



Periodic KPI report for performance and availability of
AIS and dedicated API interfaces exposed to end user



KPI Monitoring 01/01/2021 - 31/03/2021

SelfpointOnline Portal

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
01/01/2021	71	18976	187	827	8492	0	827	8492	0	117	13674	5
02/01/2021	104	28018	255	1017	11939	0	1017	11939	0	138	19785	27
03/01/2021	121	23803	156	1082	10156	2	1082	10156	2	155	17656	2
04/01/2021	241	35335	194	1950	15747	0	1950	15747	0	281	25847	3
05/01/2021	56	36159	237	1109	15061	2	1109	15061	2	114	25601	4
06/01/2021	54	19306	123	801	8437	0	801	8437	0	106	14217	6
07/01/2021	55	29341	185	962	12801	2	962	12801	2	106	20243	2
08/01/2021	57	25750	112	1092	9240	6	1092	9240	6	143	16210	17
09/01/2021	67	18293	93	891	6861	0	891	6861	0	208	11466	9
10/01/2021	101	15424	113	1022	6612	2	1022	6612	2	150	11048	3
11/01/2021	64	28891	208	976	12995	0	976	12995	0	116	19597	1
12/01/2021	54	25671	189	923	11116	2	923	11116	2	109	17257	3
13/01/2021	60	29136	165	2710	11961	0	2710	11961	0	329	18158	8
14/01/2021	56	23565	152	1001	10365	2	1001	10365	2	106	15772	3
15/01/2021	57	24571	133	978	12388	8	978	12388	8	117	15749	6
16/01/2021	54	15659	93	766	6894	0	766	6894	0	107	10141	2
17/01/2021	53	15185	107	761	6248	0	761	6248	0	106	10030	0
18/01/2021	55	24969	240	861	11584	2	861	11584	2	106	16523	2
19/01/2021	53	23194	166	808	9942	0	808	9942	0	105	14926	4
20/01/2021	54	22038	272	804	10146	0	804	10146	0	103	14787	25
21/01/2021	56	19322	128	811	8845	2	811	8845	2	103	12919	2
22/01/2021	55	18900	179	830	8410	0	830	8410	0	115	12297	10
23/01/2021	53	13678	92	765	5387	0	765	5387	0	104	8729	4
24/01/2021	54	13285	97	749	5552	0	749	5552	0	105	8736	0
25/01/2021	54	20805	147	843	9361	0	843	9361	0	123	13450	4



KPI Monitoring 01/01/2021 - 31/03/2021

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
26/01/2021	55	18116	118	823	8130	0	823	8130	0	107	11722	1
27/01/2021	53	23681	107	848	9366	0	848	9366	0	102	14756	1
28/01/2021	53	20803	142	822	8491	0	822	8491	0	104	13595	2
29/01/2021	54	17959	118	817	7720	0	817	7720	0	104	11780	3
30/01/2021	54	12840	94	775	5262	0	775	5262	0	104	8167	13
31/01/2021	54	13497	62	789	5290	0	789	5290	0	106	8835	2
01/02/2021	54	20973	118	874	10278	0	874	10278	0	105	14723	12
02/02/2021	53	21231	153	919	9232	0	919	9232	0	110	13732	3
03/02/2021	55	17120	133	1228	7357	0	1228	7357	0	110	11091	0
04/02/2021	57	15547	118	1304	6924	0	1304	6924	0	109	10331	1
05/02/2021	54	14404	102	1387	6579	0	1387	6579	0	108	9688	0
06/02/2021	52	10477	49	754	4349	0	754	4349	0	102	6630	0
07/02/2021	52	10676	51	766	4398	0	766	4398	0	102	6945	0
08/02/2021	52	17323	88	814	7449	4	814	7449	4	658	11224	294
09/02/2021	50	18615	72	795	7274	0	795	7274	0	103	11644	4
10/02/2021	56	15906	116	817	7273	0	817	7273	0	165	10801	32
11/02/2021	53	13479	91	781	6141	0	781	6141	0	102	9150	2
12/02/2021	53	12600	94	791	6041	4	791	6041	4	102	8645	17
13/02/2021	51	9473	53	747	3888	0	747	3888	0	98	6043	0
14/02/2021	52	8331	39	744	3522	0	744	3522	0	103	5546	1
15/02/2021	52	15406	76	820	8276	0	820	8276	0	100	10808	0
16/02/2021	54	15798	133	802	10655	0	802	10655	0	857	12552	332
17/02/2021	52	13899	60	775	7216	0	775	7216	0	94	9393	0
18/02/2021	53	14210	80	834	6355	0	834	6355	0	114	9477	9
19/02/2021	51	16051	110	773	5938	0	773	5938	0	99	9204	2
20/02/2021	51	10469	71	749	4074	0	749	4074	0	99	6203	0
21/02/2021	54	8627	49	717	3414	0	717	3414	0	137	5225	12
22/02/2021	53	15475	79	787	7013	0	787	7013	0	322	10022	96



