

Deutsche Bank

Payment Services Directive 2

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KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
October 1,2025	253	297	1379	100%	100%	100%	0.89
October 2,2025	247	290	1266	100%	100%	100%	0.05
October 3,2025	250	293	1427	100%	100%	100%	0.05
October 4,2025	237	281	1252	100%	100%	100%	0.04
October 5,2025	269	311	2239	100%	100%	100%	0.02
October 6,2025	253	294	1510	100%	100%	100%	0.10
October 7,2025	284	294	1512	100%	100%	100%	0.02
October 8,2025	248	288	1300	100%	100%	100%	0.05
October 9,2025	267	296	1248	100%	100%	100%	0.05
October 10,2025	249	290	1281	100%	100%	100%	0.03
October 11,2025	238	279	1320	100%	100%	100%	0.05
October 12,2025	236	285	1295	100%	100%	100%	0.05
October 13,2025	242	292	1349	100%	100%	100%	0.04
October 14,2025	250	287	1398	100%	100%	100%	0.04
October 15,2025	243	282	1335	100%	100%	100%	0.14
October 16,2025	251	291	1383	100%	100%	100%	0.05
October 17,2025	243	283	1644	100%	100%	100%	0.03
October 18,2025	234	275	0	100%	100%	100%	0.05
October 19,2025	239	291	1427	100%	100%	100%	0.04
October 20,2025	246	286	1377	100%	100%	100%	0.05
October 21,2025	249	293	1344	100%	100%	100%	0.05
October 22,2025	245	283	1401	100%	100%	100%	0.02
October 23,2025	246	288	1482	100%	100%	100%	0.05
October 24,2025	245	290	1394	100%	100%	100%	0.09
October 25,2025	241	288	1520	100%	100%	100%	0.00
October 26,2025	239	282	0	100%	100%	100%	0.06
October 27,2025	249	294	1759	100%	100%	100%	0.05
October 28,2025	253	297	2360	100%	100%	100%	0.14
October 29,2025	260	301	1384	100%	100%	100%	0.10
October 30,2025	258	308	1419	100%	100%	100%	0.15
October 31,2025	254	299	1296	100%	100%	100%	0.05

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
November 1,2025	246	290	2071	100%	100%	100%	0.04
November 2,2025	264	314	1401	100%	100%	100%	0.03
November 3,2025	280	310	1380	98%	98%	98%	0.05
November 4,2025	251	297	1485	100%	100%	100%	0.05
November 5,2025	254	295	1289	100%	100%	100%	0.02
November 6,2025	245	292	1365	100%	100%	100%	0.05
November 7,2025	249	296	1305	100%	100%	100%	0.06
November 8,2025	239	288	1237	100%	100%	100%	0.02
November 9,2025	243	2429	1252	100%	100%	100%	0.01
November 10,2025	298	295	1521	97%	97%	97%	0.04
November 11,2025	286	298	1930	95%	95%	95%	0.10
November 12,2025	271	310	1577	98%	98%	98%	0.38
November 13,2025	253	295	1321	100%	100%	100%	0.75
November 14,2025	252	293	1627	100%	100%	100%	0.43
November 15,2025	232	272	1390	100%	100%	100%	0.45
November 16,2025	246	283	1322	100%	100%	100%	0.45
November 17,2025	247	288	1382	100%	100%	100%	1.25
November 18,2025	249	288	1696	99%	99%	99%	0.39
November 19,2025	257	300	1673	100%	100%	100%	0.47
November 20,2025	254	298	1577	99%	99%	99%	0.37
November 21,2025	250	321	1529	100%	100%	100%	0.38
November 22,2025	241	296	1427	100%	100%	100%	0.46
November 23,2025	238	285	1448	100%	100%	100%	0.43
November 24,2025	256	295	1335	98%	98%	98%	0.47
November 25,2025	249	292	1249	100%	100%	100%	0.37
November 26,2025	247	290	1437	100%	100%	100%	0.38
November 27,2025	254	304	1315	100%	100%	100%	0.58
November 28,2025	254	315	1369	100%	100%	100%	0.56
November 29,2025	245	285	1465	100%	100%	100%	0.41
November 30,2025	239	279	1279	100%	100%	100%	0.40

