

ES | Deutsche Bank S.A.E | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
April 1,2026	347	393	1656	100%	100%	100%	0.00
April 2,2026	329	393	1360	100%	100%	100%	0.13
April 3,2026	318	369	1288	100%	100%	100%	0.04
April 4,2026	301	349	1263	100%	100%	100%	0.00
April 5,2026	301	346	0	100%	100%	100%	0.00
April 6,2026	307	356	1210	100%	100%	100%	0.00
April 7,2026	302	349	1319	100%	100%	100%	0.04
April 8,2026	293	342	1320	100%	100%	100%	0.00
April 9,2026	294	344	1332	100%	100%	100%	0.00
April 10,2026	292	337	1326	100%	100%	100%	0.00
April 11,2026	283	338	2106	100%	100%	100%	0.00
April 12,2026	290	336	1373	100%	100%	100%	0.00
April 13,2026	290	339	1385	100%	100%	100%	0.00
April 14,2026	302	356	1594	100%	100%	100%	0.04
April 15,2026	284	334	1382	100%	100%	100%	0.00
April 16,2026	287	334	1396	100%	100%	100%	0.00
April 17,2026	290	344	1407	100%	100%	100%	0.00
April 18,2026	290	351	0	100%	100%	100%	0.00
April 19,2026	287	330	1212	100%	100%	100%	0.04
April 20,2026	302	357	1528	100%	100%	100%	0.04
April 21,2026	295	340	1280	100%	100%	100%	0.00
April 22,2026	298	342	1497	100%	100%	100%	0.00
April 23,2026	299	340	1338	100%	100%	100%	0.00
April 24,2026	290	337	1700	100%	100%	100%	0.00
April 25,2026	291	333	1616	100%	100%	100%	0.00
April 26,2026	293	334	1300	100%	100%	100%	0.00
April 27,2026	320	368	1550	100%	100%	100%	0.00
April 28,2026	317	365	1385	100%	100%	100%	0.13
April 29,2026	325	376	1724	98%	98%	100%	1.20
April 30,2026	327	370	1377	100%	100%	100%	0.00

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
May 1,2026	303	330	1331	100%	100%	100%	0.05
May 2,2026	298	325	1292	100%	100%	100%	0.10
May 3,2026	288	325	0	100%	100%	100%	0.00
May 4,2026	320	387	1466	100%	100%	100%	0.00
May 5,2026	315	363	1422	100%	100%	100%	0.00
May 6,2026	304	342	1369	100%	100%	100%	0.04
May 7,2026	309	345	1473	100%	100%	100%	0.00
May 8,2026	313	361	1269	100%	100%	100%	0.09
May 9,2026	306	337	1179	97%	97%	100%	1.30
May 10,2026	314	346	1348	85%	85%	100%	1.85
May 11,2026	325	362	1506	100%	100%	100%	0.05
May 12,2026	322	359	1451	100%	100%	100%	0.00
May 13,2026	315	350	1344	100%	100%	100%	0.00
May 14,2026	308	341	1445	100%	100%	100%	0.05
May 15,2026	311	353	1402	100%	100%	100%	0.08
May 16,2026	308	339	1495	100%	100%	100%	0.16
May 17,2026	312	359	1329	100%	100%	100%	0.10
May 18,2026	321	358	1320	100%	100%	100%	0.10
May 19,2026	335	357	1396	100%	100%	100%	0.10
May 20,2026	334	380	1862	100%	100%	100%	0.11
May 21,2026	323	368	1553	100%	100%	100%	0.18
May 22,2026	317	348	3004	100%	100%	100%	0.10
May 23,2026	310	347	1372	100%	100%	100%	0.10
May 24,2026	331	354	1947	100%	100%	100%	0.09
May 25,2026	332	357	1364	100%	100%	100%	0.09
May 26,2026	332	363	1454	100%	100%	100%	0.13
May 27,2026	332	362	1441	100%	100%	100%	0.09
May 28,2026	329	361	1436	100%	100%	100%	0.13
May 29,2026	334	370	1419	100%	100%	100%	0.09
May 30,2026	319	349	1383	100%	100%	100%	0.09
May 31,2026	339	369	1627	100%	100%	100%	0.79

