

Deutsche Bank

Payment Services Directive 2

ES | Deutsche Bank S.A.E | Corporate

KPI & Statistics

## Online Channel(dbDirectSpain)

	AIS Bal	AIS Tra	PIS Single	Up
April 1	2970	2949	2437	100%
April 2	127	344	374	100%
April 3	243	474	349	100%
April 4	41	375	313	100%
April 5	379	410	347	100%
April 6	68	306	287	100%
April 7	2262	327	314	100%
April 8	237	642	311	100%
April 9	73	326	63	100%
April 10	293	538	254	100%
April 11	1412	318	256	100%
April 12	378	378	275	100%
April 13	232	358	373	100%
April 14	47	329	231	100%
April 15	105	289	98	100%
April 16	409	353	117	100%
April 17	71	294	251	100%
April 18	435	390	372	100%
April 19	33	278	216	100%
April 20	2955	382	306	100%
April 21	99	408	338	100%
April 22	158	142	242	100%
April 23	103	336	280	100%
April 24	71	292	201	100%
April 25	109	341	242	100%
April 26	49	371	309	100%
April 27	54	340	270	100%
April 28	164	382	277	100%
April 29	161	279	93	100%
April 30	323	311	216	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

## KPI &amp; Statistics

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## Online Channel(dbDirectSpain)

	AIS Bal	AIS Tra	PIS Single	Up
May 1	254	113	399	100%
May 2	198	71	293	100%
May 3	2366	2978	253	100%
May 4	39	318	326	100%
May 5	82	34	260	100%
May 6	171	283	947	100%
May 7	304	160	241	100%
May 8	473	2407	459	100%
May 9	174	295	368	100%
May 10	360	89	288	100%
May 11	79	279	265	100%
May 12	119	81	80	100%
May 13	156	296	524	100%
May 14	54	103	496	100%
May 15	65	156	263	100%
May 16	2794	2247	780	100%
May 17	43	116	306	100%
May 18	245	513	276	100%
May 19	274	243	91	100%
May 20	324	207	399	100%
May 21	70	329	317	100%
May 22	2761	2380	272	100%
May 23	302	270	241	100%
May 24	49	80	366	100%
May 25	2552	2217	258	100%
May 26	204	74	233	100%
May 27	228	249	91	100%
May 28	167	99	251	100%
May 29	267	351	106	100%
May 30	117	409	258	100%
May 31	255	395	233	100%

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## KPI &amp; Statistics

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## Online Channel(dbDirectSpain)

	AIS Bal	AIS Tra	PIS Single	Up
June 1	231	108	121	100%
June 2	219	296	290	100%
June 3	1826	326	300	100%
June 4	179	405	371	100%
June 5	151	256	275	100%
June 6	77	274	241	100%
June 7	336	344	317	100%
June 8	241	942	317	100%
June 9	201	319	379	100%
June 10	44	464	274	100%
June 11	2185	295	293	100%
June 12	124	237	310	100%
June 13	295	310	524	100%
June 14	310	293	242	100%
June 15	314	407	292	100%
June 16	327	288	254	100%
June 17	227	296	240	100%
June 18	31	312	260	100%
June 19	357	983	366	100%
June 20	381	329	214	100%
June 21	302	402	383	100%
June 22	273	303	254	100%
June 23	253	274	255	100%
June 24	224	248	254	100%
June 25	266	294	239	100%
June 26	283	260	88	100%
June 27	368	423	2424	100%
June 28	316	307	445	100%
June 29	245	287	383	100%
June 30	262	265	333	100%

