



Periodic KPI report for performance and availability of  
AIS and dedicated API interfaces exposed to end user



## KPI Monitoring 01/09/2021 - 31/12/2021

## SelfpointOnline Portal

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
01/10/2021	53	18488	156	808	7816	0	808	7816	0	88	8476	28
02/10/2021	51	12279	64	797	4516	0	797	4516	0	94	4966	6
03/10/2021	52	10575	57	746	3940	0	746	3940	0	89	4429	1
04/10/2021	95	24060	202	850	9130	66	850	9130	66	321	10939	622
05/10/2021	124	19540	259	803	7585	78	803	7585	78	536	9196	1185
06/10/2021	97	16631	148	812	6309	4	812	6309	4	383	7538	533
07/10/2021	70	17332	448	796	6232	2	796	6232	2	183	7646	127
08/10/2021	61	14566	137	792	5780	0	792	5780	0	118	6771	22
09/10/2021	51	9999	59	742	3637	0	742	3637	0	93	4349	5
10/10/2021	50	9105	38	709	3402	0	709	3402	0	87	4039	0
11/10/2021	152	16766	141	798	7320	2	798	7320	2	723	9200	1601
12/10/2021	54	14852	114	751	5896	0	751	5896	0	100	6783	18
13/10/2021	51	13958	113	737	5829	0	737	5829	0	95	6514	11
14/10/2021	53	13601	103	672	6416	0	672	6416	0	88	6619	5
15/10/2021	63	14904	140	705	8482	2	705	8482	2	167	7605	127
16/10/2021	49	10227	85	669	4296	0	669	4296	0	92	4579	9
17/10/2021	49	8830	52	684	3621	0	684	3621	0	91	3841	4
18/10/2021	51	16307	89	724	7029	4	724	7029	4	91	7216	3
19/10/2021	50	17852	93	835	6904	174	835	6904	174	95	7609	5
20/10/2021	131	15425	405	639	6186	2	639	6186	2	99	6747	33
21/10/2021	71	13848	111	637	5867	2	637	5867	2	90	6536	7
22/10/2021	80	13858	101	646	5810	0	646	5810	0	90	6333	8
23/10/2021	59	9680	46	619	3541	0	619	3541	0	86	3897	2
24/10/2021	61	9092	46	632	3253	0	632	3253	0	85	3769	0
25/10/2021	80	15437	110	663	7010	0	663	7010	0	87	7287	7



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	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
26/10/2021	89	15915	98	670	6762	0	670	6762	0	122	7148	68
27/10/2021	91	19849	183	806	7473	0	806	7473	0	89	8462	28
28/10/2021	76	17443	84	785	6618	0	785	6618	0	116	7719	21
29/10/2021	59	14249	111	772	5534	2	772	5534	2	91	6209	4
30/10/2021	53	9872	70	742	3707	0	742	3707	0	86	4250	1
31/10/2021	51	9541	43	608	3506	0	608	3506	0	87	3912	1
01/11/2021	52	14369	71	608	5241	0	608	5241	0	83	5874	2
02/11/2021	120	20163	182	663	9069	6	663	9069	6	368	9724	631
03/11/2021	116	17787	153	647	6906	0	647	6906	0	355	8151	480
04/11/2021	133	15454	123	651	6296	2	651	6296	2	419	7480	587
05/11/2021	80	14813	81	863	5988	8	863	5988	8	161	7019	82
06/11/2021	59	11956	90	748	4391	0	748	4391	0	91	5244	4
07/11/2021	57	9533	33	736	3410	0	736	3410	0	87	4175	1
08/11/2021	155	15562	159	873	6176	2	873	6176	2	540	7467	820
09/11/2021	97	16847	127	864	6329	0	864	6329	0	320	7671	427
10/11/2021	62	14748	71	867	5897	6	867	5897	6	94	6916	8
11/11/2021	64	13434	73	841	5999	4	841	5999	4	90	6390	5
12/11/2021	59	12657	122	847	5261	0	847	5261	0	90	5715	6
13/11/2021	53	10088	46	798	3979	0	798	3979	0	90	4584	7
14/11/2021	54	9972	48	797	4176	0	797	4176	0	85	4579	0
15/11/2021	60	17529	136	937	8731	6	937	8731	6	95	8398	17
16/11/2021	60	19166	133	1058	10577	220	1058	10577	220	100	9176	8
17/11/2021	63	14941	126	725	7108	0	725	7108	0	96	7222	23
18/11/2021	61	13785	73	786	5964	0	786	5964	0	93	6272	10
19/11/2021	161	16492	687	825	5998	50	825	5998	50	148	6713	121
20/11/2021	52	11007	54	757	4121	0	757	4121	0	95	4568	13
21/11/2021	52	9527	44	738	3835	0	738	3835	0	86	4327	0
22/11/2021	55	17173	84	818	7528	4	818	7528	4	87	7787	1



