



Periodic KPI report for performance and availability of  
AIS and dedicated API interfaces exposed to end user



## KPI Monitoring 01/04/2022 - 30/06/2022

## SelfpointOnline Portal

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
01/04/2022	61	18955	112	663	13816	41	857	4308	4	275	24183	551
02/04/2022	57	14247	232	547	10359	0	757	2428	0	138	17222	0
03/04/2022	56	10765	114	536	7841	0	745	2068	0	135	13707	6
04/04/2022	62	18251	198	593	13773	0	797	3867	0	161	24196	34
05/04/2022	61	19620	198	599	15004	0	788	4240	0	307	25744	2199
06/04/2022	62	15797	145	559	11841	5	771	3460	0	132	20823	3
07/04/2022	61	17248	137	536	13012	0	734	3415	0	134	22061	7
08/04/2022	68	13886	64	522	10334	0	743	2858	0	123	17959	6
09/04/2022	54	9869	60	509	7145	0	723	1811	0	123	12182	5
10/04/2022	55	8396	23	517	6142	0	729	1830	0	130	11023	0
11/04/2022	62	15728	78	583	11625	4	792	3463	0	128	20804	0
12/04/2022	64	14820	115	579	10881	7	786	3276	0	133	19374	11
13/04/2022	65	13001	44	559	9660	0	782	2990	0	135	17426	15
14/04/2022	65	12770	60	579	9509	32	782	3163	0	132	17158	5
15/04/2022	61	12976	52	583	9687	3	788	3568	0	129	17924	0
16/04/2022	56	8371	51	527	6254	0	752	1797	0	130	10555	0
17/04/2022	58	5543	28	502	4120	0	722	1113	0	135	7085	0
18/04/2022	54	8362	36	517	6189	0	739	1561	0	132	10189	0
19/04/2022	57	18394	69	644	14299	5	852	3732	0	121	24132	10
20/04/2022	64	18427	68	612	14053	0	843	3590	0	125	23536	9
21/04/2022	63	15122	63	578	11347	0	790	3154	0	128	19787	3
22/04/2022	61	13782	86	577	10235	0	797	3003	0	127	18331	0
23/04/2022	55	9217	40	533	6704	0	747	1856	0	124	11387	0
24/04/2022	65	8031	24	521	5897	0	738	1521	0	128	10186	0
25/04/2022	54	9136	45	531	6969	0	747	2017	0	122	12427	0



## KPI Monitoring 01/04/2022 - 30/06/2022

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
26/04/2022	60	16472	65	597	12485	0	823	3696	0	126	22278	0
27/04/2022	60	18304	117	496	14342	3	704	3659	3	130	24162	0
28/04/2022	61	15553	52	540	12041	8	757	3007	0	131	19863	0
29/04/2022	65	15568	96	586	11414	10	776	3070	0	146	19385	105
30/04/2022	57	10102	52	536	7477	0	754	1824	0	130	12473	3
01/05/2022	64	10735	50	541	7954	0	758	2085	0	141	13848	49
02/05/2022	63	20191	122	637	15137	8	835	4441	0	143	26967	26
03/05/2022	63	20372	165	607	15973	0	811	3937	0	132	26456	23
04/05/2022	61	16750	126	581	12568	0	789	3468	0	136	21611	16
05/05/2022	63	15156	82	577	11428	0	790	3280	0	123	20381	0
06/05/2022	63	14487	65	570	10754	0	775	2810	0	117	18566	3
07/05/2022	56	11707	52	542	8812	0	749	2169	0	131	14265	0
08/05/2022	58	8899	28	517	6627	0	739	1776	0	133	11249	0
09/05/2022	57	18801	93	587	14620	0	791	3416	0	133	23581	0
10/05/2022	65	15605	105	539	11637	0	749	3174	0	141	19904	9
11/05/2022	67	14288	95	536	10526	13	736	3099	0	136	18271	8
12/05/2022	65	14653	137	516	10532	0	725	2899	0	123	17756	12
13/05/2022	59	13733	72	535	10018	7	741	2755	0	133	16874	3
14/05/2022	55	9487	48	499	6932	0	716	1843	0	134	11215	0
15/05/2022	57	8637	34	491	6269	0	708	1711	0	136	10356	0
16/05/2022	62	17378	73	570	13155	0	778	4361	0	139	22922	10
17/05/2022	63	16882	55	559	12734	12	764	4750	3	137	22778	0
18/05/2022	62	15759	64	536	11841	0	736	3066	0	118	19415	0
19/05/2022	59	16182	360	540	12037	23	757	2613	4	125	19151	24
20/05/2022	61	13932	236	581	10067	0	806	2377	0	115	16549	0
21/05/2022	57	9278	96	517	6616	0	749	1545	0	133	10738	0
22/05/2022	58	8326	77	516	5932	11	734	1503	0	131	10115	0
23/05/2022	60	16190	186	668	11868	35	874	3066	3	132	20204	0



