

Deutsche Bank

Payment Services Directive 2

IT | Deutsche Bank S.p.A. | DB

KPI & Statistics

## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
October 1	959	837	1912	100%	100%	100%	0.00
October 2	1352	806	1640	100%	100%	100%	0.00
October 3	1007	1985	1526	100%	100%	100%	0.00
October 4	995	834	1848	100%	100%	100%	0.00
October 5	1234	891	1804	100%	100%	100%	0.00
October 6	1127	789	1671	100%	100%	100%	0.00
October 7	969	795	1720	100%	100%	100%	0.00
October 8	949	855	1683	100%	100%	100%	0.36
October 9	1284	885	1734	100%	100%	100%	0.00
October 10	1042	796	1753	100%	100%	100%	0.00
October 11	1007	815	1702	100%	100%	100%	0.00
October 12	946	849	1819	100%	100%	100%	0.00
October 13	953	798	1718	100%	100%	100%	0.00
October 14	901	735	1618	100%	100%	100%	0.00
October 15	963	775	1730	100%	100%	100%	0.00
October 16	1029	815	1717	100%	100%	100%	0.00
October 17	988	813	1718	100%	100%	100%	0.00
October 18	925	791	1922	100%	100%	100%	0.00
October 19	1139	909	1719	100%	100%	100%	0.13
October 20	977	795	1722	100%	100%	100%	0.00
October 21	925	735	1720	100%	100%	100%	0.00
October 22	1542	888	1619	100%	100%	100%	0.00
October 23	1114	944	1721	100%	100%	100%	0.00
October 24	961	782	1723	100%	100%	100%	0.00
October 25	972	854	1720	100%	100%	100%	0.00
October 26	1025	822	1721	100%	100%	100%	0.00
October 27	970	826	1739	100%	100%	100%	0.00
October 28	1052	809	1725	100%	100%	100%	0.00
October 29	1953	4408	2120	98%	98%	98%	1.05
October 30	1015	823	1710	100%	100%	100%	0.00
October 31	1073	820	1859	100%	100%	100%	0.00

All figures are shown as a monthly average time (in milliseconds) resp. percentage (in %) value.

Find more information on our KPIs here: <https://www.deutsche-bank.de/pk/lp/xs2a/psd2-statistics.standalone.html>

## KPI &amp; Statistics

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## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
November 1	997	769	2336	100%	100%	100%	0.00
November 2	1057	811	1442	100%	100%	100%	0.00
November 3	1084	805	1685	100%	100%	100%	0.00
November 4	1035	764	1800	100%	100%	100%	0.00
November 5	1011	769	2148	100%	100%	100%	0.00
November 6	1029	890	1829	100%	100%	100%	0.00
November 7	1089	859	1797	100%	100%	100%	0.00
November 8	1031	887	1887	100%	100%	100%	0.00
November 9	956	854	1809	100%	100%	100%	0.12
November 10	1057	860	1944	100%	100%	100%	0.00
November 11	1035	796	1842	100%	100%	100%	0.00
November 12	1026	811	1850	100%	100%	100%	0.00
November 13	1062	856	1891	100%	100%	100%	0.05
November 14	1122	865	1833	100%	100%	100%	0.00
November 15	1086	874	1895	100%	100%	100%	0.00
November 16	1100	958	1855	100%	100%	100%	0.00
November 17	1123	878	1859	100%	100%	100%	0.00
November 18	1164	897	1880	100%	100%	100%	0.00
November 19	1117	872	1849	100%	100%	100%	0.00
November 20	1105	926	1878	100%	100%	100%	0.00
November 21	1226	931	1952	100%	100%	100%	0.00
November 22	1083	908	1862	100%	100%	100%	0.04
November 23	1111	917	1873	100%	100%	100%	0.00
November 24	1101	901	1858	100%	100%	100%	0.00
November 25	1133	939	2171	97%	97%	97%	0.50
November 26	1113	911	1858	100%	100%	100%	0.37
November 27	1115	973	1864	100%	100%	100%	0.00
November 28	1130	952	1970	100%	100%	100%	0.09
November 29	1113	919	1862	100%	100%	100%	0.00
November 30	1194	972	1768	100%	100%	100%	0.12

