

IT | Deutsche Bank S.p.A. | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
April 1,2026	913	767	1689	100%	100%	100%	0.00
April 2,2026	1411	875	1695	100%	100%	100%	0.00
April 3,2026	1302	776	1538	100%	100%	100%	0.00
April 4,2026	1246	720	1478	100%	100%	100%	0.00
April 5,2026	1311	693	1510	100%	100%	100%	0.00
April 6,2026	1267	687	1633	100%	100%	100%	0.00
April 7,2026	1391	729	2776	100%	100%	100%	0.00
April 8,2026	1366	930	1580	100%	100%	100%	0.00
April 9,2026	1448	848	1474	100%	100%	100%	0.00
April 10,2026	1377	866	1446	100%	100%	100%	0.00
April 11,2026	1327	702	1375	100%	100%	100%	0.00
April 12,2026	1324	685	1469	100%	100%	100%	0.00
April 13,2026	1279	693	1473	100%	100%	100%	0.00
April 14,2026	1440	743	1780	100%	100%	100%	0.00
April 15,2026	1330	714	1681	100%	100%	100%	0.00
April 16,2026	1198	700	1693	100%	100%	100%	0.00
April 17,2026	1217	733	1586	100%	100%	100%	0.00
April 18,2026	1239	787	1541	100%	100%	100%	0.00
April 19,2026	1208	673	1593	100%	100%	100%	0.00
April 20,2026	1261	755	1813	100%	100%	100%	0.00
April 21,2026	1210	705	1608	100%	100%	100%	0.00
April 22,2026	1215	725	1541	100%	100%	100%	0.00
April 23,2026	1206	707	1847	100%	100%	100%	0.00
April 24,2026	1264	707	1586	100%	100%	100%	0.00
April 25,2026	1256	696	1457	100%	100%	100%	0.00
April 26,2026	1195	682	1571	100%	100%	100%	0.00
April 27,2026	1343	731	1628	100%	100%	100%	0.00
April 28,2026	1223	731	1536	100%	100%	100%	0.00
April 29,2026	1216	735	1569	98%	98%	100%	1.20
April 30,2026	1245	728	1631	100%	100%	100%	0.00

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	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
May 1,2026	1150	695	1358	100%	100%	100%	0.00
May 2,2026	1156	700	1396	100%	100%	100%	0.00
May 3,2026	1237	664	1673	100%	100%	100%	0.00
May 4,2026	1289	709	1744	100%	100%	100%	0.00
May 5,2026	1259	723	1641	100%	100%	100%	0.00
May 6,2026	852	719	1485	100%	100%	100%	0.00
May 7,2026	958	779	1703	100%	100%	100%	0.00
May 8,2026	919	748	1616	100%	100%	100%	0.00
May 9,2026	893	766	1712	97%	97%	100%	1.70
May 10,2026	873	768	1288	85%	85%	100%	2.15
May 11,2026	931	749	1576	100%	100%	100%	0.00
May 12,2026	903	712	1462	100%	100%	100%	0.00
May 13,2026	923	790	1524	100%	100%	100%	0.00
May 14,2026	926	740	1561	100%	100%	100%	0.00
May 15,2026	841	787	1500	100%	100%	100%	0.00
May 16,2026	899	712	1544	100%	100%	100%	0.00
May 17,2026	889	726	1855	100%	100%	100%	0.00
May 18,2026	902	768	1633	100%	100%	100%	0.00
May 19,2026	873	766	1753	100%	100%	100%	0.00
May 20,2026	880	774	1607	100%	100%	100%	0.00
May 21,2026	1138	765	1729	100%	100%	100%	0.00
May 22,2026	1075	746	1592	100%	100%	100%	0.00
May 23,2026	1144	730	1686	100%	100%	100%	0.00
May 24,2026	1125	721	1484	100%	100%	100%	0.00
May 25,2026	1095	755	1788	100%	100%	100%	0.00
May 26,2026	1117	815	1784	100%	100%	100%	0.00
May 27,2026	1104	749	1640	100%	100%	100%	0.00
May 28,2026	1090	737	1639	100%	100%	100%	0.00
May 29,2026	1185	781	1636	100%	100%	100%	0.00
May 30,2026	1121	742	1481	100%	100%	100%	0.00
May 31,2026	1197	769	1513	100%	100%	100%	0.00