## KPI Monitoring 01/04/2022 - 30/06/2022

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
24/05/2022	67	14987	186	639	10845	27	850	2856	6	146	18714	0
25/05/2022	62	14430	120	732	10644	102	934	2709	20	155	18039	24
26/05/2022	61	14906	109	658	11019	11	865	3182	4	145	19635	8
27/05/2022	64	17493	99	692	13549	22	879	3240	4	149	22469	7
28/05/2022	57	10664	65	573	7881	0	793	1828	0	135	13173	3
29/05/2022	56	11312	60	565	8322	0	773	2176	0	127	14571	0
30/05/2022	60	20281	103	811	15276	103	992	3675	11	135	25570	9
31/05/2022	65	17625	186	711	12867	35	926	3387	12	157	22407	32
01/06/2022	65	22292	178	1680	16163	2631	1761	4070	542	173	22661	332
02/06/2022	57	13431	64	578	10136	0	790	2365	0	130	16955	0
03/06/2022	58	16662	127	825	12200	189	1027	3287	52	141	20698	0
04/06/2022	57	10448	38	725	7713	135	910	1693	20	142	12399	0
05/06/2022	57	9953	40	558	7275	0	784	1798	0	142	12490	0
06/06/2022	69	20554	122	1220	15463	814	1402	3992	203	153	24970	0
07/06/2022	67	20797	105	885	15750	151	1090	3593	25	160	25877	5
08/06/2022	72	16802	79	1099	12111	121	1284	3206	31	162	20747	0
09/06/2022	76	15612	90	444	11308	12	659	3268	0	147	20384	0
10/06/2022	82	14641	87	455	10575	6	678	2926	0	183	18475	33
11/06/2022	68	9612	60	417	6979	0	648	1685	0	168	11767	0
12/06/2022	71	8762	95	401	6328	3	634	1597	0	165	10974	0
13/06/2022	70	16453	105	534	12280	4	744	3367	0	148	21309	3
14/06/2022	71	14983	98	522	10976	0	742	3291	0	151	19467	0
15/06/2022	74	16245	107	599	11874	0	822	4386	0	156	22049	5
16/06/2022	71	14299	101	557	10451	0	761	3458	0	153	19103	0
17/06/2022	73	13377	63	555	9907	0	774	2998	0	163	17766	0
18/06/2022	68	10089	48	523	7568	0	736	1755	0	162	12421	0
19/06/2022	68	10344	50	510	7869	0	729	1631	0	163	12953	0
20/06/2022	65	20723	84	641	16265	0	845	3760	0	166	26826	0



### KPI Monitoring 01/04/2022 - 30/06/2022

	Cards list			Card Detail			Balance			Transaction List		
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors
21/06/2022	69	19838	126	609	15489	6	818	3348	0	157	25062	0
22/06/2022	71	15831	82	551	11520	0	772	3043	0	157	19723	19
23/06/2022	65	13725	72	516	10129	0	728	3009	0	119	18361	0
24/06/2022	65	13288	70	525	9936	0	748	3016	0	138	17872	12
25/06/2022	58	9861	38	486	7270	0	715	1866	0	129	12315	0
26/06/2022	57	9341	36	504	6969	58	682	1763	4	135	11780	0
27/06/2022	62	18359	93	527	13899	0	742	3710	0	143	24207	6
28/06/2022	76	20706	243	538	16056	42	760	3839	12	133	26490	81
29/06/2022	66	15669	112	511	11370	0	723	3052	0	136	19842	0
30/06/2022	63	17971	85	521	13059	0	736	3336	0	140	22720	31



KPI Monitoring 01/04/2022 - 30/06/2022

API GatewayPSD2

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
01/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
21/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/04/2022 - 30/06/2022

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
26/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/04/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
01/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
21/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0



KPI Monitoring 01/04/2022 - 30/06/2022

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
24/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
26/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
31/05/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
01/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
02/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
03/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
04/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
05/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
06/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
07/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
08/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
09/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
10/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
11/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
12/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
13/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
14/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
15/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
16/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
17/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
18/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
19/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
20/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0





KPI Monitoring 01/04/2022 - 30/06/2022

	Cards list			Card Detail			Balance			Transaction List			Uptime	Downtime
	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	Average execution (ms)	Total number of execution	Errors	%	%
21/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
22/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
23/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
24/03/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
25/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
26/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
27/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
28/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
29/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0
30/06/2022	0	0	0	0	0	0	0	0	0	0	0	0	100	0