

Deutsche Bank

Payment Services Directive 2

IT | Deutsche Bank S.p.A. | DB

KPI & Statistics

## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
January 1	1082	2697	2107	100%	100%	100%
January 2	1715	4748	3345	99%	99%	99%
January 3	1278	3003	2316	100%	100%	100%
January 4	1194	2562	2051	100%	100%	100%
January 5	1166	2320	2544	98%	98%	98%
January 6	1081	2819	3151	95%	95%	95%
January 7	1021	2551	1997	100%	100%	100%
January 8	1021	2599	1940	100%	100%	100%
January 9	1173	2269	2365	100%	100%	100%
January 10	1202	2003	3186	100%	100%	100%
January 11	1203	2503	1898	100%	100%	100%
January 12	1658	2822	2586	100%	100%	100%
January 13	1643	2821	1993	98%	98%	98%
January 14	1035	2682	2804	100%	100%	100%
January 15	1016	2873	1820	100%	100%	100%
January 16	1235	2320	1852	100%	100%	100%
January 17	1222	2876	2379	100%	100%	100%
January 18	1151	2443	1780	100%	100%	100%
January 19	1171	2332	1974	100%	100%	100%
January 20	1242	2533	2989	100%	100%	100%
January 21	1097	2740	2556	100%	100%	100%
January 22	1022	2700	1646	100%	100%	100%
January 23	1150	2379	1947	100%	100%	100%
January 24	1220	2510	2012	100%	100%	100%
January 25	1143	2549	1941	100%	100%	100%
January 26	1226	2713	2129	100%	100%	100%
January 27	1330	2311	1906	100%	100%	100%
January 28	1067	2627	1733	100%	100%	100%
January 29	959	2804	1745	100%	100%	100%
January 30	1217	2328	2388	100%	100%	100%
January 31	1283	2836	1933	100%	100%	100%

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

## KPI &amp; Statistics

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
February 1	1177	2392	1820	100%	100%	100%
February 2	1161	2405	2573	100%	100%	100%
February 3	1092	2520	1865	100%	100%	100%
February 4	1025	2044	2068	100%	100%	100%
February 5	1015	2631	1612	100%	100%	100%
February 6	1168	1911	1840	100%	100%	100%
February 7	1127	2332	3654	100%	100%	100%
February 8	1128	2634	2046	100%	100%	100%
February 9	1232	2444	2585	100%	100%	100%
February 10	1180	2259	1890	100%	100%	100%
February 11	1104	2283	1571	100%	100%	100%
February 12	998	2287	1797	100%	100%	100%
February 13	1037	2227	2043	100%	100%	100%
February 14	1139	1989	2302	100%	100%	100%
February 15	1131	1948	2723	100%	100%	100%
February 16	1114	2180	2127	100%	100%	100%
February 17	1125	2251	1775	100%	100%	100%
February 18	1089	2128	1596	100%	100%	100%
February 19	987	2120	1807	100%	100%	100%
February 20	1167	2132	1896	100%	100%	100%
February 21	1178	1949	1978	100%	100%	100%
February 22	1155	2040	1894	100%	100%	100%
February 23	1107	1943	2861	100%	100%	100%
February 24	1185	2061	2161	100%	100%	100%
February 25	1037	2286	1899	100%	100%	100%
February 26	1041	2254	1781	100%	100%	100%
February 27	1220	1799	2076	100%	100%	100%
February 28	1204	1945	2288	100%	100%	100%

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## KPI &amp; Statistics

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## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
March 1	1341	1995	1888	100%	100%	100%
March 2	1173	1958	2091	100%	100%	100%
March 3	1097	1667	1961	100%	100%	100%
March 4	915	1993	2037	100%	100%	100%
March 5	922	1942	1948	100%	100%	100%
March 6	1091	1864	2324	100%	100%	100%
March 7	1197	1648	2614	100%	100%	100%
March 8	986	1658	1680	100%	100%	100%
March 9	1042	1783	1958	100%	100%	100%
March 10	980	1779	1958	100%	100%	100%
March 11	913	2093	1587	100%	100%	100%
March 12	941	1955	1508	100%	100%	100%
March 13	1086	2040	1959	100%	100%	100%
March 14	1083	2056	2137	100%	100%	100%
March 15	1439	2215	1839	100%	100%	100%
March 16	1058	1689	2411	100%	100%	100%
March 17	986	1702	2017	100%	100%	100%
March 18	985	2208	1414	100%	100%	100%
March 19	945	2277	1606	100%	100%	100%
March 20	1129	2216	2463	100%	100%	100%
March 21	1027	1657	2284	100%	100%	100%
March 22	989	1553	1908	100%	100%	100%
March 23	1165	2096	1521	100%	100%	100%
March 24	965	2033	1482	100%	100%	100%
March 25	953	1746	1319	100%	100%	100%
March 26	967	1807	675	100%	100%	100%
March 27	1271	1952	1351	100%	100%	100%
March 28	1148	1692	1633	100%	100%	100%
March 29	1053	1668	1716	100%	100%	100%
March 30	1081	1735	1864	100%	100%	100%
March 31	1067	1920	1981	100%	100%	100%

