

IT | Deutsche Bank S.p.A. | DB

KPI & Statistics
Q4 2021



Created Date: Friday, 14/1/2021





Dedicated Interface

October 2021	AIS Bal	AIS Tra	PIS Single
October 1	1184	1216	3286
October 2	1014	1252	2022
October 3	1032	1359	1819
October 4	1102	1295	2083
October 5	1287	1429	1929
October 6	1130	1208	1980
October 7	1005	1157	1862
October 8	1041	1189	1760
October 9	1034	1172	3231
October 10	926	1215	2259
October 11	1065	1167	2038
October 12	1022	1268	1903
October 13	1127	1220	1916
October 14	1013	1275	2344
October 15	1051	1139	1831
October 16	970	1216	1755
October 17	939	1126	1890
October 18	1142	1273	1775
October 19	1130	1381	1884
October 20	1105	1295	2004
October 21	1052	1299	1736
October 22	999	1179	1986
October 23	1003	1178	2060
October 24	1141	1708	1972
October 25	1041	1199	1842
October 26	1055	1338	1867
October 27	1048	1290	1672
October 28	1014	1279	1865
October 29	1039	1281	1750
October 30	1008	1259	1717
October 31	969	1211	1762

Up (AIS)	Up (PIS)	Up (PIIS)
100%	100%	100%
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All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

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Dedicated Interface

November 2021	AIS Bal	AIS Tra	PIS Single
November 1	951	1156	0
November 2	1431	1345	2497
November 3	1048	1220	1910
November 4	1075	1289	1832
November 5	1045	1243	1727
November 6	973	1319	0
November 7	945	1347	1764
November 8	1129	1332	3026
November 9	1161	1369	2663
November 10	1115	1342	2132
November 11	1116	1467	2282
November 12	1087	1354	1920
November 13	1331	1642	2167
November 14	983	1325	2095
November 15	1111	1302	2318
November 16	1144	1303	2707
November 17	1137	1188	1992
November 18	1137	1215	2292
November 19	1141	1344	2145
November 20	1047	1156	2984
November 21	987	1085	2066
November 22	1059	1213	1892
November 23	1200	1299	2293
November 24	1144	1332	2113
November 25	1164	1261	1945
November 26	1133	1267	1909
November 27	1032	1236	2057
November 28	993	1172	1876
November 29	1070	1225	1872
November 30	1209	1287	2063

Up (AIS)	Up (PIS)	Up (PIIS)
100%	100%	100%
100%	100%	100%
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Dedicated Interface

December 2021	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)
December 1	1199	1325	2098	100%	100%	100%
December 2	1148	1318	2384	100%	100%	100%
December 3	1271	1331	2478	100%	100%	100%
December 4	1119	1385	2597	100%	100%	100%
December 5	1020	1274	2198	100%	100%	100%
December 6	1205	1381	1858	100%	100%	100%
December 7	1157	1358	2036	100%	100%	100%
December 8	1055	1451	1728	100%	100%	100%
December 9	1295	1495	2753	100%	100%	100%
December 10	1190	1545	2109	100%	100%	100%
December 11	1111	1520	1864	100%	100%	100%
December 12	1060	1289	2301	100%	100%	100%
December 13	1312	1590	2492	100%	100%	100%
December 14	1214	1455	2197	100%	100%	100%
December 15	1138	1450	3156	100%	100%	100%
December 16	1661	1462	3361	100%	100%	100%
December 17	1062	1345	1936	100%	100%	100%
December 18	967	1310	0	100%	100%	100%
December 19	917	1113	1865	100%	100%	100%
December 20	1102	1225	2090	100%	100%	100%
December 21	1118	1354	2163	100%	100%	100%
December 22	1162	1190	1861	100%	100%	100%
December 23	1049	1244	2684	100%	100%	100%
December 24	1076	1276	1982	100%	100%	100%
December 25	952	1129	1993	100%	100%	100%
December 26	937	1138	2118	100%	100%	100%
December 27	1029	1272	1818	100%	100%	100%
December 28	1064	1251	1830	100%	100%	100%
December 29	1126	1229	1806	100%	100%	100%
December 30	1088	1354	2405	100%	100%	100%
December 31	1028	1233	1936	100%	100%	100%

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Deutsche Bank
Payment Services Directive 2



Online Channel ("LaMiaBanca")

October 2021	AIS Bal	AIS Tra	PIS Single
October 1	857	857	1034
October 2	819	819	1033
October 3	810	810	1023
October 4	873	873	1057
October 5	877	877	1048
October 6	870	870	1027
October 7	870	870	1054
October 8	873	873	1095
October 9	814	814	1021
October 10	813	813	1006
October 11	911	911	1060
October 12	900	900	1063
October 13	899	899	1052
October 14	925	925	1045
October 15	900	900	1035
October 16	840	840	1028
October 17	822	822	1004
October 18	920	920	1080
October 19	921	921	1195
October 20	914	914	1144
October 21	926	926	1065
October 22	925	925	1056
October 23	854	854	1066
October 24	836	836	1019
October 25	927	927	1104
October 26	928	928	1093
October 27	942	942	1104
October 28	939	939	1090
October 29	950	950	1097
October 30	862	862	1029
October 31	879	879	1040

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KPI & Statistics

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Mobile Channel ("LaMiaBanca")

October 2021	AIS Bal	AIS Tra	PIS Single
October 1	825	825	1036
October 2	797	797	1038
October 3	785	785	1022
October 4	838	838	1055
October 5	842	842	1044
October 6	839	839	1033
October 7	839	839	1062
October 8	841	841	1108
October 9	798	798	1027
October 10	795	795	1013
October 11	870	870	1071
October 12	862	862	1074
October 13	863	863	1065
October 14	864	864	1060
October 15	861	861	1040
October 16	824	824	1049
October 17	815	815	1007
October 18	881	881	1079
October 19	881	881	1206
October 20	878	878	1157
October 21	885	885	1078
October 22	888	888	1052
October 23	845	845	1070
October 24	830	830	1032
October 25	896	896	1109
October 26	893	893	1093
October 27	913	913	1120
October 28	906	906	1112
October 29	917	917	1108
October 30	851	851	1039
October 31	869	869	1075

Up %		
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All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
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Mobile Channel ("LaMiaBanca")

November 2021	AIS Bal	AIS Tra	PIS Single
November 1	788	788	1048
November 2	858	858	1115
November 3	853	853	1117
November 4	861	861	1104
November 5	860	860	1094
November 6	807	807	1022
November 7	819	819	1155
November 8	1047	1047	1785
November 9	939	939	1340
November 10	977	977	1443
November 11	929	929	1292
November 12	904	904	1211
November 13	845	845	1104
November 14	841	841	1108
November 15	1023	1023	1238
November 16	914	914	1161
November 17	900	900	1152
November 18	883	883	1104
November 19	882	882	1102
November 20	855	855	1145
November 21	871	871	1245
November 22	1003	1003	1426
November 23	957	957	1207
November 24	933	933	1203
November 25	973	973	1354
November 26	929	929	1197
November 27	879	879	1166
November 28	875	875	1141
November 29	949	949	1257
November 30	1013	1013	1388

Up %		
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