

Deutsche Bank

Payment Services Directive 2

ES | Deutsche Bank S.A.E | Corporate

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
January 1	621	610	2346	100%	100%	100%
January 2	918	1480	2577	98%	98%	98%
January 3	578	658	2403	100%	100%	100%
January 4	564	623	2608	100%	100%	100%
January 5	577	693	2998	98%	98%	98%
January 6	537	624	2823	95%	95%	95%
January 7	527	578	2015	100%	100%	100%
January 8	515	583	2190	100%	100%	100%
January 9	618	651	2329	100%	100%	100%
January 10	545	622	2752	100%	100%	100%
January 11	609	622	2624	100%	100%	100%
January 12	556	604	2739	100%	100%	100%
January 13	2842	850	2044	98%	98%	98%
January 14	649	597	2401	100%	100%	100%
January 15	551	629	2549	100%	100%	100%
January 16	606	641	2639	100%	100%	100%
January 17	541	619	2731	100%	100%	100%
January 18	560	611	2630	100%	100%	100%
January 19	550	808	2735	100%	100%	100%
January 20	568	619	2520	100%	100%	100%
January 21	529	577	2701	100%	100%	100%
January 22	437	2162	2990	100%	100%	100%
January 23	2784	2487	2996	100%	100%	100%
January 24	2517	2768	2724	100%	100%	100%
January 25	2119	2429	2247	100%	100%	100%
January 26	608	649	2254	100%	100%	100%
January 27	639	600	2528	100%	100%	100%
January 28	540	616	2558	100%	100%	100%
January 29	507	562	2230	100%	100%	100%
January 30	575	628	2689	100%	100%	100%
January 31	554	705	2187	100%	100%	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

KPI & Statistics

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
February 1	578	634	2286	100%	100%	100%
February 2	549	625	2242	100%	100%	100%
February 3	562	621	2328	100%	100%	100%
February 4	543	588	2706	100%	100%	100%
February 5	494	540	2293	100%	100%	100%
February 6	571	571	2581	100%	100%	100%
February 7	510	585	2284	100%	100%	100%
February 8	539	761	2199	100%	100%	100%
February 9	571	793	2102	100%	100%	100%
February 10	599	811	2371	100%	100%	100%
February 11	559	594	2927	100%	100%	100%
February 12	486	529	2992	100%	100%	100%
February 13	496	544	2057	100%	100%	100%
February 14	496	622	2568	100%	100%	100%
February 15	502	561	2237	100%	100%	100%
February 16	517	566	2591	100%	100%	100%
February 17	605	833	2891	100%	100%	100%
February 18	520	532	2468	100%	100%	100%
February 19	534	576	2479	100%	100%	100%
February 20	537	598	2616	100%	100%	100%
February 21	559	574	2346	100%	100%	100%
February 22	579	580	2688	100%	100%	100%
February 23	583	618	2694	100%	100%	100%
February 24	547	567	2174	100%	100%	100%
February 25	524	553	2433	100%	100%	100%
February 26	467	511	2014	100%	100%	100%
February 27	503	562	2836	100%	100%	100%
February 28	564	605	2523	100%	100%	100%

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KPI & Statistics

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
March 1	591	862	2765	100%	100%	100%
March 2	524	527	2021	100%	100%	100%
March 3	451	449	2065	100%	100%	100%
March 4	421	448	2709	100%	100%	100%
March 5	413	427	2069	100%	100%	100%
March 6	435	471	2854	100%	100%	100%
March 7	421	455	2577	100%	100%	100%
March 8	423	454	2299	100%	100%	100%
March 9	436	463	2405	100%	100%	100%
March 10	474	458	2096	100%	100%	100%
March 11	402	409	2627	100%	100%	100%
March 12	416	457	2208	100%	100%	100%
March 13	429	438	2880	100%	100%	100%
March 14	432	453	2251	100%	100%	100%
March 15	440	490	2797	100%	100%	100%
March 16	484	439	2150	100%	100%	100%
March 17	412	427	2585	100%	100%	100%
March 18	407	502	2930	100%	100%	100%
March 19	431	443	2423	100%	100%	100%
March 20	433	478	2163	100%	100%	100%
March 21	416	454	2322	100%	100%	100%
March 22	425	445	2502	100%	100%	100%
March 23	386	422	2058	100%	100%	100%
March 24	411	435	2242	100%	100%	100%
March 25	439	442	2219	100%	100%	100%
March 26	420	429	2606	100%	100%	100%
March 27	433	490	2237	100%	100%	100%
March 28	425	466	2136	100%	100%	100%
March 29	510	465	2679	100%	100%	100%
March 30	526	543	2636	100%	100%	100%
March 31	515	470	2397	100%	100%	100%