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## KPI &amp; Statistics

IT | Deutsche Bank S.p.A. | DB

## Dedicated Interface

	AIS Bal	AIS Tra	PIS Single	Up (AIS)	Up (PIS)	Up (PIIS)	Error Rate
December 1	1136	957	1689	100%	100%	100%	0.00
December 2	1127	889	1629	100%	100%	100%	0.00
December 3	1103	896	2298	99%	99%	99%	0.40
December 4	1109	918	2100	100%	100%	100%	0.00
December 5	1098	956	2418	100%	100%	100%	0.00
December 6	1138	961	2151	100%	100%	100%	0.00
December 7	1159	966	2126	100%	100%	100%	0.00
December 8	1191	928	2078	100%	100%	100%	0.00
December 9	1190	927	1953	100%	100%	100%	0.00
December 10	1184	928	2024	100%	100%	100%	0.00
December 11	1213	1005	2067	100%	100%	100%	0.00
December 12	1184	990	2146	100%	100%	100%	0.00
December 13	1186	968	2107	100%	100%	100%	0.00
December 14	1246	999	2100	100%	100%	100%	0.00
December 15	1181	967	2108	100%	100%	100%	0.00
December 16	1158	935	2056	100%	100%	100%	0.00
December 17	1218	999	2060	100%	100%	100%	0.00
December 18	1172	983	2078	100%	100%	100%	0.00
December 19	1168	971	2093	100%	100%	100%	0.00
December 20	1178	982	2087	100%	100%	100%	0.00
December 21	1200	1018	2088	100%	100%	100%	0.00
December 22	1179	1036	2196	100%	100%	100%	0.00
December 23	1211	956	2080	100%	100%	100%	0.00
December 24	1254	1012	1976	100%	100%	100%	0.00
December 25	1212	960	2083	100%	100%	100%	0.00
December 26	1194	957	2185	100%	100%	100%	0.00
December 27	1212	977	2083	100%	100%	100%	0.00
December 28	1226	1034	2075	100%	100%	100%	0.00
December 29	1230	1033	1889	100%	100%	100%	0.00
December 30	1238	973	2084	100%	100%	100%	0.00
December 31	1266	1042	2081	100%	100%	100%	0.00

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## KPI &amp; Statistics

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## Online Channel (dbCorporateBanking)

	AIS Bal	AIS Tra	PIS Single	Up		
October 1	1579	1579	1045	100%		
October 2	1690	1690	1268	100%		
October 3	1683	1683	1037	100%		
October 4	1691	1691	1137	100%		
October 5	1672	1672	1079	100%		
October 6	1686	1686	1062	100%		
October 7	1578	1578	1058	100%		
October 8	1570	1570	1054	100%		
October 9	1717	1717	1082	100%		
October 10	1693	1693	1075	100%		
October 11	1718	1718	1064	100%		
October 12	1724	1724	1054	100%		
October 13	1692	1692	1064	100%		
October 14	1599	1599	1062	100%		
October 15	1573	1573	1054	100%		
October 16	1908	1908	1140	100%		
October 17	1691	1691	1062	100%		
October 18	1676	1676	1050	100%		
October 19	1685	1685	1082	100%		
October 20	1667	1667	1054	100%		
October 21	1600	1600	1065	100%		
October 22	1608	1608	1057	100%		
October 23	1678	1678	1064	100%		
October 24	1706	1706	1065	100%		
October 25	1689	1689	1092	100%		
October 26	1666	1666	1082	100%		
October 27	1679	1679	1125	100%		
October 28	1629	1629	1084	100%		
October 29	1617	1617	1147	100%		
October 30	1705	1705	1264	100%		
October 31	1725	1725	1134	100%		

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## KPI &amp; Statistics

## Online Channel (dbCorporateBanking)

	AIS Bal	AIS Tra	PIS Single	Up		
November 1	1603	1603	1083	100%		
November 2	1727	1727	1123	100%		
November 3	1689	1689	1093	100%		
November 4	1648	1648	1041	100%		
November 5	1605	1605	1048	100%		
November 6	1770	1770	1112	100%		
November 7	1693	1693	1096	100%		
November 8	1712	1712	1075	100%		
November 9	1648	1648	1077	100%		
November 10	1660	1660	1070	100%		
November 11	1679	1679	1054	100%		
November 12	1584	1584	1051	100%		
November 13	1693	1693	1088	100%		
November 14	1693	1693	1081	100%		
November 15	1737	1737	1073	100%		
November 16	1707	1707	1062	100%		
November 17	1676	1676	1059	100%		
November 18	1601	1601	1057	100%		
November 19	1595	1595	1056	100%		
November 20	1709	1709	1079	100%		
November 21	1668	1668	1063	100%		
November 22	1675	1675	1063	100%		
November 23	1674	1674	1090	100%		
November 24	1700	1700	1111	100%		
November 25	1612	1612	1040	100%		
November 26	1566	1566	1034	100%		
November 27	1735	1735	1076	100%		
November 28	1733	1733	1097	100%		
November 29	1727	1727	1079	100%		
November 30	1743	1743	1091	100%		

