

ES | Deutsche Bank S.A.E | Corporate

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
January 1,2025	289	315	2155	100%	100%	100%	2.43
January 2,2025	302	327	2977	100%	100%	100%	0.63
January 3,2025	299	320	2019	100%	100%	100%	1.56
January 4,2025	291	303	2438	100%	100%	100%	6.47
January 5,2025	280	304	2842	100%	100%	100%	0.92
January 6,2025	284	306	2839	100%	100%	100%	0.68
January 7,2025	289	327	2095	100%	100%	100%	0.92
January 8,2025	380	326	2722	100%	100%	100%	3.99
January 9,2025	291	311	2608	100%	100%	100%	2.05
January 10,2025	283	306	2002	100%	100%	100%	2.78
January 11,2025	282	303	2293	100%	100%	100%	3.47
January 12,2025	275	294	2709	100%	100%	100%	0.76
January 13,2025	288	316	2533	100%	100%	100%	0.77
January 14,2025	280	305	2840	100%	100%	100%	1.77
January 15,2025	280	311	2936	100%	100%	100%	0.78
January 16,2025	284	399	2436	100%	100%	100%	1.30
January 17,2025	279	294	2532	100%	100%	100%	2.70
January 18,2025	263	292	2278	100%	100%	100%	3.87
January 19,2025	280	430	2593	100%	98%	100%	1.61
January 20,2025	345	317	2311	100%	100%	100%	0.93
January 21,2025	568	885	2633	100%	100%	100%	2.69
January 22,2025	280	302	2182	100%	100%	100%	0.90
January 23,2025	278	326	2277	100%	100%	100%	1.49
January 24,2025	287	304	2128	100%	100%	100%	1.30
January 25,2025	260	309	2743	100%	100%	100%	6.94
January 26,2025	283	288	2655	100%	100%	100%	1.36
January 27,2025	279	433	2615	100%	100%	100%	1.20
January 28,2025	267	334	2029	100%	100%	100%	2.07
January 29,2025	254	269	2533	100%	100%	100%	1.18
January 30,2025	256	277	2086	100%	100%	100%	1.87
January 31,2025	259	276	2067	100%	100%	100%	2.31

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
February 1,2025	234	254	2431	100%	100%	100%	2.62
February 2,2025	256	269	2089	100%	100%	100%	6.09
February 3,2025	267	287	2242	100%	100%	100%	0.57
February 4,2025	267	287	2915	100%	100%	100%	0.83
February 5,2025	272	292	2754	100%	100%	100%	1.81
February 6,2025	270	282	2065	100%	100%	100%	4.17
February 7,2025	271	297	2649	100%	100%	100%	4.30
February 8,2025	257	280	2584	100%	100%	100%	5.22
February 9,2025	265	276	2291	100%	100%	100%	4.94
February 10,2025	271	298	2961	100%	100%	100%	4.35
February 11,2025	262	291	2931	100%	100%	100%	3.11
February 12,2025	256	284	2937	100%	100%	100%	5.11
February 13,2025	264	308	2697	100%	100%	100%	0.96
February 14,2025	274	296	2394	100%	100%	100%	0.28
February 15,2025	260	277	2244	100%	100%	100%	0.99
February 16,2025	258	308	2636	100%	100%	100%	0.18
February 17,2025	262	281	2234	100%	100%	100%	0.43
February 18,2025	263	279	2998	100%	100%	100%	0.92
February 19,2025	268	285	2316	100%	100%	100%	0.28
February 20,2025	265	285	2971	100%	100%	100%	0.41
February 21,2025	272	380	2419	100%	100%	100%	1.20
February 22,2025	264	282	2997	100%	100%	100%	1.40
February 23,2025	250	271	2253	100%	100%	100%	4.09
February 24,2025	270	290	2317	100%	100%	100%	4.80
February 25,2025	273	289	2818	100%	100%	100%	5.32
February 26,2025	273	299	2815	100%	100%	100%	5.84
February 27,2025	270	288	2118	100%	100%	100%	5.68
February 28,2025	274	298	2509	100%	100%	100%	5.67

