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KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
January 1,2025	556	590	959	100%	100%	100%	0.00
January 2,2025	587	620	988	100%	100%	100%	0.00
January 3,2025	580	618	996	100%	100%	100%	0.00
January 4,2025	554	589	983	100%	100%	100%	0.00
January 5,2025	548	581	978	100%	100%	100%	0.00
January 6,2025	587	623	1347	100%	100%	100%	0.00
January 7,2025	579	618	100	100%	100%	100%	0.00
January 8,2025	781	614	144	100%	100%	100%	0.00
January 9,2025	568	603	999	100%	100%	100%	0.00
January 10,2025	563	597	995	100%	100%	100%	0.00
January 11,2025	551	579	976	100%	100%	100%	0.00
January 12,2025	540	565	966	100%	100%	100%	0.00
January 13,2025	559	585	992	100%	100%	100%	0.00
January 14,2025	552	588	989	100%	100%	100%	0.00
January 15,2025	559	594	990	100%	100%	100%	0.00
January 16,2025	553	586	983	100%	100%	100%	0.01
January 17,2025	555	586	1052	100%	100%	100%	0.00
January 18,2025	535	559	943	100%	100%	100%	0.04
January 19,2025	2733	1775	956	100%	97%	100%	1.02
January 20,2025	702	690	975	100%	100%	100%	0.00
January 21,2025	1659	1582	974	100%	100%	100%	0.00
January 22,2025	550	586	972	100%	100%	100%	0.00
January 23,2025	546	582	970	100%	100%	100%	0.00
January 24,2025	543	582	958	100%	100%	100%	0.00
January 25,2025	526	558	957	100%	100%	100%	0.00
January 26,2025	522	557	964	100%	100%	100%	0.00
January 27,2025	552	597	1040	100%	100%	100%	0.00
January 28,2025	543	586	972	100%	100%	100%	0.00
January 29,2025	552	592	944	100%	100%	100%	0.00
January 30,2025	532	575	941	100%	100%	100%	0.01
January 31,2025	556	599	952	100%	99%	100%	0.06

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
February 1,2025	519	553	919	100%	100%	100%	0.00
February 2,2025	507	543	910	100%	100	100%	0.00
February 3,2025	525	576	945	100%	100%	100%	0.00
February 4,2025	519	567	922	100%	100%	100%	0.00
February 5,2025	512	550	917	100%	100%	100%	0.01
February 6,2025	515	553	918	100%	100%	100%	0.02
February 7,2025	568	677	933	100%	100%	100%	0.01
February 8,2025	556	591	967	100%	100%	100%	0.01
February 9,2025	549	582	917	100%	100%	100%	0.00
February 10,2025	581	849	1001	100%	100%	100%	0.01
February 11,2025	593	625	970	100%	100%	100%	0.02
February 12,2025	593	636	956	100%	100%	100%	0.02
February 13,2025	625	669	938	100%	100%	100%	0.01
February 14,2025	631	670	955	100%	100%	100%	0.06
February 15,2025	592	630	889	100%	100%	100%	0.04
February 16,2025	594	640	915	100%	100%	100%	0.12
February 17,2025	622	667	960	100%	100%	100%	0.01
February 18,2025	617	1494	924	100%	100%	100%	0.05
February 19,2025	626	674	935	100%	100%	100%	0.01
February 20,2025	627	678	975	100%	100%	100%	0.01
February 21,2025	218	669	979	100%	100%	100%	0.01
February 22,2025	607	655	961	100%	100%	100%	0.02
February 23,2025	611	657	959	100%	100%	100%	0.01
February 24,2025	632	679	102	100%	100%	100%	0.01
February 25,2025	635	680	223	100%	100%	100%	0.01
February 26,2025	618	665	991	100%	100%	100%	0.01
February 27,2025	689	666	115	100%	100%	100%	0.01
February 28,2025	689	725	1051	100%	100%	100%	0.01

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
March 1,2025	594	3620	526	100%	100%	100%	0.00
March 2,2025	1006	1254	956	100%	100%	100%	0.00
March 3,2025	4386	703	3138	100%	100%	100%	0.01
March 4,2025	618	672	1001	100%	100%	100%	0.01
March 5,2025	621	675	1010	100%	100%	100%	0.03
March 6,2025	588	646	1121	100%	100%	100%	0.01
March 7,2025	581	3256	1005	100%	100%	100%	0.01
March 8,2025	558	1646	996	98%	98%	98%	0.12
March 9,2025	1273	932	965	100%	98%	100%	0.06
March 10,2025	940	940	997	100%	100%	100%	0.01
March 11,2025	563	617	989	100%	100%	100%	0.03
March 12,2025	551	594	980	100%	100%	100%	0.01
March 13,2025	545	585	953	100%	100%	100%	0.01
March 14,2025	547	590	955	100%	100%	100%	0.01
March 15,2025	528	4915	940	100%	100%	100%	0.01
March 16,2025	524	562	945	100%	100%	100%	0.04
March 17,2025	553	593	996	100%	100%	100%	0.02
March 18,2025	555	598	977	100%	100%	100%	0.01
March 19,2025	575	623	993	100%	100%	100%	0.00
March 20,2025	573	623	105	100%	100%	100%	0.01
March 21,2025	577	624	1221	100%	100%	100%	0.01
March 22,2025	560	605	992	100%	100%	100%	0.00
March 23,2025	558	609	995	100%	100%	100%	0.03
March 24,2025	595	647	1037	100%	100%	100%	0.01
March 25,2025	583	635	1021	100%	100%	100%	0.01
March 26,2025	582	1801	1067	100%	100%	100%	0.01
March 27,2025	591	638	103	100%	100%	100%	0.01
March 28,2025	610	657	103	100%	100%	100%	0.01
March 29,2025	850	618	135	100%	100%	100%	0.01
March 30,2025	580	631	1002	100%	100%	100%	0.01
March 31,2025	627	683	1111	100%	100%	100%	0.01

