

Deutsche Bank

Payment Services Directive 2

ES | Deutsche Bank S.A.E | DB

KPI & Statistics

## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
January 1,2026	243	291	1285	100%	100%	100%	0.53
January 2,2026	262	301	1292	100%	100%	100%	0.36
January 3,2026	244	291	1222	100%	100%	100%	0.40
January 4,2026	242	285	1252	100%	100%	100%	0.40
January 5,2026	255	300	1228	100%	100%	100%	0.50
January 6,2026	253	294	1411	100%	100%	100%	0.38
January 7,2026	255	307	1288	100%	100%	100%	0.41
January 8,2026	252	297	1252	98%	98%	98%	0.37
January 9,2026	260	303	1315	100%	100%	100%	0.36
January 10,2026	274	335	1607	95%	95%	95%	0.41
January 11,2026	264	296	1282	100%	100%	100%	0.46
January 12,2026	262	302	1280	100%	100%	100%	0.51
January 13,2026	262	313	1289	100%	100%	100%	0.94
January 14,2026	255	306	1344	100%	100%	100%	2.12
January 15,2026	257	308	1271	100%	100%	100%	0.40
January 16,2026	253	293	1338	100%	100%	100%	1.39
January 17,2026	247	289	1261	100%	100%	100%	0.38
January 18,2026	254	305	1370	100%	100%	100%	1.22
January 19,2026	260	298	1415	100%	100%	100%	2.08
January 20,2026	264	309	1220	100%	100%	100%	1.82
January 21,2026	344	315	1293	100%	100%	100%	0.73
January 22,2026	265	307	1454	100%	100%	100%	0.40
January 23,2026	261	305	1410	100%	100%	100%	1.16
January 24,2026	244	285	1345	100%	100%	100%	0.41
January 25,2026	262	320	0	100%	100%	100%	0.42
January 26,2026	258	299	1220	100%	100%	100%	0.39
January 27,2026	253	297	1290	100%	100%	100%	0.65
January 28,2026	266	307	1296	100%	100%	100%	0.52
January 29,2026	254	291	1293	100%	100%	100%	0.36
January 30,2026	254	295	1309	100%	100%	100%	0.38
January 31,2026	242	285	1282	100%	100%	100%	0.42

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

## KPI &amp; Statistics

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
February 1,2026	242	294	1263	100%	100%	100%	0.42
February 2,2026	259	305	1315	100%	100%	100%	0.38
February 3,2026	253	298	1354	100%	100%	100%	0.39
February 4,2026	252	300	1391	100%	100%	100%	0.38
February 5,2026	253	299	1301	100%	100%	100%	0.70
February 6,2026	248	297	1632	100%	100%	100%	0.40
February 7,2026	242	353	1397	100%	100%	100%	0.51
February 8,2026	240	285	1196	100%	100%	100%	0.46
February 9,2026	249	296	1321	100%	100%	100%	0.42
February 10,2026	256	302	1369	100%	100%	100%	0.37
February 11,2026	253	302	1291	100%	100%	100%	0.37
February 12,2026	253	301	1298	100%	100%	100%	0.36
February 13,2026	254	295	1174	100%	100%	100%	0.36
February 14,2026	246	292	1238	100%	100%	100%	0.45
February 15,2026	240	297	1189	100%	100%	100%	0.44
February 16,2026	244	290	1342	100%	100%	100%	0.36
February 17,2026	248	289	2192	100%	100%	100%	0.37
February 18,2026	254	297	1530	100%	100%	100%	0.73
February 19,2026	250	295	1310	100%	100%	100%	0.48
February 20,2026	245	287	1257	100%	100%	100%	0.34
February 21,2026	245	289	1251	100%	100%	100%	0.37
February 22,2026	239	281	1293	100%	100%	100%	0.37
February 23,2026	255	292	1259	100%	100%	100%	0.33
February 24,2026	253	300	1317	100%	100%	100%	0.33
February 25,2026	256	302	1415	100%	100%	100%	0.33
February 26,2026	258	304	1301	100%	100%	100%	0.33
February 27,2026	258	306	1362	100%	100%	100%	0.34
February 28,2026	248	298	1300	100%	100%	100%	0.39