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## KPI &amp; Statistics

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## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR RATE
April 1	473	484	2744	100%	100%	100%	0
April 2	761	678	2296	100%	100%	100%	0
April 3	484	649	2213	100%	100%	100%	0
April 4	452	473	2664	100%	100%	100%	0
April 5	436	455	2047	100%	100%	100%	0
April 6	448	490	2384	100%	100%	100%	0
April 7	425	439	2252	100%	100%	100%	0
April 8	410	434	2303	100%	100%	100%	0
April 9	455	443	2048	100%	100%	100%	0
April 10	432	466	2490	100%	100%	100%	0
April 11	449	438	2256	98%	98%	98%	0.8
April 12	437	475	2754	100%	100%	100%	0
April 13	438	483	2052	100%	100%	100%	0
April 14	413	451	2441	100%	100%	100%	0
April 15	428	475	2118	100%	100%	100%	0
April 16	384	411	2517	100%	100%	100%	0
April 17	392	412	2445	100%	100%	100%	0
April 18	401	441	2878	100%	100%	100%	0
April 19	399	418	2298	100%	100%	100%	0
April 20	418	442	2114	100%	100%	100%	0
April 21	405	445	2463	100%	100%	100%	0
April 22	372	399	2879	100%	100%	100%	0.21
April 23	373	399	2703	100%	100%	100%	0
April 24	416	438	2143	100%	100%	100%	0
April 25	421	459	2050	97%	97%	97%	0.61
April 26	409	435	2735	99%	99%	99%	0.78
April 27	418	446	2801	98%	98%	98%	0.77
April 28	441	437	2251	100%	100%	100%	0.41
April 29	411	433	2726	99%	99%	99%	0.6
April 30	403	434	2984	100%	100%	100%	0

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## KPI &amp; Statistics

## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR RATE
May 1	419	450	2597	100%	100%	100%	0
May 2	434	502	2640	100%	100%	100%	0.32
May 3	414	444	2776	99%	99%	99%	0.6
May 4	436	465	2044	98%	98%	98%	0.6
May 5	422	448	2574	100%	100%	100%	0
May 6	366	391	2516	100%	100%	100%	0.2
May 7	420	441	2862	100%	100%	100%	0
May 8	496	467	2472	100%	100%	100%	0
May 9	430	463	2982	100%	100%	100%	0.2
May 10	426	448	2752	100%	100%	100%	0.21
May 11	446	474	2130	100%	100%	100%	0.21
May 12	429	451	2109	98%	98%	98%	0.82
May 13	413	458	2856	100%	100%	100%	0.41
May 14	430	460	2944	100%	100%	100%	0
May 15	502	462	2224	100%	100%	100%	0
May 16	429	457	2190	99%	99%	99%	0.51
May 17	411	443	2971	98%	98%	98%	0.65
May 18	416	447	2903	99%	99%	99%	0.62
May 19	429	456	2160	97%	97%	97%	0.59
May 20	422	451	2734	100%	100%	100%	0
May 21	411	432	2547	100%	100%	100%	0
May 22	440	473	2622	100%	100%	100%	0
May 23	435	480	2902	99%	99%	99%	0.58
May 24	464	468	2449	100%	100%	100%	0.43
May 25	552	606	2871	100%	100%	100%	0
May 26	524	536	2719	100%	100%	100%	0
May 27	492	523	2606	100%	100%	100%	0
May 28	468	501	2666	100%	100%	100%	0
May 29	423	443	2178	97%	97%	97%	0.8
May 30	439	476	2335	100%	100%	100%	0.26
May 31	438	485	2929	98%	98%	98%	0.72

