

DE | Deutsche Bank AG | Postbank

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
April 1,2026	773	736	1226	100%	100%	100%	0.00
April 2,2026	746	706	1226	100%	100%	100%	0.00
April 3,2026	715	679	1200	100%	100%	100%	0.00
April 4,2026	690	664	1191	100%	100%	100%	0.00
April 5,2026	689	658	1184	100%	100%	100%	0.00
April 6,2026	696	665	1198	100%	100%	100%	0.00
April 7,2026	711	670	1195	100%	100%	100%	0.00
April 8,2026	719	668	1195	100%	100%	100%	0.00
April 9,2026	727	677	1204	100%	100%	100%	0.00
April 10,2026	719	671	1198	100%	100%	100%	0.00
April 11,2026	683	693	1162	100%	100%	100%	0.00
April 12,2026	679	643	1159	100%	100%	100%	0.00
April 13,2026	717	674	1204	100%	100%	100%	0.00
April 14,2026	685	762	1275	100%	100%	100%	0.00
April 15,2026	705	659	1185	100%	100%	100%	0.00
April 16,2026	707	654	1176	100%	100%	100%	0.00
April 17,2026	710	815	1193	100%	100%	100%	0.00
April 18,2026	688	649	1184	100%	100%	100%	0.00
April 19,2026	697	647	1188	100%	100%	100%	0.00
April 20,2026	754	687	1233	100%	100%	100%	0.00
April 21,2026	721	671	1214	100%	100%	100%	0.00
April 22,2026	723	644	1203	100%	100%	100%	0.00
April 23,2026	720	676	1218	100%	100%	100%	0.00
April 24,2026	715	669	1199	100%	100%	100%	0.00
April 25,2026	701	659	1203	100%	100%	100%	0.00
April 26,2026	700	653	1218	100%	100%	100%	0.00
April 27,2026	773	732	1303	100%	100%	100%	0.00
April 28,2026	750	708	1258	100%	95%	100%	1.20
April 29,2026	772	725	1273	98%	98%	100%	1.50
April 30,2026	656	717	1250	100%	97%	100%	1.30

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
May 1,2026	723	678	1182	100%	100%	100%	0.00
May 2,2026	711	674	1205	100%	100%	100%	0.00
May 3,2026	705	697	1195	100%	100%	100%	0.00
May 4,2026	768	710	1258	100%	100%	100%	0.00
May 5,2026	745	745	1240	100%	100%	100%	0.00
May 6,2026	931	730	1207	96%	100%	100%	1.40
May 7,2026	881	704	1313	100%	100%	100%	0.00
May 8,2026	861	749	1259	100%	100%	100%	0.00
May 9,2026	797	699	1232	97%	97%	100%	1.30
May 10,2026	799	695	1271	85%	85%	100%	2.50
May 11,2026	850	748	1266	100%	100%	100%	0.00
May 12,2026	835	731	1255	100%	100%	100%	0.00
May 13,2026	714	672	1210	100%	100%	100%	0.00
May 14,2026	711	665	1215	100%	100%	100%	0.00
May 15,2026	726	679	1204	100%	100%	100%	0.00
May 16,2026	714	666	2473	100%	100%	100%	0.00
May 17,2026	711	896	1503	100%	100%	100%	0.00
May 18,2026	739	688	1218	100%	100%	100%	0.00
May 19,2026	740	695	1566	100%	95%	100%	1.50
May 20,2026	757	713	1268	100%	100%	100%	0.00
May 21,2026	760	705	1255	100%	100%	100%	0.00
May 22,2026	739	690	1267	100%	98%	100%	1.20
May 23,2026	726	676	1195	97%	97%	100%	1.30
May 24,2026	673	814	1355	100%	100%	100%	0.00
May 25,2026	727	683	1203	100%	100%	100%	0.00
May 26,2026	750	708	1237	100%	100%	100%	0.00
May 27,2026	729	693	1210	100%	100%	100%	0.00
May 28,2026	737	691	1194	100%	100%	100%	0.00
May 29,2026	739	702	1207	99%	99%	100%	1.10
May 30,2026	714	753	2386	100%	100%	100%	0.00
May 31,2026	729	693	1189	100%	100%	100%	0.00

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
June 1,2026	792	733	1242	100%	100%	100%	0.00
June 2,2026	749	709	1225	100%	100%	100%	0.00
June 3,2026	719	706	1218	100%	100%	100%	0.00
June 4,2026	718	705	1236	100%	100%	100%	0.00
June 5,2026	718	704	1205	100%	100%	100%	0.00
June 6,2026	900	678	1202	100%	100%	100%	0.00
June 7,2026	715	703	1203	100%	100%	100%	0.00
June 8,2026	747	728	1225	100%	100%	100%	0.00
June 9,2026	715	697	1195	100%	100%	100%	0.00
June 10,2026	720	707	1235	100%	100%	100%	0.00
June 11,2026	716	702	1213	100%	100%	100%	0.00
June 12,2026	717	698	1200	100%	100%	100%	0.00
June 13,2026	912	686	1186	100%	100%	100%	0.00
June 14,2026	698	684	1195	100%	100%	100%	0.00
June 15,2026	736	824	1225	100%	100%	100%	0.00
June 16,2026	728	713	1222	100%	100%	100%	0.00
June 17,2026	743	733	1254	100%	100%	100%	0.00
June 18,2026	730	719	1229	100%	100%	100%	0.00
June 19,2026	732	719	1236	100%	100%	100%	0.00
June 20,2026	713	704	1237	100%	100%	100%	0.00
June 21,2026	721	711	1249	100%	100%	100%	0.00
June 22,2026	747	734	1251	100%	100%	100%	0.00
June 23,2026	779	766	1271	100%	100%	100%	0.00
June 24,2026	734	718	1221	100%	100%	100%	0.00
June 25,2026	723	710	1249	100%	100%	100%	0.00
June 26,2026	718	706	1212	100%	100%	100%	0.00
June 27,2026	706	979	1207	100%	100%	100%	0.00
June 28,2026	707	826	1230	100%	100%	100%	0.00
June 29,2026	748	738	1244	100%	100%	100%	0.00
June 30,2026	720	762	1279	100%	100%	100%	0.00