KPI Monitoring 01/01/2021 - 31/03/2021

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
23/02/2021	53	14548	157	768	6521	0	768	6521	0	107	9356	3
24/02/2021	53	13244	82	751	6117	0	751	6117	0	1873	8977	533
25/02/2021	54	13338	85	719	6093	0	719	6093	0	397	9087	622
26/02/2021	53	13313	89	675	5843	0	675	5843	0	97	8237	0
27/02/2021	51	10833	55	645	4547	0	645	4547	0	101	6696	3
28/02/2021	51	11216	52	619	4166	0	619	4166	0	98	6774	0
01/03/2021	51	27146	171	728	11235	0	728	11235	0	99	17069	15
02/03/2021	51	22867	106	820	8970	0	820	8970	0	98	14133	11
03/03/2021	53	17429	205	807	7196	0	807	7196	0	101	11018	0
04/03/2021	52	15015	96	782	6215	0	782	6215	0	164	9708	55
05/03/2021	56	14288	102	807	6482	0	807	6482	0	104	9182	1
06/03/2021	53	11086	59	739	4223	0	739	4223	0	101	6470	0
07/03/2021	54	9349	33	722	3735	0	722	3735	0	101	5732	2
08/03/2021	54	16958	99	794	7432	0	794	7432	0	101	10658	2
09/03/2021	56	18493	125	820	7785	2	820	7785	2	101	12268	6
10/03/2021	196	15503	832	791	6489	18	791	6489	18	104	9603	9
11/03/2021	53	14166	80	760	6267	2	760	6267	2	100	8953	0
12/03/2021	53	12911	64	779	5834	0	779	5834	0	93	8415	2
13/03/2021	51	9752	63	722	3720	0	722	3720	0	93	5836	0
14/03/2021	52	9319	38	709	3830	0	709	3830	0	95	5769	0
15/03/2021	53	15720	69	793	8078	0	793	8078	0	94	10764	2
16/03/2021	52	19757	146	1201	10404	0	1201	10404	0	123	13489	47
17/03/2021	52	16659	97	776	7368	0	776	7368	0	104	10977	9
18/03/2021	53	18117	237	811	8981	0	811	8981	0	159	12710	98
19/03/2021	51	18225	151	786	7240	0	786	7240	0	127	11335	13
20/03/2021	49	13221	64	759	4958	0	759	4958	0	95	8056	5
21/03/2021	52	10966	55	661	4443	0	661	4443	0	96	7135	0
22/03/2021	52	17141	107	725	7601	0	725	7601	0	285	11183	135



KPI Monitoring 01/01/2021 - 31/03/2021

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
23/03/2021	50	15674	89	831	7100	20	831	7100	20	112	10483	75
24/03/2021	50	14745	89	757	6606	12	757	6606	12	93	9583	13
25/03/2021	51	14260	75	786	6494	8	786	6494	8	96	9289	16
26/03/2021	51	14162	81	784	6375	14	784	6375	14	94	8913	6
27/03/2021	50	11055	72	740	4599	14	740	4599	14	106	6838	4
28/03/2021	51	9832	31	890	3622	8	890	3622	8	102	5816	1
29/03/2021	50	17473	86	1039	7183	14	1039	7183	14	101	10763	6
30/03/2021	50	18775	84	848	8282	16	848	8282	16	102	12010	16
31/03/2021	51	20187	96	982	7688	10	982	7688	10	104	12087	7



KPI Monitoring 01/01/2021 - 31/03/2021

API GatewayPSD2

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
01/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
21/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/01/2021 - 31/03/2021

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
26/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
31/01/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
01/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/01/2021 - 31/03/2021

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
21/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
26/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/02/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
01/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/01/2021 - 31/03/2021

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
20/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
21/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
26/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
31/03/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0