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
June 1,2026	350	391	1486	100%	100%	100%	0.54
June 2,2026	343	405	1577	100%	100%	100%	0.58
June 3,2026	346	384	1428	100%	100%	100%	0.55
June 4,2026	343	382	1438	100%	100%	100%	0.49
June 5,2026	345	381	1406	100%	100%	100%	0.48
June 6,2026	334	368	1527	100%	100%	100%	0.50
June 7,2026	350	377	1385	100%	100%	100%	0.51
June 8,2026	343	384	1546	100%	100%	100%	0.45
June 9,2026	326	366	1369	100%	100%	100%	0.48
June 10,2026	325	366	1536	100%	100%	100%	0.59
June 11,2026	330	366	1368	100%	100%	100%	0.56
June 12,2026	326	364	1397	100%	100%	100%	0.56
June 13,2026	316	363	0	100%	100%	100%	0.61
June 14,2026	324	370	1364	100%	100%	100%	0.49
June 15,2026	330	369	1745	100%	100%	100%	0.58
June 16,2026	329	366	1447	100%	100%	100%	0.53
June 17,2026	338	375	1518	100%	100%	100%	0.57
June 18,2026	331	370	1382	100%	100%	100%	0.44
June 19,2026	349	366	2031	100%	100%	100%	0.08
June 20,2026	343	377	1300	100%	100%	100%	0.08
June 21,2026	346	380	1415	100%	100%	100%	0.47
June 22,2026	344	401	1407	100%	100%	100%	0.55
June 23,2026	341	377	1496	100%	100%	100%	0.57
June 24,2026	330	368	1452	100%	100%	100%	0.56
June 25,2026	334	371	1430	100%	100%	100%	0.75
June 26,2026	327	373	1480	100%	100%	100%	0.49
June 27,2026	326	364	1300	100%	100%	100%	0.49
June 28,2026	329	359	1526	100%	100%	100%	0.61
June 29,2026	345	388	1448	100%	100%	100%	0.46
June 30,2026	343	406	1474	100%	100%	100%	0.45

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KPI & Statistics

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2026	95	248	172	100%
April 2,2026	96	248	173	100%
April 3,2026	91	247	158	100%
April 4,2026	92	247	162	100%
April 5,2026	98	247	162	100%
April 6,2026	84	250	171	100%
April 7,2026	88	251	172	100%
April 8,2026	88	251	224	100%
April 9,2026	91	250	171	100%
April 10,2026	91	249	168	100%
April 11,2026	112	247	157	100%
April 12,2026	105	247	154	100%
April 13,2026	94	249	168	100%
April 14,2026	88	249	173	100%
April 15,2026	90	249	167	100%
April 16,2026	87	249	167	100%
April 17,2026	89	248	167	100%
April 18,2026	100	247	155	100%
April 19,2026	85	247	157	100%
April 20,2026	85	249	172	100%
April 21,2026	92	249	172	100%
April 22,2026	92	248	174	100%
April 23,2026	89	248	178	100%
April 24,2026	92	248	176	100%
April 25,2026	95	247	181	100%
April 26,2026	193	247	400	100%
April 27,2026	111	250	279	100%
April 28,2026	99	250	193	100%
April 29,2026	94	250	175	100%
April 30,2026	89	250	179	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2026	93	248	161	100%
May 2,2026	91	247	168	100%
May 3,2026	93	247	157	100%
May 4,2026	97	252	182	100%
May 5,2026	90	252	180	100%
May 6,2026	91	251	193	100%
May 7,2026	94	250	187	100%
May 8,2026	96	249	402	100%
May 9,2026	98	247	174	100%
May 10,2026	146	247	173	100%
May 11,2026	95	250	186	100%
May 12,2026	96	249	171	100%
May 13,2026	97	249	171	100%
May 14,2026	94	248	259	100%
May 15,2026	95	248	187	100%
May 16,2026	96	247	162	100%
May 17,2026	280	247	154	100%
May 18,2026	91	249	163	100%
May 19,2026	90	249	335	100%
May 20,2026	90	248	164	100%
May 21,2026	102	248	173	100%
May 22,2026	96	248	157	100%
May 23,2026	103	247	159	100%
May 24,2026	94	247	160	100%
May 25,2026	88	249	167	100%
May 26,2026	96	249	167	100%
May 27,2026	103	250	160	100%
May 28,2026	92	250	215	100%
May 29,2026	86	249	160	100%
May 30,2026	88	247	156	100%
May 31,2026	87	247	221	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2026	88	249	165	100%
June 2,2026	91	238	176	100%
June 3,2026	93	247	168	100%
June 4,2026	86	247	345	100%
June 5,2026	87	249	548	100%
June 6,2026	86	248	163	100%
June 7,2026	92	248	172	100%
June 8,2026	95	249	181	100%
June 9,2026	98	249	326	100%
June 10,2026	90	247	263	100%
June 11,2026	94	247	180	100%
June 12,2026	100	251	172	100%
June 13,2026	108	251	159	100%
June 14,2026	86	244	169	100%
June 15,2026	84	232	181	100%
June 16,2026	89	230	169	100%
June 17,2026	84	224	174	100%
June 18,2026	86	226	181	100%
June 19,2026	95	242	177	100%
June 20,2026	92	253	165	100%
June 21,2026	93	249	162	100%
June 22,2026	88	236	171	100%
June 23,2026	89	221	396	100%
June 24,2026	85	227	170	100%
June 25,2026	85	227	176	100%
June 26,2026	86	222	183	100%
June 27,2026	83	250	164	100%
June 28,2026	80	251	157	100%
June 29,2026	82	235	176	100%
June 30,2026	83	249	180	100%