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
December 1,2025	256	307	1488	100%	100%	100%	0.72
December 2,2025	261	303	4315	100%	100%	100%	0.50
December 3,2025	256	293	1465	98%	98%	98%	0.37
December 4,2025	247	288	1286	98%	98%	98%	0.38
December 5,2025	243	282	1308	100%	100%	100%	0.38
December 6,2025	252	294	1410	96%	96%	96%	0.46
December 7,2025	240	286	1385	100%	100%	100%	0.41
December 8,2025	247	284	1545	100%	100%	100%	0.38
December 9,2025	247	291	1341	100%	100%	100%	1.57
December 10,2025	244	294	1276	100%	100%	100%	0.70
December 11,2025	245	283	1288	100%	100%	100%	0.77
December 12,2025	252	288	1488	100%	100%	100%	0.38
December 13,2025	242	282	1197	100%	100%	100%	0.42
December 14,2025	240	294	1271	100%	100%	100%	0.53
December 15,2025	248	291	1578	99%	99%	99%	0.42
December 16,2025	257	296	1244	100%	100%	100%	0.43
December 17,2025	246	296	1268	100%	100%	100%	0.38
December 18,2025	253	289	1137	100%	100%	100%	0.39
December 19,2025	246	282	1233	100%	100%	100%	0.38
December 20,2025	246	292	1339	100%	100%	100%	0.42
December 21,2025	240	283	0	100%	100%	100%	0.42
December 22,2025	249	299	1350	100%	100%	100%	0.43
December 23,2025	244	287	1307	100%	100%	100%	0.42
December 24,2025	249	285	1230	100%	100%	100%	0.38
December 25,2025	236	279	1248	100%	100%	100%	0.40
December 26,2025	238	281	1241	100%	100%	100%	0.39
December 27,2025	239	280	1274	100%	100%	100%	0.42
December 28,2025	239	277	1783	100%	100%	100%	0.42
December 29,2025	259	302	1465	95%	95%	95%	0.39
December 30,2025	252	295	1246	96%	96%	96%	0.47
December 31,2025	255	299	1233	100%	100%	100%	0.46