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## KPI &amp; Statistics

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
January 1	815	815	1135	100%		
January 2	894	894	1125	100%		
January 3	905	905	1138	100%		
January 4	881	881	1139	100%		
January 5	847	847	1114	98%		
January 6	810	810	1119	95%		
January 7	826	826	1117	100%		
January 8	804	804	1098	100%		
January 9	902	902	1314	100%		
January 10	903	903	1164	100%		
January 11	903	903	1166	100%		
January 12	895	895	1146	100%		
January 13	885	885	1129	98%		
January 14	834	834	1116	100%		
January 15	814	814	1102	100%		
January 16	910	910	1171	100%		
January 17	929	929	1131	98%		
January 18	878	878	1126	100%		
January 19	877	877	1132	100%		
January 20	1015	1015	1313	100%		
January 21	843	843	1128	100%		
January 22	816	816	1114	100%		
January 23	894	894	1132	100%		
January 24	885	885	1124	100%		
January 25	913	913	1155	100%		
January 26	882	882	1141	100%		
January 27	887	887	1136	100%		
January 28	836	836	1105	100%		
January 29	816	816	1099	100%		
January 30	892	892	1126	100%		
January 31	888	888	1136	100%		

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## KPI &amp; Statistics

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
February 1	859	859	1115	100%		
February 2	849	849	1125	100%		
February 3	851	851	1138	100%		
February 4	827	827	1116	100%		
February 5	811	811	1097	99%		
February 6	866	866	1144	100%		
February 7	880	880	1144	100%		
February 8	884	884	1146	100%		
February 9	867	867	1149	99%		
February 10	875	875	1120	99%		
February 11	837	837	1121	100%		
February 12	823	823	1104	98%		
February 13	866	866	1100	100%		
February 14	880	880	1122	100%		
February 15	883	883	1101	100%		
February 16	876	876	1104	100%		
February 17	871	871	1100	100%		
February 18	833	833	1119	100%		
February 19	862	862	1094	100%		
February 20	884	884	1095	100%		
February 21	868	868	1114	100%		
February 22	886	886	1119	100%		
February 23	876	876	1125	100%		
February 24	868	868	1121	100%		
February 25	833	833	1113	100%		
February 26	817	817	1091	100%		
February 27	913	913	1181	99%		
February 28	905	905	1111	100%		

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
March 1	875	875	1105	100%		
March 2	856	856	1114	100%		
March 3	850	850	1112	100%		
March 4	816	816	1119	100%		
March 5	2217	2084	2781	100%		
March 6	1031	1031	1111	93%		
March 7	878	878	1130	100%		
March 8	867	867	1110	100%		
March 9	878	878	1115	99%		
March 10	869	869	1113	100%		
March 11	872	872	1107	100%		
March 12	819	819	1109	100%		
March 13	812	812	1117	100%		
March 14	882	882	1112	100%		
March 15	878	878	1104	100%		
March 16	881	881	1100	100%		
March 17	918	918	1098	100%		
March 18	871	871	1106	100%		
March 19	826	826	1127	100%		
March 20	818	818	1108	100%		
March 21	918	918	1127	99%		
March 22	884	884	1117	100%		
March 23	884	884	1107	100%		
March 24	941	941	1130	99%		
March 25	885	885	1121	99%		
March 26	853	853	1117	100%		
March 27	821	821	1106	98%		
March 28	883	883	1119	100%		
March 29	892	892	1120	100%		
March 30	876	876	1111	99%		
March 31	893	893	1132	100%		

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## KPI &amp; Statistics

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
January 1	789	789	1095	100%		
January 2	848	848	1093	100%		
January 3	847	847	1073	100%		
January 4	834	834	1106	100%		
January 5	813	813	1118	98%		
January 6	782	782	1010	95%		
January 7	796	796	1072	100%		
January 8	777	777	1047	100%		
January 9	846	846	1255	100%		
January 10	849	849	1116	100%		
January 11	850	850	1135	100%		
January 12	849	849	1085	100%		
January 13	841	841	1073	98%		
January 14	806	806	1145	100%		
January 15	791	791	1081	100%		
January 16	862	862	1128	100%		
January 17	915	915	1089	98%		
January 18	837	837	1118	100%		
January 19	835	835	1134	100%		
January 20	855	855	1192	100%		
January 21	814	814	1145	100%		
January 22	794	794	1123	100%		
January 23	853	853	1131	100%		
January 24	839	839	1134	100%		
January 25	854	854	1141	100%		
January 26	839	839	1068	100%		
January 27	845	845	1094	100%		
January 28	810	810	1079	100%		
January 29	796	796	1112	100%		
January 30	852	852	1107	100%		
January 31	847	847	1099	100%		

