

Deutsche Bank

Payment Services Directive 2

IT | Deutsche Bank S.p.A. | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
January 1,2026	902	668	1421	100%	100%	100%	0.00
January 2,2026	833	684	1403	100%	100%	100%	0.00
January 3,2026	804	643	1420	100%	100%	100%	0.00
January 4,2026	788	655	1479	100%	100%	100%	0.00
January 5,2026	845	686	1588	100%	100%	100%	0.00
January 6,2026	783	654	1510	100%	100%	100%	0.00
January 7,2026	938	744	1571	100%	100%	100%	0.00
January 8,2026	796	697	1546	98%	98%	98%	0.02
January 9,2026	891	694	1435	100%	100%	100%	0.00
January 10,2026	1091	639	1414	95%	95%	95%	0.05
January 11,2026	1136	633	1687	100%	100%	100%	0.00
January 12,2026	1164	690	1518	100%	100%	100%	0.00
January 13,2026	987	695	1722	100%	100%	100%	0.00
January 14,2026	968	803	1520	100%	100%	100%	0.00
January 15,2026	962	861	1420	100%	100%	100%	0.00
January 16,2026	895	687	1389	100%	100%	100%	0.00
January 17,2026	889	668	1422	100%	100%	100%	0.00
January 18,2026	850	638	1437	100%	100%	100%	0.00
January 19,2026	869	675	1474	100%	100%	100%	0.00
January 20,2026	1146	668	1540	100%	100%	100%	0.00
January 21,2026	1059	742	1944	100%	100%	100%	0.00
January 22,2026	884	675	1496	100%	100%	100%	0.00
January 23,2026	926	654	1396	100%	100%	100%	0.00
January 24,2026	795	619	1370	100%	100%	100%	0.00
January 25,2026	859	642	1639	100%	100%	100%	0.00
January 26,2026	957	642	1546	100%	100%	100%	0.00
January 27,2026	751	651	1459	100%	100%	100%	0.00
January 28,2026	820	662	1389	100%	100%	100%	0.00
January 29,2026	869	648	1831	100%	100%	100%	0.00
January 30,2026	829	656	1473	100%	100%	100%	0.00
January 31,2026	949	620	1400	100%	100%	100%	0.00

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KPI & Statistics

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
February 1,2026	788	664	1379	100%	100%	100%	0.00
February 2,2026	862	675	1986	100%	100%	100%	0.00
February 3,2026	906	692	1602	100%	100%	100%	0.00
February 4,2026	899	656	1629	100%	100%	100%	0.00
February 5,2026	840	716	1519	100%	100%	100%	0.00
February 6,2026	707	677	1407	100%	100%	100%	0.00
February 7,2026	824	792	1520	100%	100%	100%	0.00
February 8,2026	763	730	1624	100%	100%	100%	0.00
February 9,2026	685	665	1551	100%	100%	100%	0.00
February 10,2026	735	684	1620	100%	100%	100%	0.00
February 11,2026	805	762	1474	100%	100%	100%	0.00
February 12,2026	737	759	1549	100%	100%	100%	0.00
February 13,2026	711	670	1733	100%	100%	100%	0.00
February 14,2026	683	647	1347	100%	100%	100%	0.00
February 15,2026	675	636	1456	100%	100%	100%	0.00
February 16,2026	684	655	1632	100%	100%	100%	0.00
February 17,2026	781	653	1545	100%	100%	100%	0.00
February 18,2026	706	666	1457	100%	100%	100%	0.00
February 19,2026	724	650	1315	100%	100%	100%	0.00
February 20,2026	736	656	1361	100%	100%	100%	0.00
February 21,2026	728	653	1411	100%	100%	100%	0.00
February 22,2026	695	639	1443	100%	100%	100%	0.00
February 23,2026	808	676	1573	100%	100%	100%	0.00
February 24,2026	926	662	1566	100%	100%	100%	0.00
February 25,2026	877	651	1643	100%	100%	100%	0.00
February 26,2026	921	670	1620	100%	100%	100%	0.00
February 27,2026	969	661	1474	100%	100%	100%	0.00
February 28,2026	837	623	1346	100%	100%	100%	0.00