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KPI & Statistics

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	AIS Bal	AIS Tra	PIS Single	Up		
January 1	2727	2567	2160	100%		
January 2	2208	344	374	100%		
January 3	2563	474	349	100%		
January 4	2929	375	313	100%		
January 5	379	410	347	98%		
January 6	2999	306	287	95%		
January 7	2424	327	314	100%		
January 8	2345	642	311	100%		
January 9	73	326	2036	100%		
January 10	2422	538	254	100%		
January 11	1412	318	256	100%		
January 12	378	378	275	100%		
January 13	232	358	373	98%		
January 14	2150	329	231	100%		
January 15	105	289	98	100%		
January 16	409	353	117	100%		
January 17	71	294	251	100%		
January 18	435	390	372	100%		
January 19	33	278	216	100%		
January 20	2955	382	306	100%		
January 21	99	408	338	100%		
January 22	2712	142	242	100%		
January 23	2816	336	280	100%		
January 24	71	292	201	100%		
January 25	2842	341	242	100%		
January 26	2571	371	309	100%		
January 27	2500	340	270	100%		
January 28	2191	382	277	100%		
January 29	2478	279	93	100%		
January 30	2063	311	216	100%		
January 31	2346	409	258	100%		

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KPI & Statistics

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up		
February 1	2117	2467	399	100%		
February 2	2420	2709	293	100%		
February 3	2745	2278	253	100%		
February 4	2834	2227	326	100%		
February 5	2815	2891	260	100%		
February 6	171	2076	947	100%		
February 7	2971	2898	241	100%		
February 8	473	2108	459	100%		
February 9	2668	2620	368	100%		
February 10	360	2641	288	100%		
February 11	2593	2813	265	100%		
February 12	2764	2733	80	100%		
February 13	2700	2282	524	100%		
February 14	54	2594	496	100%		
February 15	2933	2934	263	100%		
February 16	2478	2953	780	100%		
February 17	2120	2922	306	100%		
February 18	2385	513	276	100%		
February 19	2366	2973	91	100%		
February 20	2105	2204	399	100%		
February 21	2936	2644	317	100%		
February 22	2982	2038	272	100%		
February 23	2165	2431	241	100%		
February 24	2617	2113	366	100%		
February 25	2656	2296	258	100%		
February 26	2287	2689	233	100%		
February 27	2333	2806	91	100%		
February 28	2634	2955	251	100%		

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KPI & Statistics

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up		
March 1	2292	2933	2374	100%		
March 2	2966	296	290	100%		
March 3	1826	326	300	100%		
March 4	2645	405	371	100%		
March 5	2978	256	275	100%		
March 6	2674	274	241	100%		
March 7	336	344	317	100%		
March 8	2877	942	317	100%		
March 9	201	319	379	100%		
March 10	2755	464	274	100%		
March 11	2777	295	293	100%		
March 12	2580	237	310	100%		
March 13	295	310	524	100%		
March 14	2533	293	2064	100%		
March 15	314	407	292	100%		
March 16	2267	288	254	100%		
March 17	2466	296	240	100%		
March 18	2762	312	260	100%		
March 19	357	983	366	100%		
March 20	381	329	2324	100%		
March 21	302	402	383	100%		
March 22	273	303	254	100%		
March 23	253	274	255	100%		
March 24	224	248	254	100%		
March 25	266	294	239	100%		
March 26	283	260	88	100%		
March 27	368	423	2431	100%		
March 28	316	307	445	100%		
March 29	245	287	383	100%		
March 30	262	265	333	100%		
March 31	255	395	233	100%		

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KPI & Statistics

[ES | Deutsche Bank S.A.E | Corporate](#)