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KPI & Statistics

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
October 1,2025	158	191	797	100%
October 2,2025	167	203	834	100%
October 3,2025	130	207	843	100%
October 4,2025	126	203	794	100%
October 5,2025	119	239	782	100%
October 6,2025	131	188	769	100%
October 7,2025	133	229	787	100%
October 8,2025	127	182	780	100%
October 9,2025	131	241	796	100%
October 10,2025	128	175	812	100%
October 11,2025	135	204	967	100%
October 12,2025	131	190	898	100%
October 13,2025	160	196	823	100%
October 14,2025	130	187	813	100%
October 15,2025	126	235	806	100%
October 16,2025	128	209	801	100%
October 17,2025	129	179	797	100%
October 18,2025	137	186	764	100%
October 19,2025	126	194	860	100%
October 20,2025	125	196	776	100%
October 21,2025	124	186	776	100%
October 22,2025	127	202	834	100%
October 23,2025	129	203	796	100%
October 24,2025	130	184	753	100%
October 25,2025	135	205	834	100%
October 26,2025	125	195	925	100%
October 27,2025	129	185	813	100%
October 28,2025	124	200	783	100%
October 29,2025	129	201	869	100%
October 30,2025	123	210	753	100%
October 31,2025	303	196	820	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
November 1,2025	120	207	829	100%
November 2,2025	128	182	823	100%
November 3,2025	127	205	774	100%
November 4,2025	125	187	820	100%
November 5,2025	134	208	788	100%
November 6,2025	123	202	837	100%
November 7,2025	123	203	818	100%
November 8,2025	124	195	761	100%
November 9,2025	129	226	731	100%
November 10,2025	127	196	787	100%
November 11,2025	129	207	755	100%
November 12,2025	130	218	755	100%
November 13,2025	119	215	787	100%
November 14,2025	146	193	776	100%
November 15,2025	123	193	770	100%
November 16,2025	127	208	774	100%
November 17,2025	128	207	799	100%
November 18,2025	133	254	204	100%
November 19,2025	125	205	719	100%
November 20,2025	132	206	804	100%
November 21,2025	127	203	939	100%
November 22,2025	122	202	758	100%
November 23,2025	125	255	806	100%
November 24,2025	125	205	799	100%
November 25,2025	126	207	802	100%
November 26,2025	130	224	833	100%
November 27,2025	126	215	789	100%
November 28,2025	131	198	788	100%
November 29,2025	128	197	819	100%
November 30,2025	131	186	816	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
December 1,2025	133	184	812	100%
December 2,2025	118	201	848	100%
December 3,2025	127	206	847	100%
December 4,2025	130	180	831	100%
December 5,2025	124	186	801	100%
December 6,2025	127	198	850	100%
December 7,2025	127	187	808	100%
December 8,2025	126	183	794	100%
December 9,2025	130	199	875	100%
December 10,2025	125	218	799	100%
December 11,2025	130	189	812	100%
December 12,2025	123	254	764	100%
December 13,2025	156	199	866	100%
December 14,2025	129	190	802	100%
December 15,2025	127	203	823	100%
December 16,2025	132	201	866	100%
December 17,2025	128	204	843	100%
December 18,2025	126	194	828	100%
December 19,2025	127	197	801	100%
December 20,2025	119	195	882	100%
December 21,2025	123	194	771	100%
December 22,2025	127	190	804	100%
December 23,2025	130	208	831	100%
December 24,2025	127	197	775	100%
December 25,2025	128	195	969	100%
December 26,2025	128	185	790	100%
December 27,2025	148	215	1019	100%
December 28,2025	128	181	861	100%
December 29,2025	124	206	759	100%
December 30,2025	140	228	740	100%
December 31,2025	127	232	768	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
October 1,2025	107	93	285	100%
October 2,2025	105	84	277	100%
October 3,2025	105	82	279	100%
October 4,2025	100	79	281	100%
October 5,2025	103	79	308	100%
October 6,2025	106	91	310	100%
October 7,2025	104	86	314	100%
October 8,2025	106	90	334	100%
October 9,2025	104	89	351	100%
October 10,2025	105	103	377	100%
October 11,2025	103	86	391	100%
October 12,2025	101	80	348	100%
October 13,2025	102	126	365	100%
October 14,2025	105	185	362	100%
October 15,2025	105	135	450	100%
October 16,2025	105	198	446	100%
October 17,2025	106	115	426	100%
October 18,2025	104	99	385	100%
October 19,2025	107	131	420	100%
October 20,2025	108	107	380	100%
October 21,2025	108	98	350	100%
October 22,2025	108	87	353	100%
October 23,2025	111	85	353	100%
October 24,2025	111	84	360	100%
October 25,2025	109	82	386	100%
October 26,2025	103	76	364	100%
October 27,2025	109	86	367	100%
October 28,2025	110	87	515	100%
October 29,2025	110	91	358	100%
October 30,2025	110	86	367	100%
October 31,2025	110	91	362	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
November 1,2025	106	79	362	100%
November 2,2025	103	77	318	100%
November 3,2025	116	85	351	100%
November 4,2025	112	90	360	100%
November 5,2025	112	92	342	100%
November 6,2025	112	95	344	100%
November 7,2025	110	84	343	100%
November 8,2025	108	82	341	100%
November 9,2025	107	79	337	100%
November 10,2025	110	91	402	100%
November 11,2025	115	92	430	100%
November 12,2025	112	84	431	100%
November 13,2025	111	86	359	100%
November 14,2025	108	86	368	100%
November 15,2025	106	82	374	100%
November 16,2025	105	78	325	100%
November 17,2025	110	86	380	100%
November 18,2025	111	95	362	100%
November 19,2025	110	89	387	100%
November 20,2025	110	91	372	100%
November 21,2025	109	94	434	100%
November 22,2025	105	92	389	100%
November 23,2025	113	83	549	100%
November 24,2025	113	113	383	100%
November 25,2025	109	96	345	100%
November 26,2025	108	89	344	100%
November 27,2025	111	96	356	100%
November 28,2025	116	97	362	100%
November 29,2025	113	86	395	100%
November 30,2025	112	80	343	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
December 1,2025	66	79	325	100%
December 2,2025	64	74	352	100%
December 3,2025	77	86	333	100%
December 4,2025	68	83	327	100%
December 5,2025	71	90	369	100%
December 6,2025	72	83	345	100%
December 7,2025	73	88	342	100%
December 8,2025	74	85	349	100%
December 9,2025	75	87	355	100%
December 10,2025	163	84	469	100%
December 11,2025	70	80	336	100%
December 12,2025	68	89	349	100%
December 13,2025	71	90	344	100%
December 14,2025	70	90	350	100%
December 15,2025	72	99	365	100%
December 16,2025	76	100	348	100%
December 17,2025	72	91	343	100%
December 18,2025	71	96	371	100%
December 19,2025	70	90	348	100%
December 20,2025	75	86	351	100%
December 21,2025	69	86	336	100%
December 22,2025	77	72	381	100%
December 23,2025	72	89	347	100%
December 24,2025	74	85	355	100%
December 25,2025	74	82	340	100%
December 26,2025	67	81	331	100%
December 27,2025	70	83	386	100%
December 28,2025	71	79	356	100%
December 29,2025	73	74	354	100%
December 30,2025	76	85	341	100%
December 31,2025	69	84	342	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.