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
March 1,2026	814	620	1391	100%	100%	100%	0.00
March 2,2026	1014	676	1525	100%	100%	100%	0.00
March 3,2026	853	657	1436	100%	100%	100%	0.00
March 4,2026	925	661	1442	100%	100%	100%	0.00
March 5,2026	936	731	1483	100%	100%	100%	0.00
March 6,2026	881	732	1424	100%	100%	100%	0.00
March 7,2026	881	630	1292	100%	100%	100%	0.00
March 8,2026	891	620	1358	100%	100%	100%	0.00
March 9,2026	941	684	1504	100%	100%	100%	0.00
March 10,2026	889	674	1409	100%	100%	100%	0.00
March 11,2026	874	667	1540	100%	100%	100%	0.00
March 12,2026	918	660	1556	100%	100%	100%	0.00
March 13,2026	921	664	1429	100%	100%	100%	0.00
March 14,2026	883	648	1396	100%	100%	100%	0.00
March 15,2026	857	640	1529	100%	100%	100%	0.00
March 16,2026	955	686	1554	100%	100%	100%	0.00
March 17,2026	952	723	1551	100%	100%	100%	0.00
March 18,2026	1967	1856	2618	97%	97%	97%	0.03
March 19,2026	1090	954	1620	98%	98%	98%	0.02
March 20,2026	918	716	1580	100%	100%	100%	0.00
March 21,2026	961	722	1688	100%	100%	100%	0.00
March 22,2026	1176	732	1713	100%	100%	100%	0.00
March 23,2026	979	831	1916	100%	100%	100%	0.00
March 24,2026	1001	834	1795	100%	100%	100%	0.00
March 25,2026	922	775	1729	100%	100%	100%	0.00
March 26,2026	891	753	1543	100%	100%	100%	0.00
March 27,2026	977	748	1633	100%	100%	100%	0.00
March 28,2026	933	727	1594	100%	100%	100%	0.00
March 29,2026	891	713	1526	100%	100%	100%	0.00
March 30,2026	937	751	1708	100%	100%	100%	0.00
March 31,2026	949	766	1647	100%	100%	100%	0.00

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KPI & Statistics

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
January 1,2026	288	288	1028	100%
January 2,2026	332	332	1063	100%
January 3,2026	299	299	1134	100%
January 4,2026	291	291	1083	100%
January 5,2026	352	352	1200	100%
January 6,2026	298	298	1014	100%
January 7,2026	436	436	1132	100%
January 8,2026	360	360	1088	100%
January 9,2026	368	368	1110	100%
January 10,2026	300	300	1220	100%
January 11,2026	279	279	1001	100%
January 12,2026	372	372	1112	100%
January 13,2026	357	357	1009	100%
January 14,2026	364	364	1068	100%
January 15,2026	372	372	1064	100%
January 16,2026	349	349	1167	100%
January 17,2026	299	299	1034	100%
January 18,2026	290	290	961	100%
January 19,2026	363	363	1138	100%
January 20,2026	353	353	1063	100%
January 21,2026	384	384	1069	100%
January 22,2026	350	350	1079	100%
January 23,2026	350	350	1112	100%
January 24,2026	293	293	1063	100%
January 25,2026	283	283	1019	100%
January 26,2026	359	359	1181	100%
January 27,2026	357	357	1138	100%
January 28,2026	348	348	1137	100%
January 29,2026	346	346	1485	100%
January 30,2026	351	351	1457	100%
January 31,2026	1032	1032	1228	100%

