

DE | norisbank GmbH | Noris

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
January 1,2025	968	451	524	100%	100%	100%	0.01
January 2,2025	1019	471	562	100%	100%	100%	0.01
January 3,2025	1009	461	563	100%	100%	100%	0.01
January 4,2025	978	452	560	100%	100%	100%	0.01
January 5,2025	965	458	527	100%	100%	100%	0.00
January 6,2025	1000	475	559	100%	100%	100%	0.74
January 7,2025	995	471	539	100%	100%	100%	0.04
January 8,2025	986	454	544	100%	100%	100%	0.01
January 9,2025	995	418	541	100%	100%	100%	0.02
January 10,2025	1000	417	516	100%	100%	100%	0.13
January 11,2025	970	403	536	100%	100%	100%	0.03
January 12,2025	966	394	528	100%	100%	100%	0.00
January 13,2025	987	406	561	100%	100%	100%	0.01
January 14,2025	979	398	545	100%	100%	100%	0.11
January 15,2025	975	402	540	100%	100%	100%	0.02
January 16,2025	989	402	539	100%	100%	100%	0.06
January 17,2025	984	396	557	100%	100%	100%	0.00
January 18,2025	966	389	557	100%	100%	100%	0.28
January 19,2025	1218	440	547	100%	97%	100%	1.32
January 20,2025	1168	578	558	100%	100%	100%	0.00
January 21,2025	1032	411	602	100%	100%	100%	0.03
January 22,2025	999	399	555	100%	100%	100%	0.03
January 23,2025	976	393	578	100%	100%	100%	0.01
January 24,2025	973	382	542	100%	100%	100%	0.03
January 25,2025	960	374	520	100%	100%	100%	0.01
January 26,2025	975	385	550	100%	100%	100%	0.03
January 27,2025	1017	422	591	100%	100%	100%	0.02
January 28,2025	992	392	601	100%	100%	100%	0.01
January 29,2025	986	386	556	100%	100%	100%	0.03
January 30,2025	985	373	569	100%	100%	100%	0.67
January 31,2025	974	378	540	100%	100%	100%	0.02

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
February 1,2025	970	365	516	100%	100%	100%	0.01
February 2,2025	973	389	521	100%	100%	100%	0.06
February 3,2025	1028	426	563	100%	100%	100%	0.01
February 4,2025	1006	402	576	100%	100%	100%	0.01
February 5,2025	1000	396	720	100%	100%	100%	0.00
February 6,2025	1006	403	558	100%	100%	100%	0.03
February 7,2025	989	396	545	100%	100%	100%	0.26
February 8,2025	967	391	524	100%	100%	100%	0.01
February 9,2025	983	391	546	100%	100%	100%	0.03
February 10,2025	1004	410	601	100%	100%	100%	0.02
February 11,2025	1001	408	553	100%	100%	100%	0.06
February 12,2025	1007	402	585	100%	100%	100%	0.03
February 13,2025	1028	420	576	100%	100%	100%	0.03
February 14,2025	992	396	563	100%	100%	100%	0.19
February 15,2025	966	383	497	100%	100%	100%	0.05
February 16,2025	967	411	495	100%	100%	100%	2.03
February 17,2025	1015	416	561	100%	100%	100%	0.02
February 18,2025	1013	408	568	100%	100%	100%	0.01
February 19,2025	1012	410	545	100%	100%	100%	0.03
February 20,2025	1028	414	556	100%	100%	100%	0.02
February 21,2025	1006	410	555	100%	100%	100%	0.04
February 22,2025	987	408	555	100%	98%	100%	1.06
February 23,2025	983	399	524	100%	100%	100%	0.02
February 24,2025	1023	425	618	100%	100%	100%	0.07
February 25,2025	1036	424	568	100%	100%	100%	0.02
February 26,2025	1066	449	596	100%	100%	100%	0.02
February 27,2025	1068	465	616	100%	100%	100%	0.01
February 28,2025	1066	469	620	100%	100%	100%	0.02

