April 30	826	900	911	100%	100%	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
May 1	747	835	814	100%	100%	100%
May 2	961	1067	1295	100%	100%	100%
May 3	1197	1297	1950	100%	100%	100%
May 4	916	1039	1025	100%	100%	100%
May 5	849	1347	1037	100%	100%	100%
May 6	905	1036	1094	100%	100%	100%
May 7	786	891	883	100%	100%	100%
May 8	731	825	839	100%	100%	100%
May 9	818	929	932	100%	100%	100%
May 10	889	1019	1049	100%	100%	100%
May 11	830	939	991	100%	100%	100%
May 12	902	1001	976	100%	100%	100%
May 13	1918	2362	1413	100%	100%	100%
May 14	823	927	995	100%	100%	100%
May 15	769	839	833	100%	100%	100%
May 16	793	893	943	100%	100%	100%
May 17	792	894	846	100%	100%	100%
May 18	795	896	904	100%	100%	100%
May 19	791	889	821	100%	100%	100%
May 20	784	884	920	100%	100%	100%
May 21	717	798	811	100%	100%	100%
May 22	724	819	800	100%	100%	100%
May 23	814	882	1137	100%	100%	100%
May 24	801	894	863	100%	100%	100%
May 25	850	946	999	100%	100%	100%
May 26	731	809	777	100%	100%	100%
May 27	847	902	853	100%	100%	100%
May 28	698	780	770	100%	100%	100%
May 29	707	802	788	100%	100%	100%
May 30	944	1119	1253	100%	100%	100%
May 31	1350	1517	2208	100%	100%	100%

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
June 1	1726	1937	2287	100%	100%	100%
June 2	1429	1658	1867	100%	100%	100%
June 3	982	1095	1063	100%	100%	100%
June 4	738	842	813	100%	100%	100%
June 5	734	850	837	100%	100%	100%
June 6	719	821	817	100%	100%	100%
June 7	824	945	928	100%	100%	100%
June 8	1253	1406	1555	100%	100%	100%
June 9	1254	1398	1289	100%	100%	100%
June 10	1293	1460	1515	100%	100%	100%
June 11	735	831	769	100%	100%	100%
June 12	711	803	757	100%	100%	100%
June 13	902	999	1039	100%	100%	100%
June 14	1896	2334	2626	100%	100%	100%
June 15	1115	1266	1480	100%	100%	100%
June 16	854	967	978	100%	100%	100%
June 17	798	908	846	100%	100%	100%
June 18	851	968	918	100%	100%	100%
June 19	916	1013	1253	100%	100%	100%
June 20	962	1070	1028	100%	100%	100%
June 21	1054	1170	1352	100%	100%	100%
June 22	964	1091	1183	100%	100%	100%
June 23	949	1085	1093	100%	100%	100%
June 24	864	978	1094	100%	100%	100%
June 25	783	880	884	100%	100%	100%
June 26	785	882	870	100%	100%	100%
June 27	1347	1659	1490	100%	100%	100%
June 28	2413	2851	3251	100%	100%	100%
June 29	1545	1752	2907	100%	100%	100%
June 30	1363	1569	2534	100%	100%	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which were added to the KPIs shown in the previous page:

Online Channel

AIS Bal: 800 ms

AIS Tra: 800 ms

PIS Single: 900 ms

Mobile Channel

AIS Bal: 800 ms

AIS Tra: 800 ms

PIS Single: 900 ms