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
February 1	825	825	1098	100%		
February 2	817	817	1109	100%		
February 3	815	815	1098	100%		
February 4	803	803	1076	100%		
February 5	777	777	977	100%		
February 6	826	826	1058	100%		
February 7	2027	2120	2045	100%		
February 8	835	835	1144	99%		
February 9	828	828	1139	99%		
February 10	836	836	1083	100%		
February 11	804	804	1105	98%		
February 12	789	789	1092	100%		
February 13	826	826	1063	100%		
February 14	829	829	1118	100%		
February 15	835	835	1106	100%		
February 16	839	839	1077	100%		
February 17	828	828	1137	100%		
February 18	802	802	1126	100%		
February 19	846	846	1109	99%		
February 20	850	850	1026	100%		
February 21	831	831	1062	100%		
February 22	840	840	1112	100%		
February 23	837	837	1142	100%		
February 24	829	829	1093	100%		
February 25	806	806	1111	100%		
February 26	793	793	1082	100%		
February 27	863	863	1148	100%		
February 28	852	852	1074	100%		

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
March 1	839	839	1079	100%		
March 2	811	811	1048	100%		
March 3	806	806	1049	100%		
March 4	788	788	1061	93%		
March 5	1092	1092	1095	100%		
March 6	831	831	1059	100%		
March 7	825	825	1077	100%		
March 8	824	824	1077	99%		
March 9	826	826	1075	100%		
March 10	836	836	1149	100%		
March 11	793	793	1135	100%		
March 12	784	784	1068	100%		
March 13	841	841	1097	100%		
March 14	838	838	1081	100%		
March 15	838	838	1081	100%		
March 16	869	869	1082	100%		
March 17	829	829	1095	100%		
March 18	804	804	1101	100%		
March 19	795	795	1057	100%		
March 20	880	880	1076	99%		
March 21	838	838	1125	100%		
March 22	840	840	1127	100%		
March 23	973	973	1043	100%		
March 24	842	842	1049	99%		
March 25	814	814	1124	100%		
March 26	805	805	1082	97%		
March 27	846	846	1082	100%		
March 28	849	849	1079	100%		
March 29	839	839	1057	99%		
March 30	856	856	1063	100%		
March 31	845	845	1115	100%		

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## KPI &amp; Statistics

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## Error Response Rate for dedicated Interface

Business date	error rate in %
01-01-2023	0.0
02-01-2023	0.0
03-01-2023	0.0
04-01-2023	0.0
05-01-2023	0.0
06-01-2023	0.0
07-01-2023	0.0
08-01-2023	0.0
09-01-2023	0.0
10-01-2023	0.0
11-01-2023	0.0
12-01-2023	0.0
13-01-2023	0.0
14-01-2023	0.0
15-01-2023	0.0
16-01-2023	0.0
17-01-2023	0.0
18-01-2023	0.0
19-01-2023	0.0
20-01-2023	0.0
21-01-2023	0.0
22-01-2023	0.0
23-01-2023	0.0
24-01-2023	0.0
25-01-2023	0.0
26-01-2023	0.0
27-01-2023	0.0
28-01-2023	0.0
29-01-2023	0.0
30-01-2023	0.0
31-01-2023	0.0

Business date	error rate in %
01-02-2023	0.0
02-02-2023	0.0
03-02-2023	0.0
04-02-2023	0.0
05-02-2023	0.0
06-02-2023	0.0
07-02-2023	0.0
08-02-2023	0.0
09-02-2023	0.0
10-02-2023	0.0
11-02-2023	0.0
12-02-2023	0.0
13-02-2023	0.0
14-02-2023	0.0
15-02-2023	0.0
16-02-2023	0.33
17-02-2023	0.2
18-02-2023	0.73
19-02-2023	0.2
20-02-2023	0.22
21-02-2023	0.47
22-02-2023	0.29
23-02-2023	0.43
24-02-2023	0.28
25-02-2023	0.14
26-02-2023	0.24
27-02-2023	0.67
28-02-2023	0.63

## Deutsche Bank

### Payment Services Directive 2

Business date	error rate in %
01-03-2023	0.45
02-03-2023	0.44
03-03-2023	0.0
04-03-2023	0.0
05-03-2023	0.09
06-03-2023	0.3
07-03-2023	0.2
08-03-2023	0.35
09-03-2023	0.07
10-03-2023	0.24
11-03-2023	0.17
12-03-2023	0.0
13-03-2023	0.15
14-03-2023	0.51
15-03-2023	0.27
16-03-2023	0.34
17-03-2023	0.15
18-03-2023	0.04
19-03-2023	0.17
20-03-2023	0.77
21-03-2023	0.46
22-03-2023	0.19
23-03-2023	0.15
24-03-2023	0.0
25-03-2023	0.04
26-03-2023	0.08
27-03-2023	0.0
28-03-2023	0.04
29-03-2023	0.0
30-03-2023	0.05
31-03-2023	0.00