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
March 1,2025	991	392	541	100%	100%	100%	0.01
March 2,2025	995	404	540	100%	100%	100%	0.02
March 3,2025	1038	423	559	100%	100%	100%	0.01
March 4,2025	1057	436	565	100%	100%	100%	0.02
March 5,2025	1029	420	555	100%	100%	100%	0.06
March 6,2025	1029	426	553	100%	100%	100%	0.02
March 7,2025	1024	414	552	100%	100%	100%	0.04
March 8,2025	969	382	550	98%	98%	98%	1.51
March 9,2025	973	438	542	100%	98%	100%	0.88
March 10,2025	1230	589	564	100%	100%	100%	0.02
March 11,2025	1007	382	577	100%	100%	100%	0.04
March 12,2025	1013	380	508	100%	100%	100%	0.04
March 13,2025	1013	385	502	100%	100%	100%	0.02
March 14,2025	1004	387	526	100%	100%	100%	0.04
March 15,2025	982	389	497	100%	100%	100%	0.03
March 16,2025	969	366	491	100%	100%	100%	0.13
March 17,2025	1019	398	503	100%	100%	100%	0.08
March 18,2025	1007	379	491	100%	100%	100%	0.03
March 19,2025	1005	384	505	100%	100%	100%	0.03
March 20,2025	1001	377	500	100%	100%	100%	0.03
March 21,2025	997	369	471	100%	100%	100%	0.03
March 22,2025	971	363	511	100%	100%	100%	0.03
March 23,2025	1014	433	428	98%	98%	100%	1.16
March 24,2025	1024	417	527	100%	100%	100%	0.02
March 25,2025	1028	392	506	100%	100%	100%	0.00
March 26,2025	1029	416	490	100%	100%	100%	0.01
March 27,2025	1019	404	510	100%	100%	100%	0.02
March 28,2025	1007	391	490	100%	100%	100%	0.04
March 29,2025	1009	408	517	100%	100%	100%	0.05
March 30,2025	993	413	476	100%	100%	100%	0.00
March 31,2025	1067	459	595	100%	100%	100%	0.02

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
January 1,2025	2344	2217	2921	100%
January 2,2025	2716	2448	2875	100%
January 3,2025	2317	2415	2820	100%
January 4,2025	2699	2997	2858	100%
January 5,2025	2105	2938	2831	100%
January 6,2025	2709	2696	2834	100%
January 7,2025	1909	2813	2813	100%
January 8,2025	2146	2049	2961	100%
January 9,2025	2571	2543	2889	100%
January 10,2025	2522	2324	2962	100%
January 11,2025	2703	2409	2987	100%
January 12,2025	2616	2284	2990	100%
January 13,2025	2627	2324	2912	100%
January 14,2025	2025	2023	2989	100%
January 15,2025	2897	2350	2881	100%
January 16,2025	1902	2215	2949	100%
January 17,2025	2451	2041	2849	100%
January 18,2025	2141	2364	2843	100%
January 19,2025	2885	2470	2935	100%
January 20,2025	2054	2645	2842	100%
January 21,2025	2706	2123	2976	100%
January 22,2025	2494	2209	2916	100%
January 23,2025	2691	2394	2914	100%
January 24,2025	2672	2472	2855	100%
January 25,2025	2417	2540	2822	100%
January 26,2025	2599	2276	2912	100%
January 27,2025	2284	2153	2814	100%
January 28,2025	2278	2842	2862	100%
January 29,2025	2165	2079	2940	100%
January 30,2025	2058	2231	2943	100%
January 31,2025	2228	2646	2876	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
February 1,2025	2632	2632	2831	100%
February 2,2025	2197	2030	2828	100%
February 3,2025	2942	2743	2883	100%
February 4,2025	2245	2765	2875	100%
February 5,2025	2889	2142	2976	100%
February 6,2025	2619	2134	2887	100%
February 7,2025	2507	2895	2902	100%
February 8,2025	1805	2493	2824	100%
February 9,2025	2777	2063	2848	100%
February 10,2025	2610	2131	2889	100%
February 11,2025	2371	2073	2855	100%
February 12,2025	2969	2974	2899	100%
February 13,2025	2231	2399	2857	100%
February 14,2025	2010	2290	2870	100%
February 15,2025	2262	2089	2973	100%
February 16,2025	2700	2223	2941	100%
February 17,2025	1854	2874	2883	100%
February 18,2025	2819	2958	2956	100%
February 19,2025	2622	2733	2880	100%
February 20,2025	1977	2014	2831	100%
February 21,2025	2216	2655	2822	100%
February 22,2025	2186	2388	2980	100%
February 23,2025	1828	2265	2972	100%
February 24,2025	2466	2376	2987	100%
February 25,2025	2793	2772	2862	100%
February 26,2025	1884	2991	2861	100%
February 27,2025	2512	2485	2823	100%
February 28,2025	2454	2131	2864	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
March 1,2025	2365	2505	2994	100%
March 2,2025	2327	2547	2947	100%
March 3,2025	2502	2724	2984	100%
March 4,2025	2407	2630	2990	100%
March 5,2025	2361	2434	2956	100%
March 6,2025	2806	2806	2973	100%
March 7,2025	2502	2614	2954	100%
March 8,2025	2311	2423	2963	100%
March 9,2025	2358	2451	2921	100%
March 10,2025	2411	2484	2959	100%
March 11,2025	2495	2696	2967	100%
March 12,2025	2418	2689	2964	100%
March 13,2025	2576	2630	2958	100%
March 14,2025	2431	2472	2955	100%
March 15,2025	2471	2651	2962	100%
March 16,2025	2473	2602	2930	100%
March 17,2025	2428	2594	2973	100%
March 18,2025	2502	2613	2953	100%
March 19,2025	2452	2472	2945	100%
March 20,2025	2472	2563	2954	100%
March 21,2025	2527	2853	2955	100%
March 22,2025	2315	2562	2982	100%
March 23,2025	2314	2619	2917	100%
March 24,2025	2466	2611	2966	100%
March 25,2025	2463	2749	2969	100%
March 26,2025	2451	2578	2900	100%
March 27,2025	2406	2639	2970	100%
March 28,2025	2448	2606	2969	100%
March 29,2025	2375	2619	2998	100%
March 30,2025	2451	2736	2945	99%
March 31,2025	2589	2734	3056	100%