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## Online Channel (dbCorporateBanking)

	AIS Bal	AIS Tra	PIS Single	Up		
December 1	1736	1736	1070	100%		
December 2	1620	1620	1032	100%		
December 3	1643	1643	1039	100%		
December 4	1729	1729	1113	100%		
December 5	1733	1733	1062	100%		
December 6	1747	1747	1053	100%		
December 7	1712	1712	1048	100%		
December 8	1609	1609	1044	100%		
December 9	1605	1605	1049	100%		
December 10	1585	1585	1010	100%		
December 11	1739	1739	1063	100%		
December 12	1735	1735	1039	100%		
December 13	1719	1719	1030	100%		
December 14	1709	1709	1037	100%		
December 15	1701	1701	1032	100%		
December 16	1618	1618	1009	100%		
December 17	1586	1586	1013	100%		
December 18	1748	1748	1044	100%		
December 19	1726	1726	1048	100%		
December 20	1721	1721	1038	100%		
December 21	1694	1694	1036	100%		
December 22	1673	1673	1036	100%		
December 23	1566	1566	1021	100%		
December 24	1567	1567	1028	100%		
December 25	1707	1707	1052	100%		
December 26	1626	1626	1023	100%		
December 27	1678	1678	1043	100%		
December 28	1677	1677	1038	100%		
December 29	1702	1702	1058	100%		
December 30	1601	1601	1029	100%		
December 31	1655	1655	1052	100%		

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## KPI &amp; Statistics

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
October 1	799	799	1045	100%		
October 2	833	833	1268	100%		
October 3	812	812	1037	100%		
October 4	851	851	1137	100%		
October 5	854	854	1079	100%		
October 6	857	857	1062	100%		
October 7	798	798	1058	100%		
October 8	787	787	1054	100%		
October 9	874	874	1082	100%		
October 10	877	877	1075	100%		
October 11	863	863	1064	100%		
October 12	860	860	1054	100%		
October 13	858	858	1064	100%		
October 14	804	804	1062	100%		
October 15	798	798	1054	100%		
October 16	1702	1702	1140	94%		
October 17	872	872	1062	100%		
October 18	865	865	1050	100%		
October 19	879	879	1082	100%		
October 20	847	847	1054	100%		
October 21	803	803	1065	100%		
October 22	792	792	1057	100%		
October 23	863	863	1064	100%		
October 24	863	863	1065	100%		
October 25	863	863	1092	100%		
October 26	854	854	1082	100%		
October 27	866	866	1125	100%		
October 28	817	817	1084	100%		
October 29	805	805	1147	100%		
October 30	903	903	1264	100%		
October 31	911	911	1134	100%		

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## KPI &amp; Statistics

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
November 1	791	791	1083	100%		
November 2	882	882	1123	100%		
November 3	845	845	1093	100%		
November 4	795	795	1041	100%		
November 5	788	788	1048	100%		
November 6	862	862	1112	100%		
November 7	856	856	1096	100%		
November 8	853	853	1075	100%		
November 9	858	858	1077	100%		
November 10	862	862	1070	100%		
November 11	805	805	1054	100%		
November 12	794	794	1051	100%		
November 13	869	869	1088	100%		
November 14	865	865	1081	100%		
November 15	872	872	1073	100%		
November 16	866	866	1062	100%		
November 17	856	856	1059	100%		
November 18	812	812	1057	100%		
November 19	801	801	1056	100%		
November 20	877	877	1079	100%		
November 21	860	860	1063	100%		
November 22	860	860	1063	100%		
November 23	865	865	1090	100%		
November 24	864	864	1111	100%		
November 25	811	811	1040	100%		
November 26	804	804	1034	95%		
November 27	907	907	1076	100%		
November 28	874	874	1097	100%		
November 29	880	880	1079	100%		
November 30	1105	1105	1091	100%		