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## KPI &amp; Statistics

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## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	ERROR RATE
June 1	466	548	2808	100%	100%	100%	0
June 2	434	464	2071	100%	100%	100%	0
June 3	413	432	2564	100%	100%	100%	0
June 4	423	431	2510	100%	100%	100%	0.42
June 5	442	496	2236	98%	98%	98%	1.25
June 6	413	449	2460	97%	97%	97%	1.48
June 7	406	433	2509	100%	100%	100%	0.63
June 8	413	447	2694	99%	99%	99%	1.23
June 9	435	455	2372	96%	96%	96%	1.22
June 10	360	486	2535	99%	99%	99%	0.7
June 11	407	424	2196	98%	98%	98%	0.8
June 12	371	407	2856	97%	97%	97%	0.7
June 13	382	406	2396	100%	100%	100%	0
June 14	378	399	2528	100%	100%	100%	0
June 15	356	383	2692	100%	100%	100%	0
June 16	371	382	2236	100%	100%	100%	0
June 17	357	385	2927	100%	100%	100%	0
June 18	367	393	2126	100%	100%	100%	0
June 19	365	388	2949	100%	100%	100%	0
June 20	359	391	2991	100%	100%	100%	0
June 21	354	398	2587	100%	100%	100%	0
June 22	497	400	2210	100%	100%	100%	0
June 23	364	375	2085	100%	100%	100%	0
June 24	331	347	2320	100%	100%	100%	0
June 25	316	346	2468	100%	100%	100%	0
June 26	366	400	2226	100%	100%	100%	0
June 27	380	411	2050	100%	100%	100%	0
June 28	421	431	2888	100%	100%	100%	0
June 29	385	417	2138	100%	100%	100%	0
June 30	402	453	2928	100%	100%	100%	0

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## KPI &amp; Statistics

## Online Channel (OLBSpain)

	AIS Bal	AIS Tra	PIS Single	Up
April 1	209	286	282	100%
April 2	233	296	291	100%
April 3	212	280	352	100%
April 4	165	300	272	100%
April 5	184	260	304	100%
April 6	201	247	232	100%
April 7	233	280	320	100%
April 8	201	263	307	100%
April 9	217	360	345	100%
April 10	177	291	265	100%
April 11	174	343	238	100%
April 12	199	319	301	100%
April 13	214	322	315	100%
April 14	187	323	274	100%
April 15	204	385	296	100%
April 16	293	344	373	100%
April 17	163	277	304	100%
April 18	203	310	250	100%
April 19	169	304	259	100%
April 20	185	316	278	100%
April 21	213	323	301	100%
April 22	228	319	338	100%
April 23	197	306	341	100%
April 24	223	280	256	100%
April 25	231	317	269	100%
April 26	222	331	237	100%
April 27	203	284	263	100%
April 28	229	338	321	100%
April 29	197	301	296	100%
April 30	192	308	247	100%

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## KPI &amp; Statistics

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## Online Channel (OLBSpain)

	AIS Bal	AIS Tra	PIS Single	Up
May 1	191	370	302	100%
May 2	169	320	293	100%
May 3	219	325	265	100%
May 4	202	300	295	100%
May 5	183	288	244	100%
May 6	194	309	297	100%
May 7	231	290	279	100%
May 8	230	389	289	100%
May 9	176	373	318	100%
May 10	203	346	284	100%
May 11	252	318	308	100%
May 12	254	373	324	100%
May 13	246	276	348	100%
May 14	222	292	272	100%
May 15	237	258	357	100%
May 16	224	318	271	100%
May 17	226	326	300	100%
May 18	232	313	349	100%
May 19	249	266	282	100%
May 20	182	330	262	100%
May 21	255	313	260	100%
May 22	262	411	278	100%
May 23	206	305	357	100%
May 24	205	309	373	100%
May 25	176	384	308	100%
May 26	242	329	346	100%
May 27	247	363	341	100%
May 28	223	304	340	100%
May 29	212	309	373	100%
May 30	179	331	232	100%
May 31	187	294	236	100%

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## Online Channel (OLBSpain)

	AIS Bal	AIS Tra	PIS Single	Up
June 1	213	369	314	100%
June 2	244	281	310	100%
June 3	232	394	294	100%
June 4	193	307	259	100%
June 5	228	272	328	100%
June 6	203	284	351	100%
June 7	190	302	275	100%
June 8	176	263	289	100%
June 9	220	325	312	100%
June 10	219	302	327	100%
June 11	192	391	326	100%
June 12	244	401	323	100%
June 13	291	407	324	100%
June 14	209	310	353	100%
June 15	199	304	300	100%
June 16	263	266	297	100%
June 17	232	251	330	100%
June 18	211	366	373	100%
June 19	227	314	340	100%
June 20	204	270	268	100%
June 21	198	305	361	100%
June 22	251	287	246	100%
June 23	191	333	255	100%
June 24	198	304	342	100%
June 25	244	300	303	100%
June 26	193	296	317	100%
June 27	201	304	279	100%
June 28	241	407	257	100%
June 29	206	354	281	100%
June 30	209	364	358	100%