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
January 1	228	336	309	100%		
January 2	206	302	285	100%		
January 3	191	323	310	100%		
January 4	181	305	291	100%		
January 5	198	299	297	98%		
January 6	199	287	273	95%		
January 7	218	317	300	100%		
January 8	214	266	314	100%		
January 9	200	320	334	100%		
January 10	191	285	288	100%		
January 11	202	315	276	100%		
January 12	189	347	307	100%		
January 13	212	364	284	98%		
January 14	202	329	287	100%		
January 15	194	334	287	100%		
January 16	312	308	339	100%		
January 17	184	287	268	100%		
January 18	185	317	271	100%		
January 19	189	338	291	100%		
January 20	204	310	305	100%		
January 21	233	297	283	100%		
January 22	218	292	295	100%		
January 23	215	284	303	100%		
January 24	194	304	263	100%		
January 25	224	302	294	100%		
January 26	220	302	271	100%		
January 27	193	306	300	100%		
January 28	226	319	283	100%		
January 29	203	298	278	100%		
January 30	190	296	271	100%		
January 31	193	303	267	100%		

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

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KPI & Statistics

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
February 1	218	344	283	100%		
February 2	191	285	259	100%		
February 3	197	330	256	100%		
February 4	195	291	305	100%		
February 5	195	300	265	100%		
February 6	202	285	325	100%		
February 7	204	316	270	100%		
February 8	215	342	305	100%		
February 9	185	353	278	100%		
February 10	188	340	297	100%		
February 11	227	334	305	100%		
February 12	221	344	345	100%		
February 13	223	308	332	100%		
February 14	230	328	312	100%		
February 15	228	284	338	100%		
February 16	231	342	305	100%		
February 17	231	326	289	100%		
February 18	240	298	344	100%		
February 19	220	309	329	100%		
February 20	197	364	302	100%		
February 21	229	325	293	100%		
February 22	229	368	319	100%		
February 23	200	352	310	100%		
February 24	218	356	356	100%		
February 25	193	340	323	100%		
February 26	215	322	306	100%		
February 27	229	342	316	100%		
February 28	199	322	333	100%		

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KPI & Statistics

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
March 1	239	341	292	100%		
March 2	236	329	285	100%		
March 3	202	373	271	100%		
March 4	196	322	290	100%		
March 5	230	307	325	100%		
March 6	209	307	306	100%		
March 7	189	344	307	100%		
March 8	193	302	287	100%		
March 9	217	304	284	100%		
March 10	216	311	314	100%		
March 11	219	353	332	100%		
March 12	220	362	342	100%		
March 13	339	382	322	100%		
March 14	219	322	321	100%		
March 15	205	330	285	100%		
March 16	231	298	301	100%		
March 17	228	292	290	100%		
March 18	206	339	325	100%		
March 19	229	312	309	100%		
March 20	215	303	295	100%		
March 21	204	342	322	100%		
March 22	220	325	280	100%		
March 23	211	348	292	100%		
March 24	205	298	320	100%		
March 25	215	343	340	100%		
March 26	200	330	281	100%		
March 27	226	286	267	100%		
March 28	236	369	300	100%		
March 29	188	308	274	100%		
March 30	200	352	339	100%		
March 31	210	293	310	100%		

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KPI & Statistics

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
January 1	131	2965	2255	100%		
January 2	166	213	118	100%		
January 3	177	235	121	100%		
January 4	158	227	123	100%		
January 5	172	224	124	98%		
January 6	153	219	121	95%		
January 7	157	222	123	100%		
January 8	155	216	126	100%		
January 9	156	215	118	100%		
January 10	166	219	124	100%		
January 11	167	223	130	100%		
January 12	172	223	125	100%		
January 13	175	231	128	98%		
January 14	165	224	126	100%		
January 15	169	214	122	100%		
January 16	608	237	114	100%		
January 17	157	215	120	100%		
January 18	165	220	119	100%		
January 19	170	220	126	100%		
January 20	169	228	120	100%		
January 21	180	233	126	100%		
January 22	173	223	127	100%		
January 23	178	222	121	100%		
January 24	178	227	123	100%		
January 25	163	232	122	100%		
January 26	165	229	124	100%		
January 27	167	228	126	100%		
January 28	166	233	125	100%		
January 29	162	226	129	100%		
January 30	160	224	124	100%		
January 31	163	235	128	100%		