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	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
23/11/2021	58	15780	93	813	7042	0	813	7042	0	86	7448	0
24/11/2021	59	14290	82	780	6403	0	780	6403	0	91	6795	0
25/11/2021	63	15709	88	806	6855	8	806	6855	8	85	7049	7
26/11/2021	57	16667	81	860	7544	30	860	7544	30	90	7420	5
27/11/2021	51	12409	72	776	4885	0	776	4885	0	82	5052	1
28/11/2021	50	13136	80	765	4906	8	765	4906	8	83	5608	0
29/11/2021	58	24807	137	907	9692	12	907	9692	12	87	10621	13
30/11/2021	56	20018	126	834	8201	8	834	8201	8	86	8983	14
01/12/2021	58	19558	188	686	14294	20	888	4431	4	127	25794	13
02/12/2021	62	21764	163	660	16381	78	840	4397	5	139	28133	16
03/12/2021	60	16468	125	597	12327	9	783	3715	0	126	22103	0
04/12/2021	51	12336	76	551	8879	0	741	2284	0	113	15166	3
05/12/2021	52	11183	51	533	8224	0	743	2196	0	114	14406	0
06/12/2021	84	20753	284	624	15445	0	814	4226	0	118	26652	17
07/12/2021	58	15561	101	588	11599	4	786	3416	0	127	20471	0
08/12/2021	55	13174	124	550	9696	0	748	2555	0	129	16816	0
09/12/2021	61	18318	103	587	13921	16	794	3697	9	124	23705	3
10/12/2021	60	15128	124	558	11196	4	764	3375	0	123	20227	0
11/12/2021	50	10743	52	511	7744	0	714	2139	0	117	13378	6
12/12/2021	51	9310	39	495	6802	0	709	1859	0	119	11767	0
13/12/2021	57	17029	79	599	12720	0	786	3771	0	120	22324	0
14/12/2021	58	16187	70	558	12142	4	760	4052	0	126	22527	0
15/12/2021	63	17010	107	578	12528	4	777	5026	0	120	23987	0
16/12/2021	63	16300	86	851	12059	703	955	3935	137	124	20709	0
17/12/2021	59	13634	87	555	10121	0	761	3230	0	118	18231	0
18/12/2021	51	10961	52	517	8131	0	738	2130	0	116	13909	0
19/12/2021	50	11540	69	511	8567	0	720	2282	0	115	14712	0
20/12/2021	56	21680	54	639	17073	32	835	4808	9	125	29110	0



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	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
21/12/2021	58	19213	96	577	14781	0	781	3843	0	123	25071	8
22/12/2021	57	15886	70	576	11886	7	776	3257	0	121	20306	7
23/12/2021	59	13385	45	563	10113	13	752	2858	0	120	17741	5
24/12/2021	64	9483	37	511	7341	0	727	2772	0	116	13960	0
25/12/2021	60	5946	14	465	4262	0	684	1210	0	110	7514	25
26/12/2021	55	9760	41	485	7263	0	699	1931	0	113	12825	0
27/12/2021	55	19635	92	581	14991	5	780	4153	0	114	26142	0
28/12/2021	59	21353	113	587	16694	3	784	4030	0	116	27677	6
29/12/2021	55	15989	103	549	11955	0	754	3320	0	115	21037	0
30/12/2021	54	14426	80	542	10637	3	759	2977	0	113	19037	0
31/12/2021	56	9388	32	516	7115	0	731	1937	0	119	12392	0



KPI Monitoring 01/09/2021 - 31/12/2021

API GatewayPSD2

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
01/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
21/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/09/2021 - 31/12/2021

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
26/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
31/10/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
01/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
21/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0



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	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
23/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
26/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/11/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
01/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0





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	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
21/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
26/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0
31/12/2021	0	0	0	0	0	0	0	0	0	0	0	0	100	0