

Deutsche Bank

Payment Services Directive 2

ES | Deutsche Bank S.A.E | DB

KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
July 1,2025	284	332	1470	100%	100%	100%	0.02
July 2,2025	284	341	1517	100%	100%	100%	0.04
July 3,2025	271	309	1385	100%	100%	100%	0.15
July 4,2025	293	310	1418	100%	100%	100%	0.03
July 5,2025	259	293	1316	100%	100%	100%	0.02
July 6,2025	244	281	1432	100%	100%	100%	0.02
July 7,2025	260	299	1204	100%	100%	100%	0.04
July 8,2025	253	299	1350	100%	100%	100%	0.08
July 9,2025	253	291	1261	100%	100%	100%	0.04
July 10,2025	263	292	1280	100%	100%	100%	0.06
July 11,2025	249	288	1497	100%	100%	100%	0.03
July 12,2025	244	274	1414	100%	100%	100%	0.04
July 13,2025	244	277	1409	100%	100%	100%	0.06
July 14,2025	259	308	1321	100%	100%	100%	0.02
July 15,2025	256	295	1397	100%	100%	100%	0.06
July 16,2025	260	302	1546	100%	100%	100%	0.08
July 17,2025	243	283	1306	100%	100%	100%	0.03
July 18,2025	249	293	1247	100%	100%	100%	0.05
July 19,2025	247	280	1295	100%	100%	100%	0.04
July 20,2025	240	288	1289	100%	100%	100%	0.03
July 21,2025	243	282	1393	100%	100%	100%	0.01
July 22,2025	247	285	1285	100%	100%	100%	0.01
July 23,2025	244	285	1296	100%	100%	100%	0.02
July 24,2025	246	286	1270	100%	100%	100%	0.14
July 25,2025	247	287	1350	100%	100%	100%	0.09
July 26,2025	229	260	1306	98%	98%	98%	0.16
July 27,2025	224	264	1311	100%	100%	100%	0.10
July 28,2025	243	283	1488	100%	100%	100%	0.08
July 29,2025	245	287	1525	100%	100%	100%	0.12
July 30,2025	242	288	1457	100%	100%	100%	0.15
July 31,2025	245	290	1362	100%	100%	100%	0.16

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.
Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
August 1,2025	246	299	1314	100%	100%	100%	0.22
August 2,2025	236	280	1224	100%	100%	100%	0.33
August 3,2025	231	277	1314	100%	100%	100%	0.73
August 4,2025	238	284	1375	100%	100%	100%	0.51
August 5,2025	237	282	1321	100%	100%	100%	0.01
August 6,2025	235	280	1440	100%	100%	100%	0.56
August 7,2025	236	276	1243	100%	100%	100%	0.64
August 8,2025	234	275	1574	100%	100%	100%	0.75
August 9,2025	237	278	1326	100%	100%	100%	0.91
August 10,2025	235	275	1212	100%	100%	100%	0.19
August 11,2025	251	279	1298	100%	100%	100%	0.32
August 12,2025	242	281	1246	100%	100%	100%	0.33
August 13,2025	280	322	1402	100%	100%	100%	0.21
August 14,2025	243	288	1230	100%	100%	100%	0.06
August 15,2025	241	282	1304	100%	100%	100%	0.21
August 16,2025	237	285	3075	100%	100%	100%	0.29
August 17,2025	233	284	1336	100%	100%	100%	0.53
August 18,2025	240	278	1357	100%	100%	100%	0.09
August 19,2025	237	280	1285	100%	100%	100%	0.17
August 20,2025	244	288	1363	100%	100%	100%	0.19
August 21,2025	241	283	1222	100%	100%	100%	0.21
August 22,2025	244	296	1324	100%	100%	100%	0.22
August 23,2025	246	299	1291	100%	100%	100%	0.06
August 24,2025	239	293	1090	100%	100%	100%	0.49
August 25,2025	243	279	1821	100%	100%	100%	0.65
August 26,2025	249	290	1647	100%	100%	100%	0.17
August 27,2025	247	282	1273	100%	100%	100%	0.21
August 28,2025	249	293	1546	100%	100%	100%	0.11
August 29,2025	255	298	1456	100%	100%	100%	0.09
August 30,2025	241	281	1379	100%	100%	100%	0.05
August 31,2025	241	287	1326	100%	100%	100%	0.10