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Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
January 1,2025	2880	2934	2404	100%
January 2,2025	2857	2836	1768	100%
January 3,2025	2701	2902	1723	100%
January 4,2025	2708	2835	2245	100%
January 5,2025	2705	2987	2993	100%
January 6,2025	2939	2873	1919	100%
January 7,2025	2753	2978	2867	100%
January 8,2025	2762	2842	1762	100%
January 9,2025	2841	2978	1914	100%
January 10,2025	2731	2852	2910	100%
January 11,2025	2949	2842	1526	100%
January 12,2025	2712	2973	2220	100%
January 13,2025	2761	2948	2045	100%
January 14,2025	2915	2860	1790	100%
January 15,2025	2827	2904	2005	100%
January 16,2025	2919	2916	2483	100%
January 17,2025	2749	2830	2035	100%
January 18,2025	2924	2965	2303	100%
January 19,2025	2894	2888	1638	100%
January 20,2025	2879	2950	1898	100%
January 21,2025	2931	2930	2831	100%
January 22,2025	2957	2932	2007	100%
January 23,2025	2907	2866	1623	100%
January 24,2025	2850	2822	2916	100%
January 25,2025	2921	2960	1527	100%
January 26,2025	2860	2873	2676	100%
January 27,2025	2824	2926	2929	100%
January 28,2025	2855	2951	2042	100%
January 29,2025	2851	2816	2673	100%
January 30,2025	2706	2878	2396	100%
January 31,2025	2871	2845	2889	100%

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Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
February 1,2025	2934	2810	2275	100%
February 2,2025	2849	2887	2862	100%
February 3,2025	2795	2953	2544	100%
February 4,2025	2700	2846	2433	100%
February 5,2025	2760	2952	2618	100%
February 6,2025	2829	2814	2358	100%
February 7,2025	2818	2952	2665	100%
February 8,2025	2765	2982	1861	100%
February 9,2025	2934	2912	2456	100%
February 10,2025	2809	2852	1750	100%
February 11,2025	2724	2831	2835	100%
February 12,2025	2789	2890	1916	100%
February 13,2025	2763	2972	2265	100%
February 14,2025	2940	2990	1586	100%
February 15,2025	2744	2840	1685	100%
February 16,2025	2771	2940	1856	100%
February 17,2025	2897	2860	1637	100%
February 18,2025	2776	2996	1690	100%
February 19,2025	2876	2853	2611	100%
February 20,2025	2701	2820	2186	100%
February 21,2025	2935	2961	2560	100%
February 22,2025	2747	2844	2366	100%
February 23,2025	2773	2856	2092	100%
February 24,2025	2863	2943	1621	100%
February 25,2025	2832	2845	2165	100%
February 26,2025	2879	2822	2981	100%
February 27,2025	2932	2940	2145	100%
February 28,2025	2918	2917	2365	100%

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Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
March 1,2025	2952	2868	1603	100%
March 2,2025	2749	2819	1544	100%
March 3,2025	2751	2857	1553	100%
March 4,2025	2745	2850	1570	100%
March 5,2025	2742	2835	1551	100%
March 6,2025	2753	2826	1550	100%
March 7,2025	2729	2826	1550	100%
March 8,2025	2899	2821	1573	100%
March 9,2025	2733	2810	1532	100%
March 10,2025	2763	2921	1554	100%
March 11,2025	2752	2928	1549	100%
March 12,2025	2755	2820	1560	100%
March 13,2025	2733	2828	1552	100%
March 14,2025	2738	2828	1553	100%
March 15,2025	2726	2824	1573	100%
March 16,2025	2866	2827	1533	100%
March 17,2025	2756	2844	1570	100%
March 18,2025	2746	2838	1554	100%
March 19,2025	2730	2835	1557	100%
March 20,2025	2989	2820	1562	100%
March 21,2025	2731	2831	1563	100%
March 22,2025	3409	2847	1584	100%
March 23,2025	2760	2827	1538	100%
March 24,2025	2757	2844	1550	100%
March 25,2025	2736	2840	1551	100%
March 26,2025	2736	2841	1544	100%
March 27,2025	2736	2894	1562	100%
March 28,2025	2733	2846	1553	100%
March 29,2025	2730	2949	1593	100%
March 30,2025	2731	2826	1545	99%
March 31,2025	2744	2865	2879	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable. Several random tests considering different users and accounts have been carried out, resulting in the following average load times which where added to the KPIs shown in the previous page:

Online Channel AIS
Bal: 1794 ms AIS
Tra: 1949 ms PIS
Single: 2738 ms

Mobile Channel AIS
Bal: 2684 ms AIS
Tra: 2717 ms PIS
Single: 1404 ms