



Periodic KPI report for performance and availability of
AIS and dedicated API interfaces exposed to end user



KPI Monitoring 01/04/2021 - 30/06/2021

SelfpointOnline Portal

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
01/04/2021	50	18801	227	794	8552	10	794	8552	10	96	12060	30
02/04/2021	52	16235	78	832	6585	10	832	6585	10	100	9900	4
03/04/2021	48	10843	94	710	4198	6	710	4198	6	95	6433	4
04/04/2021	53	6430	17	988	2568	8	988	2568	8	104	4074	2
05/04/2021	50	10324	41	744	4221	20	744	4221	20	99	6660	4
06/04/2021	49	23640	175	1059	10006	10	1059	10006	10	103	15593	9
07/04/2021	51	20142	144	839	8279	10	839	8279	10	94	12643	2
08/04/2021	53	21108	95	1003	7950	6	1003	7950	6	104	12751	4
09/04/2021	55	16130	113	904	6750	0	904	6750	0	96	10479	3
10/04/2021	51	11749	64	731	4692	4	731	4692	4	94	7448	2
11/04/2021	51	11359	77	743	4378	0	743	4378	0	94	7518	2
12/04/2021	52	20069	162	807	8404	6	807	8404	6	95	12980	3
13/04/2021	53	19436	131	777	7923	6	777	7923	6	96	12645	10
14/04/2021	50	18107	144	739	7169	0	739	7169	0	91	11362	6
15/04/2021	51	18633	132	760	9702	0	760	9702	0	90	12356	1
16/04/2021	53	16835	155	825	7611	0	825	7611	0	91	10987	3
17/04/2021	50	11809	75	704	4633	0	704	4633	0	125	7290	8
18/04/2021	50	12504	101	688	4552	0	688	4552	0	94	7468	8
19/04/2021	52	21809	151	845	7945	0	845	7945	0	96	12084	4
20/04/2021	51	20084	160	792	7220	0	792	7220	0	98	11643	9
21/04/2021	50	16827	118	717	6217	0	717	6217	0	91	10057	19
22/04/2021	50	15992	93	702	6843	2	702	6843	2	89	10050	3
23/04/2021	53	14600	96	737	6270	0	737	6270	0	91	9093	3
24/04/2021	49	10361	53	667	4208	0	667	4208	0	96	6486	5
25/04/2021	51	9314	77	678	3676	0	678	3676	0	96	5724	1



KPI Monitoring 01/04/2021 - 30/06/2021

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	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
26/04/2021	50	17595	110	717	7857	0	717	7857	0	94	11400	5
27/04/2021	50	22081	166	754	8454	0	754	8454	0	93	13502	2
28/04/2021	51	18183	113	718	6785	0	718	6785	0	92	11161	3
29/04/2021	339	13841	132	744	5361	10	744	5361	10	100	7896	16
30/04/2021	54	6581	123	740	2511	0	740	2511	0	95	3860	24
01/05/2021	52	6287	36	752	2438	0	752	2438	0	99	3867	1
02/05/2021	54	5313	17	744	2118	0	744	2118	0	105	3237	2
03/05/2021	53	10736	91	806	4331	0	806	4331	0	98	5736	2
04/05/2021	51	17544	89	743	6701	0	743	6701	0	92	7131	1
05/05/2021	52	17300	134	747	7084	0	747	7084	0	91	8332	4
06/05/2021	54	15758	120	737	6448	0	737	6448	0	91	7554	2
07/05/2021	52	15747	75	702	5946	0	702	5946	0	89	7369	1
08/05/2021	51	9697	77	672	3568	0	672	3568	0	93	4437	0
09/05/2021	52	8306	47	704	3343	0	704	3343	0	97	3974	2
10/05/2021	54	16875	157	768	6872	0	768	6872	0	94	8090	2
11/05/2021	55	16407	133	749	6823	0	749	6823	0	93	7874	3
12/05/2021	54	15253	138	860	6466	4	860	6466	4	87	7671	1
13/05/2021	56	14926	108	957	6272	0	957	6272	0	93	7265	2
14/05/2021	59	15315	103	972	6782	0	972	6782	0	94	7639	1
15/05/2021	56	10517	88	907	4719	0	907	4719	0	93	5103	0
16/05/2021	55	9971	36	822	4218	0	822	4218	0	94	4928	3
17/05/2021	54	19098	162	1177	10777	0	1177	10777	0	113	10533	2
18/05/2021	54	16317	102	740	7491	0	740	7491	0	97	8117	11
19/05/2021	52	17469	193	708	6537	0	708	6537	0	93	7921	16
20/05/2021	53	14726	100	692	6094	0	692	6094	0	89	6956	3
21/05/2021	53	13851	105	710	5816	0	710	5816	0	99	6739	3
22/05/2021	49	10503	46	681	3842	2	681	3842	2	92	4910	6
23/05/2021	52	8356	23	670	3377	0	670	3377	0	99	3911	3