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KPI & Statistics

Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
September 1,2025	251	295	1369	100%	100%	100%	0.07
September 2,2025	255	304	1329	96%	96%	96%	3.78
September 3,2025	260	292	1328	100%	100%	100%	0.09
September 4,2025	250	285	1382	100%	100%	100%	0.04
September 5,2025	250	290	1582	100%	100%	100%	0.05
September 6,2025	238	275	1198	100%	100%	100%	0.06
September 7,2025	247	278	1251	100%	100%	100%	0.02
September 8,2025	251	292	1436	98%	98%	98%	1.92
September 9,2025	247	288	1359	100%	100%	100%	0.09
September 10,2025	253	294	1543	97%	97%	97%	3.06
September 11,2025	253	293	1637	100%	100%	100%	0.05
September 12,2025	260	294	1381	100%	100%	100%	0.21
September 13,2025	244	280	1325	100%	100%	100%	0.14
September 14,2025	247	337	1459	100%	100%	100%	0.05
September 15,2025	244	287	1416	100%	100%	100%	0.04
September 16,2025	239	280	1390	100%	100%	100%	0.02
September 17,2025	249	293	1389	100%	100%	100%	0.06
September 18,2025	236	275	1374	100%	100%	100%	0.17
September 19,2025	232	275	1259	99%	99%	99%	1.96
September 20,2025	522	554	1269	100%	100%	100%	0.19
September 21,2025	478	528	2055	100%	100%	100%	0.20
September 22,2025	238	274	1377	100%	100%	100%	0.12
September 23,2025	239	283	1290	100%	100%	100%	0.23
September 24,2025	239	279	1403	100%	100%	100%	0.11
September 25,2025	245	287	1422	100%	100%	100%	0.16
September 26,2025	246	290	1333	100%	100%	100%	0.19
September 27,2025	233	273	1297	100%	100%	100%	0.27
September 28,2025	234	275	1247	100%	100%	100%	0.16
September 29,2025	244	292	1268	100%	100%	100%	0.19
September 30,2025	280	299	1244	100%	100%	100%	0.02

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Deutsche Bank

Payment Services Directive 2

Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
July 1,2025	133	212	776	100%
July 2,2025	135	221	792	100%
July 3,2025	128	217	801	100%
July 4,2025	137	190	799	100%
July 5,2025	128	259	800	100%
July 6,2025	126	202	791	100%
July 7,2025	129	245	789	100%
July 8,2025	137	210	809	100%
July 9,2025	137	206	841	100%
July 10,2025	133	206	809	100%
July 11,2025	130	196	808	100%
July 12,2025	128	220	824	100%
July 13,2025	131	193	856	100%
July 14,2025	135	198	836	100%
July 15,2025	136	210	870	100%
July 16,2025	135	198	835	100%
July 17,2025	138	207	833	100%
July 18,2025	139	204	817	100%
July 19,2025	133	202	810	100%
July 20,2025	161	190	845	100%
July 21,2025	131	212	813	100%
July 22,2025	134	231	810	100%
July 23,2025	131	198	810	100%
July 24,2025	131	196	813	100%
July 25,2025	129	201	799	100%
July 26,2025	127	194	812	100%
July 27,2025	126	198	805	100%
July 28,2025	130	198	845	100%
July 29,2025	131	201	850	100%
July 30,2025	129	195	810	100%
July 31,2025	132	205	825	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
August 1,2025	133	211	838	100%
August 2,2025	128	194	821	100%
August 3,2025	120	184	771	100%
August 4,2025	124	199	831	100%
August 5,2025	125	197	776	100%
August 6,2025	126	202	795	100%
August 7,2025	128	195	787	100%
August 8,2025	126	188	813	100%
August 9,2025	131	196	796	100%
August 10,2025	127	183	1278	100%
August 11,2025	125	195	813	100%
August 12,2025	128	195	822	100%
August 13,2025	126	194	807	100%
August 14,2025	125	179	854	100%
August 15,2025	129	191	831	100%
August 16,2025	132	199	851	100%
August 17,2025	129	202	887	100%
August 18,2025	125	187	771	100%
August 19,2025	123	203	808	100%
August 20,2025	122	186	843	100%
August 21,2025	126	203	791	100%
August 22,2025	388	247	1221	100%
August 23,2025	128	213	863	100%
August 24,2025	128	196	812	100%
August 25,2025	125	186	830	100%
August 26,2025	125	194	854	100%
August 27,2025	125	189	823	100%
August 28,2025	127	194	803	100%
August 29,2025	127	200	825	100%
August 30,2025	127	189	805	100%
August 31,2025	127	201	790	100%

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Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
September 1,2025	227	202	1267	100%
September 2,2025	170	200	1567	100%
September 3,2025	198	186	1280	100%
September 4,2025	174	211	1246	100%
September 5,2025	114	222	1193	100%
September 6,2025	360	236	1190	100%
September 7,2025	107	218	2091	100%
September 8,2025	269	232	963	100%
September 9,2025	287	205	1239	100%
September 10,2025	238	213	1289	100%
September 11,2025	173	197	1277	100%
September 12,2025	126	225	1105	100%
September 13,2025	282	212	1484	100%
September 14,2025	360	223	1317	100%
September 15,2025	355	204	1233	100%
September 16,2025	254	207	1762	100%
September 17,2025	179	185	1446	100%
September 18,2025	198	188	1366	100%
September 19,2025	107	204	1137	100%
September 20,2025	320	240	1124	100%
September 21,2025	400	200	1197	100%
September 22,2025	159	190	1235	100%
September 23,2025	331	222	1045	100%
September 24,2025	183	239	1173	100%
September 25,2025	318	198	1017	100%
September 26,2025	149	250	1131	100%
September 27,2025	307	184	1262	100%
September 28,2025	233	210	1236	100%
September 29,2025	187	234	1238	100%
September 30,2025	169	193	1363	100%