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## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
March 1,2026	262	317	1406	100%	100%	100%	0.41
March 2,2026	264	322	1404	100%	100%	100%	0.39
March 3,2026	259	314	1466	100%	100%	100%	0.72
March 4,2026	261	311	1402	100%	100%	100%	0.30
March 5,2026	255	303	1419	100%	100%	100%	0.32
March 6,2026	256	306	1409	100%	100%	100%	0.56
March 7,2026	257	295	1271	100%	100%	100%	0.39
March 8,2026	249	296	1413	100%	100%	100%	0.35
March 9,2026	270	309	1261	100%	100%	100%	0.63
March 10,2026	273	316	1296	100%	100%	100%	0.67
March 11,2026	249	299	1313	100%	100%	100%	0.98
March 12,2026	261	306	1454	100%	100%	100%	0.35
March 13,2026	258	307	1293	100%	100%	100%	0.32
March 14,2026	255	300	1289	100%	100%	100%	0.35
March 15,2026	248	300	1181	100%	100%	100%	0.35
March 16,2026	263	315	1555	100%	100%	100%	0.30
March 17,2026	261	308	1355	100%	100%	100%	0.32
March 18,2026	1307	1350	2888	100%	100%	100%	0.34
March 19,2026	568	609	1399	100%	100%	100%	0.31
March 20,2026	282	321	1366	100%	100%	100%	0.33
March 21,2026	284	323	0	100%	100%	100%	0.38
March 22,2026	287	327	1378	100%	100%	100%	0.72
March 23,2026	313	355	1478	100%	100%	100%	0.32
March 24,2026	315	362	1321	100%	100%	100%	0.32
March 25,2026	322	366	1348	100%	100%	100%	0.31
March 26,2026	325	372	1278	100%	100%	100%	0.36
March 27,2026	329	373	1310	100%	100%	100%	0.33
March 28,2026	319	363	1283	100%	100%	100%	0.34
March 29,2026	315	356	1771	100%	100%	100%	0.35
March 30,2026	329	393	1415	100%	100%	100%	0.30
March 31,2026	330	379	1410	100%	100%	100%	0.32

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## KPI &amp; Statistics

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
January 1,2026	104	220	173	100%
January 2,2026	107	247	205	100%
January 3,2026	118	225	183	100%
January 4,2026	115	242	187	100%
January 5,2026	109	266	212	100%
January 6,2026	111	238	198	100%
January 7,2026	108	246	203	100%
January 8,2026	107	257	205	100%
January 9,2026	109	248	197	100%
January 10,2026	334	255	207	100%
January 11,2026	108	234	173	100%
January 12,2026	106	243	192	100%
January 13,2026	108	244	199	100%
January 14,2026	105	234	197	100%
January 15,2026	106	277	193	100%
January 16,2026	105	235	193	100%
January 17,2026	120	231	186	100%
January 18,2026	110	245	191	100%
January 19,2026	115	252	201	100%
January 20,2026	117	277	206	100%
January 21,2026	113	264	195	100%
January 22,2026	125	281	205	100%
January 23,2026	161	278	217	100%
January 24,2026	135	278	192	100%
January 25,2026	129	243	221	100%
January 26,2026	124	248	202	100%
January 27,2026	114	269	202	100%
January 28,2026	115	248	206	100%
January 29,2026	116	254	207	100%
January 30,2026	104	261	200	100%
January 31,2026	104	243	177	100%

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
February 1,2026	121	335	198	100%
February 2,2026	113	246	212	100%
February 3,2026	116	251	208	100%
February 4,2026	120	245	197	100%
February 5,2026	123	246	210	100%
February 6,2026	130	230	211	100%
February 7,2026	133	242	197	100%
February 8,2026	138	244	188	100%
February 9,2026	125	240	200	100%
February 10,2026	125	251	197	100%
February 11,2026	126	245	201	100%
February 12,2026	123	244	193	100%
February 13,2026	122	224	197	100%
February 14,2026	124	223	203	100%
February 15,2026	155	238	191	100%
February 16,2026	124	242	209	100%
February 17,2026	120	236	200	100%
February 18,2026	120	253	184	100%
February 19,2026	127	255	187	100%
February 20,2026	126	236	188	100%
February 21,2026	142	236	186	100%
February 22,2026	133	238	184	100%
February 23,2026	119	258	189	100%
February 24,2026	129	276	197	100%
February 25,2026	103	369	137	100%
February 26,2026	95	322	105	100%
February 27,2026	95	275	105	100%
February 28,2026	97	198	107	100%