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	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
24/05/2021	50	16987	94	707	7511	0	707	7511	0	92	8451	1
25/05/2021	51	15289	114	695	6599	0	695	6599	0	92	7615	3
26/05/2021	52	15044	96	704	5982	0	704	5982	0	90	6896	0
27/05/2021	50	19499	334	707	7191	2	707	7191	2	91	8748	16
28/05/2021	56	16996	71	900	6222	0	900	6222	0	93	7700	0
29/05/2021	55	10479	34	758	3834	0	758	3834	0	97	4789	0
30/05/2021	55	9398	51	775	3640	4	775	3640	4	100	4491	0
31/05/2021	51	17650	134	738	7110	0	738	7110	0	95	8518	2
01/06/2021	56	17327	263	826	7249	2	826	7249	2	95	7925	15
02/06/2021	51	12967	88	726	4861	0	726	4861	0	91	5889	2
03/06/2021	52	23040	136	992	7792	0	992	7792	0	869	9739	633
04/06/2021	55	16105	120	775	6144	0	775	6144	0	552	7485	131
05/06/2021	54	11037	51	773	3976	0	773	3976	0	1023	5192	259
06/06/2021	54	10073	32	749	3711	0	749	3711	0	1015	4938	182
07/06/2021	54	18976	135	837	7641	0	837	7641	0	208	8975	46
08/06/2021	56	20625	96	888	7230	0	888	7230	0	95	9819	0
09/06/2021	56	16883	85	913	6395	0	913	6395	0	100	7836	1
10/06/2021	56	14141	105	816	5541	0	816	5541	0	102	6656	0
11/06/2021	55	14579	82	825	5630	0	825	5630	0	95	6530	2
12/06/2021	55	10401	29	747	4202	0	747	4202	0	94	5028	6
13/06/2021	57	9091	38	771	4151	0	771	4151	0	97	4544	3
14/06/2021	55	17279	103	913	8106	0	913	8106	0	99	8748	0
15/06/2021	55	17633	87	858	10064	0	858	10064	0	93	9538	5
16/06/2021	50	15441	63	703	7139	0	703	7139	0	89	7738	2
17/06/2021	49	14340	68	673	6449	0	673	6449	0	90	7150	0
18/06/2021	50	14725	109	680	5548	0	680	5548	0	92	6483	4
19/06/2021	48	12063	62	670	3926	2	670	3926	2	98	4872	2
20/06/2021	49	10191	39	645	3592	0	645	3592	0	96	4448	0



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	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
21/06/2021	90	21168	313	703	7594	4	703	7594	4	103	9264	27
22/06/2021	49	16895	83	691	7237	0	691	7237	0	94	8232	1
23/06/2021	50	14270	100	683	6202	0	683	6202	0	93	6776	2
24/06/2021	49	14401	100	669	6135	0	669	6135	0	94	6490	5
25/06/2021	49	14110	73	669	6181	2	669	6181	2	94	6590	0
26/06/2021	49	9620	48	646	3736	0	646	3736	0	98	4070	1
27/06/2021	50	9274	44	643	3869	0	643	3869	0	103	4222	0
28/06/2021	49	18223	93	842	7668	0	842	7668	0	98	8341	1
29/06/2021	40	48706	111	777	7828	0	777	7828	0	98	7376	5
30/06/2021	48	19578	98	715	7930	0	715	7930	0	94	8964	3



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API GatewayPSD2

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
01/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
21/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/04/2021 - 30/06/2021

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
26/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/04/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
01/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
21/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/04/2021 - 30/06/2021

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
24/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
26/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
31/05/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
01/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/04/2021 - 30/06/2021

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
21/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
26/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/06/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0