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KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
June 1,2026	1133	808	1750	100%	100%	100%	0.00
June 2,2026	1138	734	1818	100%	100%	100%	0.00
June 3,2026	1153	769	1620	100%	100%	100%	0.00
June 4,2026	1256	884	1696	100%	100%	100%	0.00
June 5,2026	1206	867	1854	100%	100%	100%	0.00
June 6,2026	1163	714	1721	100%	100%	100%	0.00
June 7,2026	1183	739	1639	100%	100%	100%	0.00
June 8,2026	1166	773	1918	100%	100%	100%	0.00
June 9,2026	1150	742	1715	100%	100%	100%	0.00
June 10,2026	1136	756	2075	100%	100%	100%	0.00
June 11,2026	1117	767	1580	100%	100%	100%	0.00
June 12,2026	1154	754	1871	100%	100%	100%	0.00
June 13,2026	1160	703	1556	100%	100%	100%	0.00
June 14,2026	1151	711	1491	100%	100%	100%	0.00
June 15,2026	1118	786	2042	100%	100%	100%	0.00
June 16,2026	1094	762	1694	100%	100%	100%	0.00
June 17,2026	1088	772	1630	100%	100%	100%	0.00
June 18,2026	1141	757	1599	100%	100%	100%	0.00
June 19,2026	1130	757	1656	100%	100%	100%	0.00
June 20,2026	1063	739	1463	100%	100%	100%	0.00
June 21,2026	1061	745	1499	100%	100%	100%	0.00
June 22,2026	998	781	1520	100%	100%	100%	0.00
June 23,2026	984	758	1594	100%	100%	100%	0.00
June 24,2026	956	765	1545	100%	100%	100%	0.00
June 25,2026	1106	763	1679	100%	100%	100%	0.00
June 26,2026	949	775	1593	100%	100%	100%	0.00
June 27,2026	1079	739	1489	100%	100%	100%	0.00
June 28,2026	1022	719	1575	100%	100%	100%	0.00
June 29,2026	1028	777	1755	100%	100%	100%	0.00
June 30,2026	1037	806	1742	100%	100%	100%	0.00