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## KPI &amp; Statistics

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## Mobile Channel (MyBankSpain)

	AIS Bal	AIS Tra	PIS Single	Up
April 1	131	235	137	100%
April 2	166	213	118	100%
April 3	177	235	121	100%
April 4	158	227	123	100%
April 5	172	224	124	100%
April 6	153	219	121	100%
April 7	157	222	123	100%
April 8	155	216	126	100%
April 9	156	215	118	100%
April 10	166	219	124	100%
April 11	167	223	130	100%
April 12	172	223	125	100%
April 13	175	231	128	100%
April 14	165	224	126	100%
April 15	169	214	122	100%
April 16	608	237	114	100%
April 17	157	215	120	100%
April 18	165	220	119	100%
April 19	170	220	126	100%
April 20	169	228	120	100%
April 21	180	233	126	100%
April 22	173	223	127	100%
April 23	178	222	121	100%
April 24	178	227	123	100%
April 25	163	232	122	100%
April 26	165	229	124	100%
April 27	167	228	126	100%
April 28	166	233	125	100%
April 29	162	226	129	100%
April 30	160	224	124	100%

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## KPI &amp; Statistics

[ES | Deutsche Bank S.A.E | Corporate](#)

## Mobile Channel (MyBankSpain)

	AIS Bal	AIS Tra	PIS Single	Up
May 1	177	242	129	100%
May 2	173	233	126	100%
May 3	171	230	126	100%
May 4	171	230	124	100%
May 5	170	226	127	100%
May 6	167	222	126	100%
May 7	169	225	128	100%
May 8	170	226	124	100%
May 9	168	224	124	100%
May 10	169	225	128	100%
May 11	170	226	130	100%
May 12	169	224	146	100%
May 13	211	229	129	100%
May 14	171	231	127	100%
May 15	172	228	129	100%
May 16	170	226	134	100%
May 17	171	226	133	100%
May 18	171	229	145	100%
May 19	170	227	128	100%
May 20	166	222	124	100%
May 21	169	228	129	100%
May 22	172	230	136	100%
May 23	174	231	137	100%
May 24	176	236	134	100%
May 25	174	238	136	100%
May 26	170	228	131	100%
May 27	166	225	151	100%
May 28	173	230	139	100%
May 29	163	235	128	100%
May 30	136	255	164	100%
May 31	173	237	130	100%

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## KPI &amp; Statistics

## Mobile Channel (MyBankSpain)

	AIS Bal	AIS Tra	PIS Single	Up
June 1	177	243	132	100%
June 2	177	239	135	100%
June 3	174	234	131	100%
June 4	173	233	132	100%
June 5	170	228	131	100%
June 6	163	218	126	100%
June 7	168	227	130	100%
June 8	165	223	128	100%
June 9	170	230	130	100%
June 10	172	230	134	100%
June 11	172	234	132	100%
June 12	173	232	129	100%
June 13	191	243	151	100%
June 14	173	230	131	100%
June 15	173	231	138	100%
June 16	172	229	127	100%
June 17	174	231	126	100%
June 18	174	233	126	100%
June 19	171	229	127	100%
June 20	170	226	127	100%
June 21	173	231	126	100%
June 22	175	232	125	100%
June 23	175	231	129	100%
June 24	173	230	126	100%
June 25	173	233	128	100%
June 26	170	229	127	100%
June 27	167	226	125	100%
June 28	175	238	131	100%
June 29	173	235	129	100%
June 30	173	235	130	100%

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