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## KPI &amp; Statistics

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## Online Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
December 1	909	909	1070	100%		
December 2	792	792	1032	100%		
December 3	786	786	1039	100%		
December 4	902	902	1113	100%		
December 5	868	868	1062	100%		
December 6	861	861	1053	100%		
December 7	859	859	1048	100%		
December 8	797	797	1044	100%		
December 9	797	797	1049	100%		
December 10	789	789	1010	100%		
December 11	1077	1077	1063	100%		
December 12	800	800	1039	100%		
December 13	798	798	1030	100%		
December 14	825	825	1037	99%		
December 15	817	817	1032	100%		
December 16	803	803	1009	100%		
December 17	793	793	1013	100%		
December 18	823	823	1044	100%		
December 19	864	864	1048	100%		
December 20	859	859	1038	100%		
December 21	851	851	1036	100%		
December 22	857	857	1036	100%		
December 23	798	798	1021	100%		
December 24	792	792	2749	100%		
December 25	783	783	2693	100%		
December 26	789	789	2792	100%		
December 27	870	870	2915	100%		
December 28	863	863	2621	100%		
December 29	859	859	2546	100%		
December 30	807	807	2130	100%		
December 31	811	811	2778	100%		

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## KPI &amp; Statistics

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
October 1	807	807	1081	100%		
October 2	803	803	1189	100%		
October 3	846	846	1041	100%		
October 4	854	854	1103	100%		
October 5	852	852	1107	100%		
October 6	854	854	1030	100%		
October 7	805	805	1067	100%		
October 8	794	794	1056	100%		
October 9	877	877	1084	100%		
October 10	875	875	1105	100%		
October 11	857	857	1049	100%		
October 12	856	856	1092	100%		
October 13	853	853	1082	100%		
October 14	810	810	1133	100%		
October 15	802	802	1050	100%		
October 16	1374	1374	1005	92%		
October 17	870	870	1106	100%		
October 18	862	862	1099	100%		
October 19	871	871	1150	100%		
October 20	846	846	1054	100%		
October 21	813	813	1071	100%		
October 22	802	802	1089	100%		
October 23	862	862	1076	100%		
October 24	860	860	990	100%		
October 25	860	860	1009	100%		
October 26	854	854	1079	100%		
October 27	864	864	1184	100%		
October 28	825	825	1091	100%		
October 29	814	814	1179	100%		
October 30	900	900	1240	100%		
October 31	907	907	1089	100%		

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## KPI &amp; Statistics

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
November 1	803	803	1147	100%		
November 2	881	881	1083	100%		
November 3	845	845	1119	100%		
November 4	804	804	996	100%		
November 5	803	803	999	100%		
November 6	859	859	1068	100%		
November 7	856	856	1065	100%		
November 8	856	856	1009	100%		
November 9	859	859	1058	100%		
November 10	860	860	1043	100%		
November 11	814	814	1065	100%		
November 12	806	806	1020	100%		
November 13	871	871	1128	100%		
November 14	863	863	975	100%		
November 15	871	871	938	100%		
November 16	867	867	1036	100%		
November 17	855	855	1054	100%		
November 18	823	823	1021	100%		
November 19	813	813	1093	100%		
November 20	877	877	998	100%		
November 21	859	859	1042	100%		
November 22	861	861	1062	100%		
November 23	864	864	1106	100%		
November 24	860	860	1077	100%		
November 25	822	822	1036	100%		
November 26	815	815	1064	95%		
November 27	904	904	1092	100%		
November 28	873	873	1113	100%		
November 29	877	877	1039	100%		
November 30	1068	1068	1076	100%		

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## KPI &amp; Statistics

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## Mobile Channel (LaMiaBanca)

	AIS Bal	AIS Tra	PIS Single	Up		
December 1	905	905	1123	100%		
December 2	803	803	1113	100%		
December 3	801	801	1062	100%		
December 4	896	896	1137	100%		
December 5	867	867	1093	100%		
December 6	862	862	992	100%		
December 7	856	856	1050	100%		
December 8	809	809	1070	100%		
December 9	805	805	1087	100%		
December 10	799	799	1020	100%		
December 11	1033	1033	1069	100%		
December 12	786	786	1040	100%		
December 13	780	780	1038	100%		
December 14	825	825	1098	100%		
December 15	802	802	984	100%		
December 16	812	812	996	100%		
December 17	803	803	1003	100%		
December 18	806	806	1003	100%		
December 19	864	864	989	100%		
December 20	853	853	1054	100%		
December 21	847	847	1031	100%		
December 22	852	852	1048	100%		
December 23	804	804	1056	100%		
December 24	799	799	1028	100%		
December 25	800	800	1052	100%		
December 26	798	798	1023	100%		
December 27	870	870	1043	100%		
December 28	859	859	1038	100%		
December 29	854	854	1058	100%		
December 30	815	815	1029	100%		
December 31	819	819	1052	100%		

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