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2026	930	1098	1159	100%
April 2,2026	931	1263	1153	100%
April 3,2026	930	1830	1145	100%
April 4,2026	922	2653	1142	100%
April 5,2026	918	2799	1156	100%
April 6,2026	930	2314	1159	100%
April 7,2026	935	2681	1168	100%
April 8,2026	932	1756	1161	100%
April 9,2026	931	2422	1159	100%
April 10,2026	931	2436	1148	100%
April 11,2026	923	1456	1162	100%
April 12,2026	916	1614	1177	100%
April 13,2026	929	1778	1238	100%
April 14,2026	933	2827	1162	100%
April 15,2026	926	2846	1161	100%
April 16,2026	922	2848	1172	100%
April 17,2026	918	1112	1148	100%
April 18,2026	919	1575	1152	100%
April 19,2026	918	1107	1159	100%
April 20,2026	915	2593	1167	100%
April 21,2026	928	1991	1167	100%
April 22,2026	919	2631	1157	100%
April 23,2026	913	1024	1173	100%
April 24,2026	912	2712	1155	100%
April 25,2026	907	1569	1174	100%
April 26,2026	905	2020	1189	100%
April 27,2026	917	2293	1178	100%
April 28,2026	918	2280	1165	100%
April 29,2026	919	2859	1167	100%
April 30,2026	911	2468	1150	100%

The backend services for online banking and Mobile banking are same. Hence, the data for both the channels are identical

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

Online/Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2026	914	1365	1155	100%
May 2,2026	910	1901	1161	100%
May 3,2026	907	1333	1162	100%
May 4,2026	918	1845	1162	100%
May 5,2026	920	2587	1198	100%
May 6,2026	917	2895	1215	100%
May 7,2026	916	2603	1206	100%
May 8,2026	917	2169	1172	100%
May 9,2026	911	1869	1332	100%
May 10,2026	907	2010	1195	100%
May 11,2026	916	2772	1237	100%
May 12,2026	919	2213	1156	100%
May 13,2026	918	1022	1152	100%
May 14,2026	917	1920	1156	100%
May 15,2026	914	2572	1150	100%
May 16,2026	912	2244	1158	100%
May 17,2026	913	1459	1177	100%
May 18,2026	912	1520	1143	100%
May 19,2026	916	2390	1170	100%
May 20,2026	915	1864	1173	100%
May 21,2026	915	1947	1170	100%
May 22,2026	917	1744	1158	100%
May 23,2026	926	1922	1164	100%
May 24,2026	913	1487	1160	100%
May 25,2026	921	2803	1171	100%
May 26,2026	922	2511	1160	100%
May 27,2026	919	1320	1162	100%
May 28,2026	912	2615	1156	100%
May 29,2026	922	2046	1157	100%
May 30,2026	914	2260	1158	100%
May 31,2026	912	2443	1175	100%

The backend services for online banking and Mobile banking are same. Hence, the data for both the channels are identical

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

Online/Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2026	918	1714	1172	100%
June 2,2026	919	1823	1151	100%
June 3,2026	919	1509	1147	100%
June 4,2026	919	1077	1153	100%
June 5,2026	920	1256	1144	100%
June 6,2026	916	1707	1160	100%
June 7,2026	911	1895	1163	100%
June 8,2026	913	1877	1169	100%
June 9,2026	920	1286	1170	100%
June 10,2026	920	1352	1170	100%
June 11,2026	918	2208	1170	100%
June 12,2026	923	1139	1147	100%
June 13,2026	914	1722	1332	100%
June 14,2026	911	2445	1169	100%
June 15,2026	919	1101	1177	100%
June 16,2026	921	2534	1180	100%
June 17,2026	918	1535	1170	100%
June 18,2026	918	2866	1161	100%
June 19,2026	914	2348	1152	100%
June 20,2026	925	1425	1164	100%
June 21,2026	911	1931	1174	100%
June 22,2026	952	2563	1178	100%
June 23,2026	916	2798	1166	100%
June 24,2026	917	2522	1169	100%
June 25,2026	919	2723	1164	100%
June 26,2026	923	2751	1171	100%
June 27,2026	917	1486	1173	100%
June 28,2026	916	1244	1171	100%
June 29,2026	923	2158	1152	100%
June 30,2026	925	1755	1162	100%

The backend services for online banking and Mobile banking are same. Hence, the data for both the channels are identical

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which where added to the KPIs shown in the previous page:

Online Channel

AIS Bal: 1794 ms

AIS Tra: 1949 ms

PIS Single: 2738 ms

Mobile Channel

AIS Bal: 2684 ms

AIS Tra: 2717 ms

PIS Single: 1404 ms