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KPI & Statistics

Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2026	61	72	105	100%
April 2,2026	67	79	107	100%
April 3,2026	64	72	101	100%
April 4,2026	64	74	101	100%
April 5,2026	67	70	99	100%
April 6,2026	61	74	102	100%
April 7,2026	65	79	107	100%
April 8,2026	67	77	107	100%
April 9,2026	66	79	106	100%
April 10,2026	67	77	124	100%
April 11,2026	76	75	100	100%
April 12,2026	77	72	121	100%
April 13,2026	66	78	118	100%
April 14,2026	68	78	110	100%
April 15,2026	68	79	109	100%
April 16,2026	68	78	107	100%
April 17,2026	68	78	107	100%
April 18,2026	68	72	106	100%
April 19,2026	65	69	142	100%
April 20,2026	67	77	112	100%
April 21,2026	68	76	108	100%
April 22,2026	68	76	111	100%
April 23,2026	68	79	109	100%
April 24,2026	68	79	107	100%
April 25,2026	67	74	103	100%
April 26,2026	65	71	99	100%
April 27,2026	65	81	217	100%
April 28,2026	69	84	114	100%
April 29,2026	77	86	108	100%
April 30,2026	66	85	108	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2026	64	76	101	100%
May 2,2026	62	75	144	100%
May 3,2026	64	74	100	100%
May 4,2026	68	90	128	100%
May 5,2026	68	87	108	100%
May 6,2026	69	83	114	100%
May 7,2026	69	83	109	100%
May 8,2026	70	79	107	100%
May 9,2026	68	74	105	100%
May 10,2026	95	92	129	100%
May 11,2026	73	81	132	100%
May 12,2026	74	82	113	100%
May 13,2026	73	81	115	100%
May 14,2026	72	79	108	100%
May 15,2026	74	81	113	100%
May 16,2026	71	73	107	100%
May 17,2026	113	113	118	100%
May 18,2026	66	68	104	100%
May 19,2026	70	71	106	100%
May 20,2026	71	73	108	100%
May 21,2026	72	75	112	100%
May 22,2026	94	93	112	100%
May 23,2026	75	85	108	100%
May 24,2026	70	80	114	100%
May 25,2026	69	83	109	100%
May 26,2026	68	79	108	100%
May 27,2026	67	77	105	100%
May 28,2026	65	79	108	100%
May 29,2026	65	78	105	100%
May 30,2026	67	78	111	100%
May 31,2026	63	73	101	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2026	64	83	123	100%
June 2,2026	66	80	107	100%
June 3,2026	67	78	106	100%
June 4,2026	67	80	106	100%
June 5,2026	67	81	112	100%
June 6,2026	71	75	113	100%
June 7,2026	69	75	105	100%
June 8,2026	67	79	137	100%
June 9,2026	67	77	110	100%
June 10,2026	65	77	106	100%
June 11,2026	65	76	108	100%
June 12,2026	66	77	106	100%
June 13,2026	65	72	106	100%
June 14,2026	81	72	158	100%
June 15,2026	63	76	113	100%
June 16,2026	65	75	101	100%
June 17,2026	65	76	106	100%
June 18,2026	66	76	104	100%
June 19,2026	72	76	118	100%
June 20,2026	65	74	113	100%
June 21,2026	68	71	102	100%
June 22,2026	68	78	111	100%
June 23,2026	69	80	108	100%
June 24,2026	68	78	108	100%
June 25,2026	67	79	108	100%
June 26,2026	66	81	109	100%
June 27,2026	63	74	123	100%
June 28,2026	62	72	100	100%
June 29,2026	67	85	127	100%
June 30,2026	66	86	109	100%

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KPI & Statistics

Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.