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Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
March 1,2025	263	289	2524	100%	100%	100%	6.20
March 2,2025	327	284	2304	100%	100%	100%	6.15
March 3,2025	271	296	2257	100%	100%	100%	5.26
March 4,2025	268	307	2995	100%	100%	100%	5.72
March 5,2025	270	296	2278	100%	100%	100%	5.56
March 6,2025	272	295	2306	100%	100%	100%	7.01
March 7,2025	272	293	2484	100%	100%	100%	5.66
March 8,2025	265	271	2562	98%	98%	98%	6.26
March 9,2025	274	282	2292	100%	98%	100%	5.90
March 10,2025	304	297	2306	100%	100%	100%	5.74
March 11,2025	306	323	2541	100%	100%	100%	6.77
March 12,2025	252	277	2822	100%	100%	100%	6.08
March 13,2025	256	280	2574	100%	100%	100%	5.80
March 14,2025	251	274	2863	100%	100%	100%	6.00
March 15,2025	244	262	2695	100%	100%	100%	6.20
March 16,2025	249	265	2382	100%	100%	100%	5.93
March 17,2025	249	271	2965	100%	100%	100%	5.65
March 18,2025	255	270	2362	100%	100%	100%	6.88
March 19,2025	251	267	2925	100%	100%	100%	7.69
March 20,2025	254	323	2834	100%	100%	100%	5.50
March 21,2025	248	327	2150	100%	100%	100%	8.40
March 22,2025	247	267	2391	100%	100%	100%	6.13
March 23,2025	250	266	2946	100%	100%	100%	5.71
March 24,2025	257	324	2256	100%	100%	100%	5.50
March 25,2025	262	283	2632	100%	100%	100%	6.10
March 26,2025	262	297	2691	100%	100%	100%	6.53
March 27,2025	262	281	2205	100%	100%	100%	5.54
March 28,2025	257	287	2922	100%	100%	100%	5.80
March 29,2025	249	283	2007	100%	100%	100%	5.97
March 30,2025	287	304	2216	100%	100%	100%	5.77
March 31,2025	266	290	2076	100%	100%	100%	5.26

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
January 1,2025	119	1746	119	100%
January 2,2025	126	2031	142	100%
January 3,2025	125	1274	127	100%
January 4,2025	124	1309	133	100%
January 5,2025	130	1788	131	100%
January 6,2025	134	1436	121	100%
January 7,2025	127	1446	143	100%
January 8,2025	172	1559	137	100%
January 9,2025	124	1311	127	100%
January 10,2025	123	1393	145	100%
January 11,2025	121	1604	132	100%
January 12,2025	122	1159	127	100%
January 13,2025	117	1445	122	100%
January 14,2025	136	1786	128	100%
January 15,2025	124	1492	116	100%
January 16,2025	121	1664	121	100%
January 17,2025	130	1711	120	100%
January 18,2025	218	2104	157	100%
January 19,2025	185	1883	155	100%
January 20,2025	166	1434	121	100%
January 21,2025	543	1570	131	100%
January 22,2025	122	1376	120	100%
January 23,2025	136	1692	135	100%
January 24,2025	133	1468	129	100%
January 25,2025	151	1716	112	100%
January 26,2025	118	1831	109	100%
January 27,2025	150	1491	121	100%
January 28,2025	123	1214	115	100%
January 29,2025	143	1309	111	100%
January 30,2025	130	1545	120	100%
January 31,2025	135	1959	117	100%

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Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
February 1,2025	118	1300	116	100%
February 2,2025	128	1303	119	100%
February 3,2025	132	1446	140	100%
February 4,2025	122	864	128	100%
February 5,2025	125	1280	131	100%
February 6,2025	124	1217	126	100%
February 7,2025	135	1253	144	100%
February 8,2025	119	1419	120	100%
February 9,2025	118	1075	128	100%
February 10,2025	124	1725	136	100%
February 11,2025	121	1663	136	100%
February 12,2025	128	1595	123	100%
February 13,2025	130	1429	143	100%
February 14,2025	130	1330	122	100%
February 15,2025	132	1269	127	100%
February 16,2025	226	2007	132	100%
February 17,2025	122	1296	116	100%
February 18,2025	123	1999	117	100%
February 19,2025	125	1722	119	100%
February 20,2025	123	1423	116	100%
February 21,2025	121	1684	124	100%
February 22,2025	123	1220	115	100%
February 23,2025	115	1377	117	100%
February 24,2025	124	1289	114	100%
February 25,2025	121	1165	120	100%
February 26,2025	126	1570	117	100%
February 27,2025	126	1611	118	100%
February 28,2025	127	1410	121	100%

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KPI & Statistics

Online Channel

	AIS Bal	AIS Tra	PIS Single	Up
March 1,2025	118	1734	129	100%
March 2,2025	116	1206	123	100%
March 3,2025	124	1400	128	100%
March 4,2025	131	1544	117	100%
March 5,2025	123	1715	121	100%
March 6,2025	147	1651	136	100%
March 7,2025	121	1999	115	100%
March 8,2025	120	1323	128	100%
March 9,2025	121	1287	147	100%
March 10,2025	119	1670	115	100%
March 11,2025	125	1626	145	100%
March 12,2025	126	1830	125	100%
March 13,2025	134	1700	123	100%
March 14,2025	119	1559	119	100%
March 15,2025	124	2260	120	100%
March 16,2025	174	1685	137	100%
March 17,2025	130	1357	128	100%
March 18,2025	118	1316	120	100%
March 19,2025	122	1363	120	100%
March 20,2025	127	1551	132	100%
March 21,2025	133	1187	135	100%
March 22,2025	132	863	121	100%
March 23,2025	131	1319	119	100%
March 24,2025	124	1319	127	100%
March 25,2025	125	1303	130	100%
March 26,2025	128	1293	122	100%
March 27,2025	125	1698	122	100%
March 28,2025	121	1487	120	100%
March 29,2025	117	1293	118	100%
March 30,2025	126	1424	139	100%
March 31,2025	122	1088	131	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.

This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which lead to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.