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
March 1,2026	116	297	178	100%
March 2,2026	111	247	184	100%
March 3,2026	117	242	168	100%
March 4,2026	118	244	179	100%
March 5,2026	118	252	186	100%
March 6,2026	123	233	180	100%
March 7,2026	125	242	166	100%
March 8,2026	130	248	160	100%
March 9,2026	120	243	166	100%
March 10,2026	195	252	178	100%
March 11,2026	120	241	154	100%
March 12,2026	117	243	177	100%
March 13,2026	117	231	147	100%
March 14,2026	118	226	178	100%
March 15,2026	136	248	161	100%
March 16,2026	118	239	196	100%
March 17,2026	120	234	174	100%
March 18,2026	117	251	162	100%
March 19,2026	123	254	151	100%
March 20,2026	123	250	162	100%
March 21,2026	132	245	175	100%
March 22,2026	130	252	179	100%
March 23,2026	133	265	187	100%
March 24,2026	131	276	172	100%
March 25,2026	108	243	137	100%
March 26,2026	105	248	131	100%
March 27,2026	101	269	130	100%
March 28,2026	103	248	134	100%
March 29,2026	116	254	182	100%
March 30,2026	690	895	250	100%
March 31,2026	415	901	304	100%

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
January 1,2026	81	73	68	100%
January 2,2026	64	74	99	100%
January 3,2026	77	86	93	100%
January 4,2026	68	83	89	100%
January 5,2026	71	90	114	100%
January 6,2026	72	83	96	100%
January 7,2026	73	88	101	100%
January 8,2026	74	85	100	100%
January 9,2026	75	87	106	100%
January 10,2026	163	84	122	100%
January 11,2026	70	80	93	100%
January 12,2026	68	89	96	100%
January 13,2026	71	90	98	100%
January 14,2026	70	90	98	100%
January 15,2026	76	82	91	100%
January 16,2026	70	83	94	100%
January 17,2026	72	83	93	100%
January 18,2026	113	87	102	100%
January 19,2026	80	89	99	100%
January 20,2026	81	87	100	100%
January 21,2026	81	88	100	100%
January 22,2026	82	88	104	100%
January 23,2026	81	87	103	100%
January 24,2026	75	89	104	100%
January 25,2026	73	77	94	100%
January 26,2026	75	80	95	100%
January 27,2026	71	80	98	100%
January 28,2026	72	82	105	100%
January 29,2026	73	85	100	100%
January 30,2026	72	82	111	100%
January 31,2026	70	80	96	100%

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
February 1,2026	67	76	92	100%
February 2,2026	72	91	104	100%
February 3,2026	71	86	100	100%
February 4,2026	71	82	98	100%
February 5,2026	73	88	101	100%
February 6,2026	72	85	105	100%
February 7,2026	70	79	100	100%
February 8,2026	70	76	99	100%
February 9,2026	72	83	105	100%
February 10,2026	73	85	106	100%
February 11,2026	74	86	106	100%
February 12,2026	73	82	105	100%
February 13,2026	71	82	338	100%
February 14,2026	68	81	120	100%
February 15,2026	144	81	184	100%
February 16,2026	69	78	122	100%
February 17,2026	68	79	117	100%
February 18,2026	68	79	113	100%
February 19,2026	71	79	124	100%
February 20,2026	69	78	111	100%
February 21,2026	83	82	111	100%
February 22,2026	65	76	108	100%
February 23,2026	67	80	117	100%
February 24,2026	70	82	113	100%
February 25,2026	70	83	115	100%
February 26,2026	73	86	114	100%
February 27,2026	73	86	113	100%
February 28,2026	67	78	121	100%

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
March 1,2026	58	97	132	100%
March 2,2026	73	102	124	100%
March 3,2026	70	91	117	100%
March 4,2026	69	87	120	100%
March 5,2026	67	84	113	100%
March 6,2026	68	81	110	100%
March 7,2026	67	79	108	100%
March 8,2026	64	73	104	100%
March 9,2026	68	86	125	100%
March 10,2026	69	86	113	100%
March 11,2026	71	86	119	100%
March 12,2026	74	83	116	100%
March 13,2026	72	82	118	100%
March 14,2026	76	84	114	100%
March 15,2026	79	78	108	100%
March 16,2026	76	94	150	100%
March 17,2026	77	91	116	100%
March 18,2026	77	92	117	100%
March 19,2026	74	86	117	100%
March 20,2026	70	81	108	100%
March 21,2026	83	80	114	100%
March 22,2026	76	75	108	100%
March 23,2026	73	79	111	100%
March 24,2026	69	79	108	100%
March 25,2026	67	78	110	100%
March 26,2026	71	85	112	100%
March 27,2026	67	83	109	100%
March 28,2026	65	72	100	100%
March 29,2026	66	72	101	100%
March 30,2026	66	78	105	100%
March 31,2026	67	80	107	100%

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### Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.