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KPI & Statistics

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2026	321	321	1244	100%
April 2,2026	385	385	1476	100%
April 3,2026	295	295	1196	100%
April 4,2026	263	263	1174	100%
April 5,2026	253	253	1100	100%
April 6,2026	256	256	910	100%
April 7,2026	333	333	989	100%
April 8,2026	437	437	962	100%
April 9,2026	351	351	1007	100%
April 10,2026	340	340	1060	100%
April 11,2026	281	281	1029	100%
April 12,2026	267	267	971	100%
April 13,2026	331	331	974	100%
April 14,2026	333	333	1024	100%
April 15,2026	339	339	1029	100%
April 16,2026	336	336	1015	100%
April 17,2026	326	326	1049	100%
April 18,2026	310	310	1123	100%
April 19,2026	273	273	1022	100%
April 20,2026	348	348	993	100%
April 21,2026	589	589	967	100%
April 22,2026	336	336	958	100%
April 23,2026	340	340	1031	100%
April 24,2026	332	332	1045	100%
April 25,2026	279	279	994	100%
April 26,2026	281	281	980	100%
April 27,2026	350	350	999	100%
April 28,2026	333	333	979	100%
April 29,2026	337	337	1035	100%
April 30,2026	345	345	1017	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2026	253	253	985	100%
May 2,2026	257	257	988	100%
May 3,2026	254	254	943	100%
May 4,2026	330	330	974	100%
May 5,2026	317	317	962	100%
May 6,2026	311	311	966	100%
May 7,2026	366	366	1020	100%
May 8,2026	324	324	1172	100%
May 9,2026	285	285	1711	100%
May 10,2026	332	332	1825	100%
May 11,2026	332	332	1221	100%
May 12,2026	319	319	1296	100%
May 13,2026	324	324	1103	100%
May 14,2026	334	334	1040	100%
May 15,2026	333	333	1019	100%
May 16,2026	283	283	1028	100%
May 17,2026	275	275	1005	100%
May 18,2026	356	356	1034	100%
May 19,2026	347	347	1027	100%
May 20,2026	350	350	0	100%
May 21,2026	340	340	0	100%
May 22,2026	342	342	0	100%
May 23,2026	294	294	0	100%
May 24,2026	280	280	0	100%
May 25,2026	393	393	0	100%
May 26,2026	355	355	0	100%
May 27,2026	356	356	0	100%
May 28,2026	371	371	1025	100%
May 29,2026	375	375	1154	100%
May 30,2026	297	297	1123	100%
May 31,2026	315	315	1010	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2026	403	403	1103	100%
June 2,2026	264	264	973	100%
June 3,2026	329	329	1051	100%
June 4,2026	327	327	1014	100%
June 5,2026	327	327	1048	100%
June 6,2026	277	277	1034	100%
June 7,2026	265	265	967	100%
June 8,2026	345	345	1059	100%
June 9,2026	333	333	1065	100%
June 10,2026	348	348	1115	100%
June 11,2026	337	337	1086	100%
June 12,2026	343	343	1133	100%
June 13,2026	281	281	1076	100%
June 14,2026	277	277	1029	100%
June 15,2026	490	490	1142	100%
June 16,2026	357	357	1062	100%
June 17,2026	372	372	1091	100%
June 18,2026	342	342	1059	100%
June 19,2026	335	335	1093	100%
June 20,2026	289	289	1124	100%
June 21,2026	281	281	1063	100%
June 22,2026	355	355	1111	100%
June 23,2026	354	354	1078	100%
June 24,2026	345	345	1044	100%
June 25,2026	355	355	1087	100%
June 26,2026	369	369	1175	100%
June 27,2026	297	297	1280	100%
June 28,2026	285	285	1187	100%
June 29,2026	380	380	1169	100%
June 30,2026	385	385	1230	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
April 1,2026	333	333	1097	100%
April 2,2026	380	380	933	100%
April 3,2026	302	302	1008	100%
April 4,2026	284	284	824	100%
April 5,2026	274	274	656	100%
April 6,2026	276	276	812	100%
April 7,2026	334	334	1161	100%
April 8,2026	408	408	771	100%
April 9,2026	366	366	748	100%
April 10,2026	348	348	723	100%
April 11,2026	297	297	753	100%
April 12,2026	295	295	997	100%
April 13,2026	342	342	730	100%
April 14,2026	338	338	652	100%
April 15,2026	345	345	766	100%
April 16,2026	341	341	774	100%
April 17,2026	333	333	849	100%
April 18,2026	394	394	972	100%
April 19,2026	296	296	836	100%
April 20,2026	354	354	818	100%
April 21,2026	529	529	618	100%
April 22,2026	340	340	1007	100%
April 23,2026	345	345	687	100%
April 24,2026	338	338	547	100%
April 25,2026	306	306	760	100%
April 26,2026	308	308	904	100%
April 27,2026	361	361	770	100%
April 28,2026	340	340	717	100%
April 29,2026	338	338	798	100%
April 30,2026	348	348	846	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
May 1,2026	271	271	763	100%
May 2,2026	276	276	700	100%
May 3,2026	274	274	742	100%
May 4,2026	335	335	649	100%
May 5,2026	323	323	568	100%
May 6,2026	318	318	661	100%
May 7,2026	364	364	722	100%
May 8,2026	349	349	879	100%
May 9,2026	313	313	1030	100%
May 10,2026	339	339	0	100%
May 11,2026	338	338	966	100%
May 12,2026	327	327	986	100%
May 13,2026	338	338	641	100%
May 14,2026	337	337	597	100%
May 15,2026	342	342	828	100%
May 16,2026	308	308	797	100%
May 17,2026	318	318	708	100%
May 18,2026	348	348	803	100%
May 19,2026	339	339	573	100%
May 20,2026	344	344	705	100%
May 21,2026	340	340	1232	100%
May 22,2026	346	346	1031	100%
May 23,2026	314	314	1397	100%
May 24,2026	301	301	743	100%
May 25,2026	377	377	917	100%
May 26,2026	350	350	544	100%
May 27,2026	354	354	570	100%
May 28,2026	372	372	637	100%
May 29,2026	355	355	715	100%
May 30,2026	324	324	681	100%
May 31,2026	338	338	830	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
June 1,2026	393	393	1655	100%
June 2,2026	275	275	713	100%
June 3,2026	317	317	762	100%
June 4,2026	317	317	628	100%
June 5,2026	321	321	624	100%
June 6,2026	292	292	1107	100%
June 7,2026	282	282	678	100%
June 8,2026	335	335	880	100%
June 9,2026	328	328	824	100%
June 10,2026	340	340	775	100%
June 11,2026	334	334	725	100%
June 12,2026	334	334	937	100%
June 13,2026	295	295	790	100%
June 14,2026	293	293	781	100%
June 15,2026	461	461	792	100%
June 16,2026	349	349	584	100%
June 17,2026	370	370	864	100%
June 18,2026	338	338	612	100%
June 19,2026	339	339	819	100%
June 20,2026	303	303	778	100%
June 21,2026	302	302	797	100%
June 22,2026	351	351	871	100%
June 23,2026	349	349	848	100%
June 24,2026	347	347	624	100%
June 25,2026	348	348	724	100%
June 26,2026	366	366	916	100%
June 27,2026	314	314	1343	100%
June 28,2026	305	305	747	100%
June 29,2026	371	371	779	100%
June 30,2026	360	360	875	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which where added to the KPIs shown in the previous page:

Online Channel
AIS Bal: 500 ms
AIS Tra: 500 ms
PIS Single: 500 ms

Mobile Channel
AIS Bal: 500 ms
AIS Tra: 500 ms
PIS Single: 500 ms