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KPI & Statistics

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
February 1,2026	277	277	1581	100%
February 2,2026	375	375	1322	100%
February 3,2026	319	319	1138	100%
February 4,2026	312	312	1077	100%
February 5,2026	308	308	1062	100%
February 6,2026	327	327	1126	100%
February 7,2026	390	390	1212	100%
February 8,2026	330	330	1113	100%
February 9,2026	353	353	1234	100%
February 10,2026	353	353	1249	100%
February 11,2026	338	338	1215	100%
February 12,2026	363	363	1206	100%
February 13,2026	322	322	1175	100%
February 14,2026	276	276	1101	100%
February 15,2026	273	273	1062	100%
February 16,2026	343	343	1177	100%
February 17,2026	327	327	1201	100%
February 18,2026	325	325	1003	100%
February 19,2026	325	325	1089	100%
February 20,2026	329	329	1089	100%
February 21,2026	314	314	1101	100%
February 22,2026	308	308	1008	100%
February 23,2026	389	389	1119	100%
February 24,2026	347	347	1051	100%
February 25,2026	337	337	1099	100%
February 26,2026	349	349	1118	100%
February 27,2026	350	350	1174	100%
February 28,2026	290	290	1076	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
March 1,2026	265	265	1046	100%
March 2,2026	399	399	1206	100%
March 3,2026	324	324	1049	100%
March 4,2026	329	329	1011	100%
March 5,2026	336	336	1037	100%
March 6,2026	341	341	1062	100%
March 7,2026	274	274	1023	100%
March 8,2026	269	269	984	100%
March 9,2026	370	370	1032	100%
March 10,2026	345	345	1025	100%
March 11,2026	347	347	1010	100%
March 12,2026	337	337	1001	100%
March 13,2026	337	337	1049	100%
March 14,2026	287	287	1026	100%
March 15,2026	282	282	965	100%
March 16,2026	389	389	1047	100%
March 17,2026	380	380	1029	100%
March 18,2026	363	363	1012	100%
March 19,2026	368	368	1200	100%
March 20,2026	409	409	1865	100%
March 21,2026	389	389	2173	100%
March 22,2026	360	360	1307	100%
March 23,2026	472	472	1431	100%
March 24,2026	422	422	1210	100%
March 25,2026	335	335	972	100%
March 26,2026	340	340	954	100%
March 27,2026	366	366	1037	100%
March 28,2026	307	307	1028	100%
March 29,2026	297	297	929	100%
March 30,2026	393	393	1039	100%
March 31,2026	360	360	1044	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
January 1,2026	309	309	730	100%
January 2,2026	354	354	848	100%
January 3,2026	320	320	798	100%
January 4,2026	312	312	775	100%
January 5,2026	368	368	754	100%
January 6,2026	316	316	769	100%
January 7,2026	384	384	704	100%
January 8,2026	376	376	850	100%
January 9,2026	377	377	875	100%
January 10,2026	322	322	780	100%
January 11,2026	308	308	588	100%
January 12,2026	385	385	772	100%
January 13,2026	370	370	717	100%
January 14,2026	379	379	554	100%
January 15,2026	383	383	675	100%
January 16,2026	360	360	763	100%
January 17,2026	331	331	867	100%
January 18,2026	317	317	0	100%
January 19,2026	379	379	685	100%
January 20,2026	367	367	937	100%
January 21,2026	414	414	673	100%
January 22,2026	363	363	530	100%
January 23,2026	366	366	722	100%
January 24,2026	319	319	637	100%
January 25,2026	317	317	820	100%
January 26,2026	370	370	683	100%
January 27,2026	368	368	653	100%
January 28,2026	358	358	808	100%
January 29,2026	356	356	751	100%
January 30,2026	369	369	1144	100%
January 31,2026	1195	1195	984	100%

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KPI & Statistics

Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
February 1,2026	284	284	606	100%
February 2,2026	351	351	900	100%
February 3,2026	316	316	766	100%
February 4,2026	330	330	810	100%
February 5,2026	313	313	813	100%
February 6,2026	341	341	663	100%
February 7,2026	407	407	566	100%
February 8,2026	348	348	675	100%
February 9,2026	345	345	1177	100%
February 10,2026	339	339	1238	100%
February 11,2026	331	331	673	100%
February 12,2026	334	334	848	100%
February 13,2026	324	324	555	100%
February 14,2026	300	300	1283	100%
February 15,2026	293	293	912	100%
February 16,2026	343	343	623	100%
February 17,2026	328	328	828	100%
February 18,2026	328	328	1422	100%
February 19,2026	335	335	583	100%
February 20,2026	336	336	1029	100%
February 21,2026	331	331	0	100%
February 22,2026	323	323	754	100%
February 23,2026	384	384	608	100%
February 24,2026	348	348	624	100%
February 25,2026	338	338	880	100%
February 26,2026	342	342	863	100%
February 27,2026	353	353	528	100%
February 28,2026	309	309	0	100%

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KPI & Statistics

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
March 1,2026	275	275	620	100%
March 2,2026	377	377	934	100%
March 3,2026	325	325	734	100%
March 4,2026	324	324	881	100%
March 5,2026	327	327	693	100%
March 6,2026	324	324	884	100%
March 7,2026	291	291	498	100%
March 8,2026	285	285	1242	100%
March 9,2026	336	336	897	100%
March 10,2026	337	337	811	100%
March 11,2026	332	332	878	100%
March 12,2026	335	335	0	100%
March 13,2026	335	335	663	100%
March 14,2026	307	307	462	100%
March 15,2026	298	298	768	100%
March 16,2026	362	362	998	100%
March 17,2026	361	361	865	100%
March 18,2026	344	344	424	100%
March 19,2026	340	340	1145	100%
March 20,2026	337	337	1587	100%
March 21,2026	314	314	948	100%
March 22,2026	304	304	979	100%
March 23,2026	352	352	647	100%
March 24,2026	374	374	793	100%
March 25,2026	338	338	574	100%
March 26,2026	339	339	1120	100%
March 27,2026	339	339	576	100%
March 28,2026	315	315	1002	100%
March 29,2026	313	313	845	100%
March 30,2026	356	356	887	100%
March 31,2026	336	336	792	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which were added to the KPIs shown in the previous page:

Online Channel

AIS Bal: 500 ms

AIS Tra: 500 ms

PIS Single: 500 ms

Mobile Channel

AIS Bal: 500 ms

AIS Tra: 500 ms

PIS Single: 500 ms