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Online Channel/Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
January 1,2025	911	1234	1107	100%
January 2,2025	917	1292	1112	100%
January 3,2025	923	2572	1111	100%
January 4,2025	908	1152	1106	100%
January 5,2025	908	2159	1124	100%
January 6,2025	923	1498	1130	100%
January 7,2025	920	1304	1119	100%
January 8,2025	917	2403	1120	100%
January 9,2025	917	1435	1109	100%
January 10,2025	917	2516	1098	100%
January 11,2025	911	1093	1111	100%
January 12,2025	908	2023	1127	100%
January 13,2025	923	1824	1108	100%
January 14,2025	920	1820	1107	100%
January 15,2025	923	1462	1107	100%
January 16,2025	920	1522	1100	100%
January 17,2025	917	1425	1126	100%
January 18,2025	902	2201	1093	100%
January 19,2025	899	1598	1099	100%
January 20,2025	917	1210	1099	100%
January 21,2025	908	2581	1005	100%
January 22,2025	908	2302	1102	100%
January 23,2025	911	1927	1106	100%
January 24,2025	911	1910	1105	100%
January 25,2025	902	1780	1095	100%
January 26,2025	899	1479	1111	100%
January 27,2025	917	1247	1103	100%
January 28,2025	914	1801	1093	100%
January 29,2025	917	1963	1097	100%
January 30,2025	917	1371	1101	100%
January 31,2025	923	2771	1099	100%

The backend services for online banking and Mobile banking are same. Hence, the data for both the channels are identical.
All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html

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Online Channel/Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
February 1,2025	908	2749	1096	100%
February 2,2025	896	1918	1078	100%
February 3,2025	908	1060	1089	100%
February 4,2025	908	1813	1095	100%
February 5,2025	893	1412	1072	100%
February 6,2025	899	1559	1080	100%
February 7,2025	923	2597	1100	100%
February 8,2025	914	1168	1087	100%
February 9,2025	914	1696	1110	100%
February 10,2025	926	2801	1122	100%
February 11,2025	938	2872	1151	100%
February 12,2025	938	1260	1124	100%
February 13,2025	932	2736	1092	100%
February 14,2025	932	1453	1004	100%
February 15,2025	923	2237	1001	100%
February 16,2025	920	1052	1101	100%
February 17,2025	938	2446	1114	100%
February 18,2025	932	2132	1123	100%
February 19,2025	932	2185	1116	100%
February 20,2025	929	2400	1110	100%
February 21,2025	932	2941	1092	100%
February 22,2025	926	1508	1089	100%
February 23,2025	923	1418	1100	100%
February 24,2025	941	1024	1110	100%
February 25,2025	935	2605	1111	100%
February 26,2025	932	1386	1090	100%
February 27,2025	932	2138	1090	100%
February 28,2025	956	1625	1100	100%

The backend services for online banking and Mobile banking are same. Hence, the data for both the channels are identical.
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Online Channel/Mobile Channel

	AIS Bal	AIS Tra	PIS Single	Up
March 1,2025	923	2468	1089	100%
March 2,2025	920	2108	1097	100%
March 3,2025	938	2108	1107	100%
March 4,2025	935	2772	1099	100%
March 5,2025	932	1668	1094	100%
March 6,2025	923	2526	1092	100%
March 7,2025	920	1074	1096	100%
March 8,2025	911	1175	1086	100%
March 9,2025	908	2257	1092	100%
March 10,2025	920	1439	1096	100%
March 11,2025	923	2552	1086	100%
March 12,2025	920	2683	1092	100%
March 13,2025	914	1381	1091	100%
March 14,2025	917	2758	1098	100%
March 15,2025	908	1610	1085	100%
March 16,2025	908	2924	1075	100%
March 17,2025	920	2947	1083	100%
March 18,2025	917	2934	1080	100%
March 19,2025	920	2325	1084	100%
March 20,2025	923	1921	1100	100%
March 21,2025	923	1291	1092	100%
March 22,2025	917	2187	1086	100%
March 23,2025	914	2846	1107	100%
March 24,2025	926	2163	1104	100%
March 25,2025	926	2090	1101	100%
March 26,2025	926	2967	1100	100%
March 27,2025	929	1673	1091	100%
March 28,2025	935	2665	1095	100%
March 29,2025	917	2755	1085	100%
March 30,2025	917	1701	1096	100%
March 31,2025	935	1629	1103	100%

The backend services for online banking and Mobile banking are same. Hence, the data for both the channels are identical.

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.

Therefore it has been introduced as best practice to add the measured performance of the online channels additional time blocks which is equivalent to the medium performance of the checks in the API channel, to make the overall performance figures comparable.Several random tests considering different users and accounts have been carried out, resulting in the following average load times which where added to the KPIs shown in the previous page:

Online   Channel
AIS Bal: 800 ms
AIS Tra: 800 ms
PIS   Single: 900 ms

Mobile   Channel
AIS Bal: 800 ms
AIS Tra: 800 ms
PIS   Single: 900 ms