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Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
July 1,2025	113	96	296	100%
July 2,2025	110	85	306	100%
July 3,2025	108	83	295	100%
July 4,2025	107	84	320	100%
July 5,2025	103	79	312	100%
July 6,2025	101	76	304	100%
July 7,2025	105	83	322	100%
July 8,2025	108	89	318	100%
July 9,2025	108	86	350	100%
July 10,2025	107	85	325	100%
July 11,2025	107	85	340	100%
July 12,2025	103	79	373	100%
July 13,2025	107	80	345	100%
July 14,2025	110	88	358	100%
July 15,2025	111	90	360	100%
July 16,2025	110	86	372	100%
July 17,2025	110	88	369	100%
July 18,2025	110	87	341	100%
July 19,2025	106	79	331	100%
July 20,2025	121	75	401	100%
July 21,2025	106	82	344	100%
July 22,2025	107	83	322	100%
July 23,2025	106	85	324	100%
July 24,2025	106	91	312	100%
July 25,2025	105	82	323	100%
July 26,2025	102	77	328	100%
July 27,2025	100	73	315	100%
July 28,2025	105	77	314	100%
July 29,2025	108	91	332	100%
July 30,2025	107	87	342	100%
July 31,2025	107	88	325	100%

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KPI & Statistics

Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
August 1,2025	112	90	331	100%
August 2,2025	102	77	324	100%
August 3,2025	98	70	304	100%
August 4,2025	102	81	346	100%
August 5,2025	101	79	300	100%
August 6,2025	101	78	320	100%
August 7,2025	102	86	314	100%
August 8,2025	102	84	316	100%
August 9,2025	100	79	369	100%
August 10,2025	100	80	310	100%
August 11,2025	101	82	316	100%
August 12,2025	101	81	332	100%
August 13,2025	102	81	352	100%
August 14,2025	102	82	335	100%
August 15,2025	100	79	350	100%
August 16,2025	99	78	355	100%
August 17,2025	120	82	424	100%
August 18,2025	97	81	332	100%
August 19,2025	99	81	313	100%
August 20,2025	99	83	330	100%
August 21,2025	101	83	323	100%
August 22,2025	905	84	816	100%
August 23,2025	101	80	325	100%
August 24,2025	108	78	371	100%
August 25,2025	99	80	333	100%
August 26,2025	101	84	397	100%
August 27,2025	100	82	323	100%
August 28,2025	106	85	327	100%
August 29,2025	104	83	338	100%
August 30,2025	100	87	314	100%
August 31,2025	97	80	319	100%

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KPI & Statistics

Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up
September 1,2025	104	80	351	100%
September 2,2025	103	85	380	100%
September 3,2025	102	79	312	100%
September 4,2025	101	79	319	100%
September 5,2025	102	82	317	100%
September 6,2025	100	81	321	100%
September 7,2025	101	78	349	100%
September 8,2025	101	81	342	100%
September 9,2025	103	79	348	100%
September 10,2025	102	80	328	100%
September 11,2025	105	86	313	100%
September 12,2025	105	82	320	100%
September 13,2025	104	76	344	100%
September 14,2025	104	77	328	100%
September 15,2025	102	83	340	100%
September 16,2025	103	88	331	100%
September 17,2025	104	88	381	100%
September 18,2025	103	85	312	100%
September 19,2025	103	86	325	100%
September 20,2025	103	80	558	100%
September 21,2025	126	78	609	100%
September 22,2025	102	81	350	100%
September 23,2025	104	82	319	100%
September 24,2025	103	97	336	100%
September 25,2025	103	88	409	100%
September 26,2025	105	86	313	100%
September 27,2025	101	77	317	100%
September 28,2025	98	74	311	100%
September 29,2025	101	87	375	100%
September 30,2025	103	86	306	100%

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Annex: Non comparability of client channel functionality

The latest NISP - NextGenPSD2 Implementation Support Program - introduced a method to enhance the comparability of API services and client channel applications within their Compliance paper v1.4.This has been implemented for this region as some formatting e.g. on IBANs and other payment data are performed in the related online / mobile channels already in the frontend. Those checks are included on the middleware of the API channel which leads to a systematic uncomparability between online / mobile and API channels in the chosen performance measurement approach.