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KPI & Statistics

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
February 1	177	242	129	100%		
February 2	173	233	126	100%		
February 3	171	230	126	100%		
February 4	171	230	124	100%		
February 5	170	226	127	100%		
February 6	167	222	126	100%		
February 7	169	225	128	100%		
February 8	170	226	124	100%		
February 9	168	224	124	100%		
February 10	169	225	128	100%		
February 11	170	226	130	100%		
February 12	169	224	146	100%		
February 13	211	229	129	100%		
February 14	171	231	127	100%		
February 15	172	228	129	100%		
February 16	170	226	134	100%		
February 17	171	226	133	100%		
February 18	171	229	145	100%		
February 19	170	227	128	100%		
February 20	166	222	124	100%		
February 21	169	228	129	100%		
February 22	172	230	136	100%		
February 23	174	231	137	100%		
February 24	176	236	134	100%		
February 25	174	238	136	100%		
February 26	170	228	131	100%		
February 27	166	225	151	100%		
February 28	173	230	139	100%		

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KPI & Statistics

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
March 1	177	243	132	100%		
March 2	177	239	135	100%		
March 3	174	234	131	100%		
March 4	173	233	132	100%		
March 5	170	228	131	100%		
March 6	163	218	126	100%		
March 7	168	227	130	100%		
March 8	165	223	128	100%		
March 9	170	230	130	100%		
March 10	172	230	134	100%		
March 11	172	234	132	100%		
March 12	173	232	129	100%		
March 13	191	243	151	100%		
March 14	173	230	131	100%		
March 15	173	231	138	100%		
March 16	172	229	127	100%		
March 17	174	231	126	100%		
March 18	174	233	126	100%		
March 19	171	229	127	100%		
March 20	170	226	127	100%		
March 21	173	231	126	100%		
March 22	175	232	125	100%		
March 23	175	231	129	100%		
March 24	173	230	126	100%		
March 25	173	233	128	100%		
March 26	170	229	127	100%		
March 27	167	226	125	100%		
March 28	175	238	131	100%		
March 29	173	235	129	100%		
March 30	173	235	130	100%		
March 31	173	237	130	100%		

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KPI & Statistics

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Error Response Rate for dedicated Interface

Business date	error rate in %
01-01-2023	0.0
02-01-2023	0.0
03-01-2023	0.0
04-01-2023	0.0
05-01-2023	0.0
06-01-2023	0.0
07-01-2023	0.0
08-01-2023	0.0
09-01-2023	0.0
10-01-2023	0.0
11-01-2023	0.0
12-01-2023	0.0
13-01-2023	0.0
14-01-2023	0.0
15-01-2023	0.0
16-01-2023	0.0
17-01-2023	0.0
18-01-2023	0.0
19-01-2023	0.0
20-01-2023	0.0
21-01-2023	0.0
22-01-2023	0.0
23-01-2023	0.0
24-01-2023	0.0
25-01-2023	0.0
26-01-2023	0.0
27-01-2023	0.0
28-01-2023	0.0
29-01-2023	0.0
30-01-2023	0.0
31-01-2023	0.0

Business date	error rate in %
01-02-2023	0.0
02-02-2023	0.0
03-02-2023	0.0
04-02-2023	0.0
05-02-2023	0.0
06-02-2023	0.0
07-02-2023	0.0
08-02-2023	0.0
09-02-2023	0.0
10-02-2023	0.0
11-02-2023	0.0
12-02-2023	0.0
13-02-2023	0.0
14-02-2023	0.0
15-02-2023	0.0
16-02-2023	0.0
17-02-2023	0.0
18-02-2023	0.0
19-02-2023	0.0
20-02-2023	0.0
21-02-2023	0.0
22-02-2023	0.0
23-02-2023	0.0
24-02-2023	0.0
25-02-2023	0.0
26-02-2023	0.0
27-02-2023	0.0
28-02-2023	0.0

Business date	error rate in %
01-03-2023	0.0
02-03-2023	0.0
03-03-2023	0.0
04-03-2023	0.0
05-03-2023	0.0
06-03-2023	0.0
07-03-2023	0.0
08-03-2023	0.0
09-03-2023	0.0
10-03-2023	0.0
11-03-2023	0.0
12-03-2023	0.0
13-03-2023	0.0
14-03-2023	0.0
15-03-2023	0.0
16-03-2023	0.0
17-03-2023	0.0
18-03-2023	0.0
19-03-2023	0.0
20-03-2023	0.0
21-03-2023	0.0
22-03-2023	0.38
23-03-2023	0.19
24-03-2023	0.76
25-03-2023	1.11
26-03-2023	0.38
27-03-2023	0.0
28-03-2023	1.05
29-03-2023	0.55
30-03-2023	0.0
31-03-2023	0.0